

Global insurance provider automates document processing at **scale with intelligent compliance automation**

As the company scaled across regions, document complexity and compliance needs created operational challenges

ASSETS UNDER ADMINISTRATION
£108.9B

CUSTOMERS
500,000+

COUNTRIES
Global Market



Complex document inflow

Million documents across formats, poor scans & languages stored without processing system



Manual processing bottlenecks

Manual cleanup, extraction & multi language handling without templates drove errors, costs



Compliance & retrieval inefficiencies

Inconsistent redaction raised regulatory risk, unstructured storage slowed document retrieval

Staple provides end-to-end intelligent document automation



AI powered extraction & redaction

Automatically identifies and redacts PII, payment data, and sensitive information at scale



Template free scalability

Processes multiple document formats, layouts, and languages without predefined templates



Seamless data processing workflow

Ingests via S3/SFTP, extracts and redacts data, and syncs securely across environments

Trusted by AP teams to transform document processing

“Staple exceeded expectations with speed, professionalism & 98.95% redaction accuracy, surpassing our 95% target

Before implementation, we lacked scalable extraction and classification. Legacy systems failed on multi language, varied layouts, and poor scans. Manual processing drove costs and introduced unacceptable errors in compliance sensitive workflows”

Senior Technology Leader,
Global Insurance Solutions Provider

Automated intelligence at scale across regions

98.95%

accuracy in data capture and redaction

60–70%

manual processing time reduced

Zero

templates required across document types

Full compliance

AML and PCI DSS with secure auditability

Now it's your turn to automate and scale your finance operations with Staple AI.

Contact us at staple.ai or hello@staple.io