

Unified CX & EX Learning Platform

Empower Customers. Accelerate Adoption. Drive Retention through strategic customer education programs.

Onboarding & Foundation

1

Customer Onboarding Program

Fast-track customers to value in the first 30–90 days with structured onboarding journeys.

- Product fundamentals & adoption basics
- Role-based learning paths (admin, technical)
- Quick-start guides and interactive walkthroughs

Activation & Engagement

2

Feature Adoption & Skill Building

Drive deep product usage through targeted training on advanced features and workflows.

- Live webinars & hands-on workshops
- Microlearning & just-in-time support
- Certification programs & skill validation

Expansion & Advocacy

3


Advanced Training & Community

Transform customers into product experts and brand advocates through continuous learning.

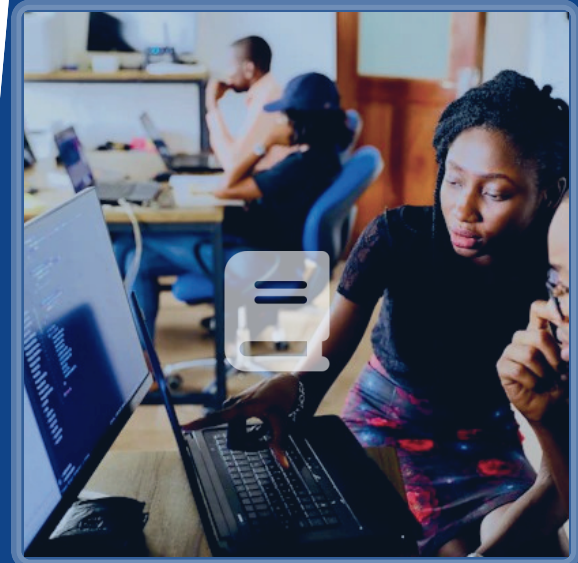
- Advanced use cases & power user training
- Customer community & peer learning forums
- Champion programs & certification badges

Contact Information

 info@trainery.ai

 800.397.5215

 [Trainery.ai](https://www.trainery.ai)



Key Offerings



Customer Experience: Onboarding programs, role-based learning paths, quick-start guides, feature adoption training, microlearning, certifications.



Employee Experience: Live webinars, hands-on workshops, leadership development, skill building



Partner Training: Ensures stronger partnerships through targeted member and franchise GSN training.



Talent Development: Professional growth, team enablement, advanced training.



Local/Franchise GSN Training: Supports localized training needs for franchises and regional operations.



Marketing Enablement: Enables marketing teams to execute faster with better training tools.



Business Onboarding: Enables faster business onboarding for professional development.



Support Enablement: Helps support teams get customers business-ready sooner.

Customer Training Solutions



Partner & Customer Learning

Educate customers, partners, and external users with a complete LMS + Training Management platform designed for customer success.

Extended Enterprise Learning

Trainery delivers a unified customer learning ecosystem with LMS + Training Management in one platform—designed for customer success at scale.

We Provide Best Customer Training Solutions

Trainery delivers a unified customer learning ecosystem that drives product adoption, increases satisfaction, and strengthens retention. From onboarding to advanced certifications, we empower your customers to succeed with your products.



Digital Learning Experience

E-learning courses, microlearning modules, video-based training, and interactive learning paths.



Instructor-Led & Virtual Training

Live webinars, hands-on workshops, vILT programs, and customer Q&A sessions.



Self-Service Performance Support

Customer knowledge base, quick reference videos, help docs, and community forums.



Certification & Credentialing

Skill validation programs, certification tracking, digital badges, and leaderboards.



Analytics & Business Intelligence

Track enrollment, completion rates, feature adoption correlation, and ROI metrics.

“

Trainery transformed our customer training. We saw 40% faster onboarding and 35% higher feature adoption in just six months.”



Jennifer Matthews

VP of Customer Success



Higher Product Adoption



Improved Satisfaction



Reduced Support Costs



Scalable Training

Transform Training into a Strategic Advantage