Myers-Holum

NetSuite for Food Banking

Myers-Holum NetSuite for Food Banking allows Food Banks, Agencies, and other food and supplies relief organizations to take advantage of the power of NetSuite ERP. We offer a full suite of features and functionalities. From food acquisition to automated distribution reporting, Myers-Holum allows Food Banks to achieve increased capacity, faster turns, accessible agency ordering, reduced waste and deeper insights so that those in-need are accessing fresher food in greater quantities.

Helping Food Banks Achieve Their Mission

Our core motivation for building a Food Bank offering with NetSuite is to prepare Food Banks and similar organizations for a future of *growing demand* and *diminishing supply*. The Food Banks we work with have growing distribution goals, aim to expand their foot print, and strive to offer enhanced choice to their member Agencies.

Areas of Focus

Online Ordering

Agencies and their volunteers can take advantage of a full featured, mobile optimized ordering portal.

Food Planning

Because Order Management and Procurement are part of the same system, Food Banks can allocate inventory to Agencies before it even arrives to the warehouse.

Agency Restrictions

Within Order Management, easily configure Restrictions and maximum quantities to ensure compliance and balanced distribution across all Agencies.

Food Acquisition

Built-in processes for VAP, direct delivery, and other key programs simplify order entry and receiving for both Donated and Purchased food.
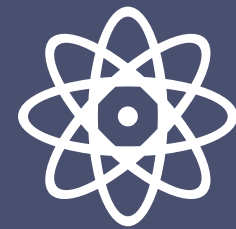
Fulfillment

Track distribution and fulfillment data in real-time from multiple locations. Capture electronic signatures to easily facilitate compliance while reducing paper processes.

Automated Reporting

Food Banks can save dozens of ours of time spent manually creating required reporting with pre-built reports for any Federal, State, or Local Program.

Online Ordering

Myers-Holum leverages NetSuite SuiteCommerce Advanced to provide full featured Ordering Portals for Agencies and Pantries of Food Banks.

Ordering Window

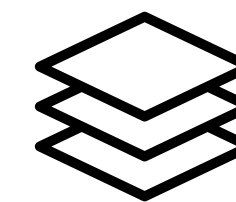Food Banks can fully configure ordering windows, add holidays, and set availability by location.

Volunteer Login

Allow multiple volunteers to work on the same order for one Agency. Shoppers only need a single login to access multiple Agencies.
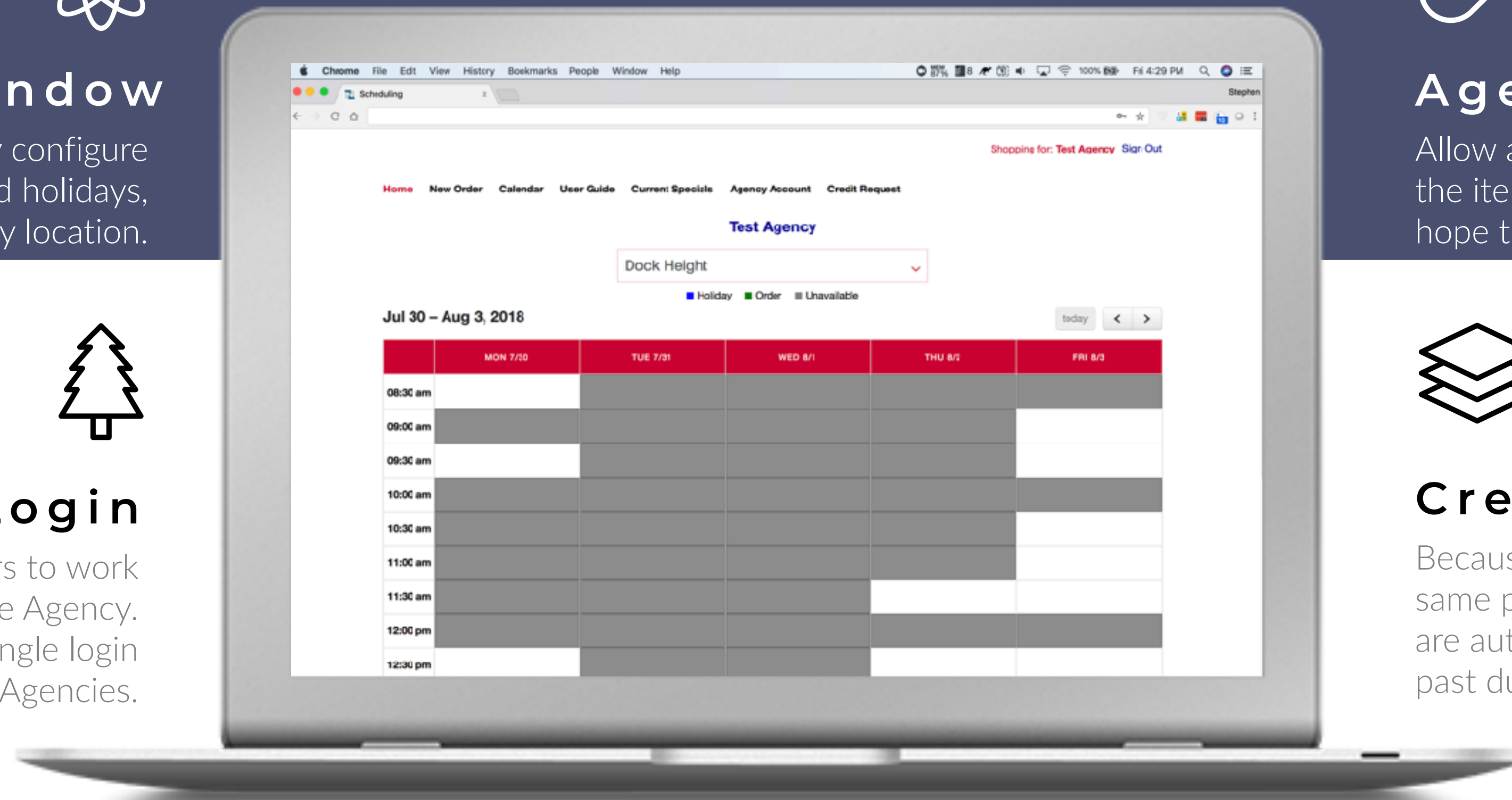
Agency Wishlists

Allow agencies to keep "wishlists" of the items they order every time, or hope to receive,
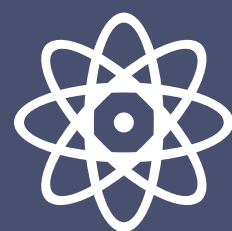
Credit Holds

Because your Order portal is on the same platform as your AP, Agencies are automatically put on hold when past due, or over their credit limit.
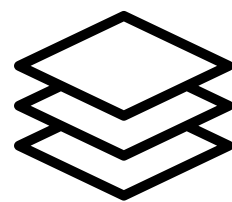
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Search by Product

Easily browse or search products and filter by Category, Nutrition, Program, and more.
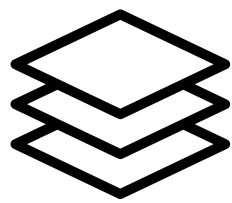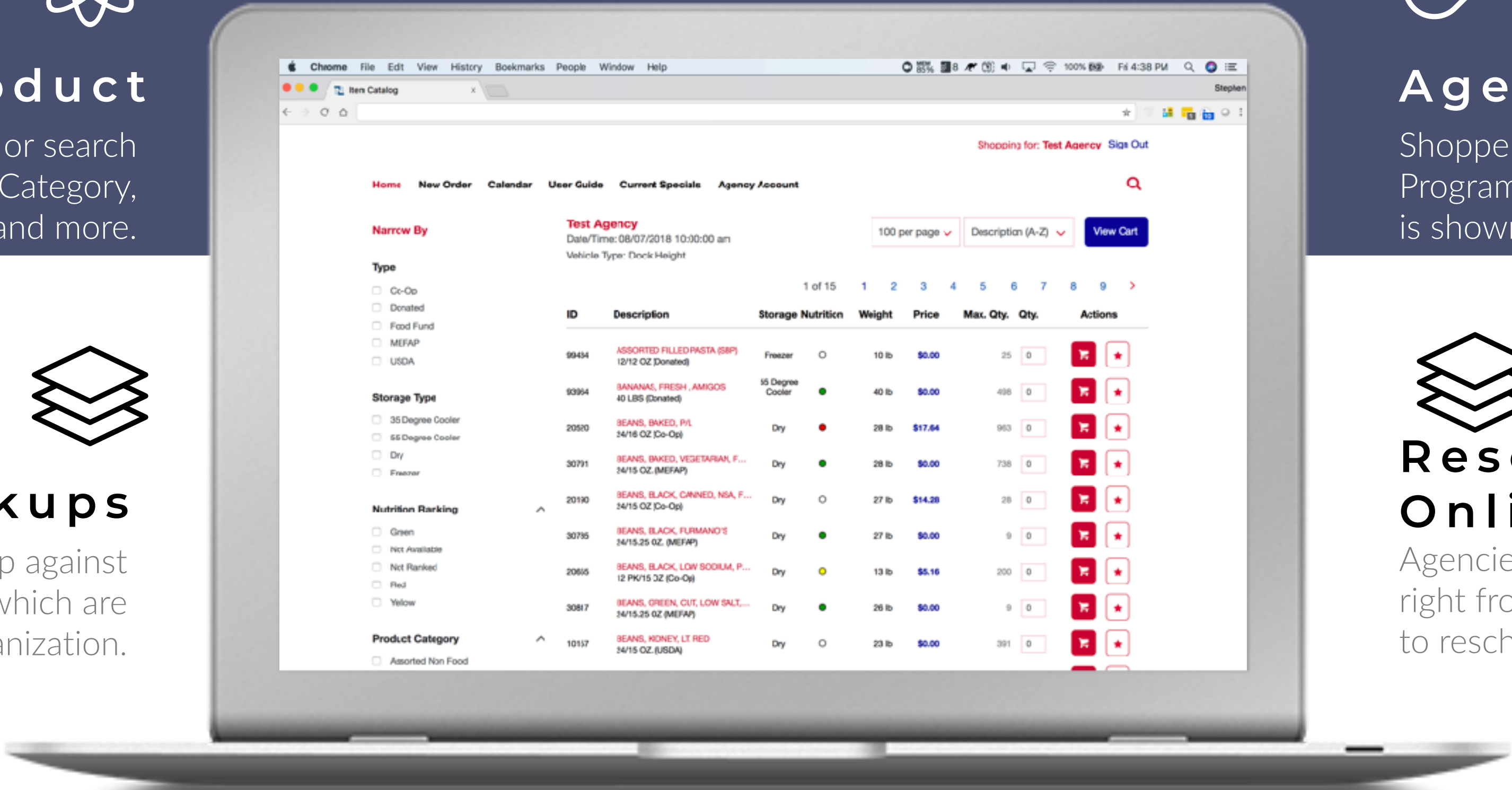
Agency Restrictions

Shoppers only see products from approved Programs for their Agency. A "Max Quantity" is shown, which can differ by Agency.

Recurring Pickups

Agencies can shop against recurring appointments, which are configured by your organization.
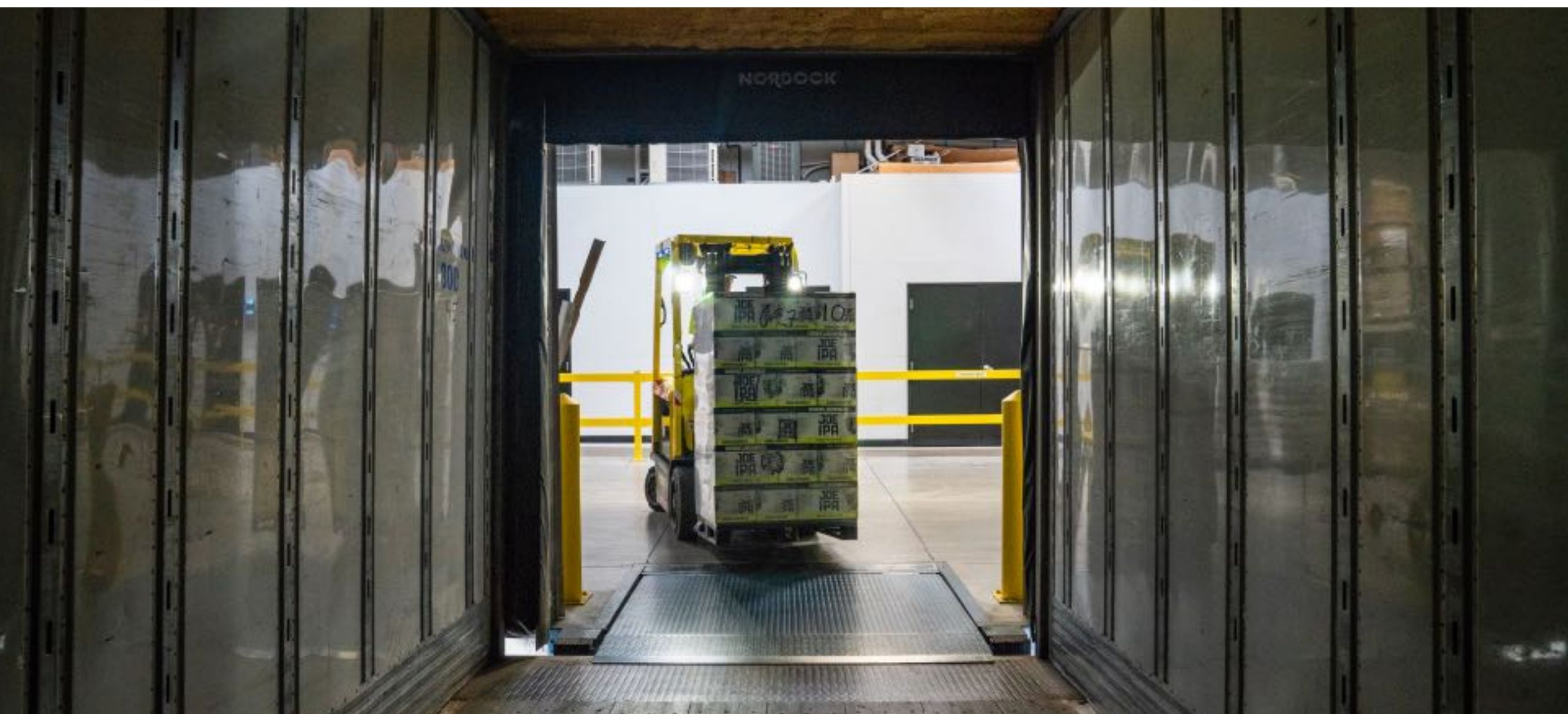
Reschedule/Cancel Online

Agencies can notify Food Banks right from the portal when needing to reschedule or cancel their pickup.

Food Planning

With Netsuite, Purchase Orders, Inventory, and Sales Orders are all part of the same system. For this reason, *Food Banking for NetSuite* allows Food Banks to offer inventory for distribution before it even lands in your Warehouse.

Available to Promise

"Available To Promise", is selected on any Purchase Order where Expected Receipt Date is accurately forecasted.

Put-Away Time

Configure "Put-Away Time" from 0-3 days, so inventory expected on Monday can be fulfilled same day, or 2 days after.

Lot Expiration

Automatically prevent orders of inventory that is expected to expire before the pickup date. Automatic notifications prompt you to re-code, or damage out.

Demand Planning

Leverage your historical distribution data to plan for future demand. Line up forecasts against supply plans to determine where gaps are present.

Agency Restrictions

Configure Agency Restrictions to prevent Agencies from receiving Food from non-authorized programs. Automatically balance inventory across Agencies to achieve equal distribution for Push models.

Restrict by Program

Restrict agencies to one or more of your Programs.

Restrict by Location

Restrict distribution to Agencies by location.

Maximum Distributions

Track maximum distributions by Agency to prevent over-ordering or over distribution.

Custom Restrictions

Use any field on the Agency record to setup restrictions as they apply to Federal, State, or Local programs.

Food Acquisition

Gain control of the Acquisition process from end to end. Quickly create new products, place PO's, automate creation of VAP allocations and Invoices, apply Landed Costs and automate accounting for Direct Delivery, in addition to much more functionality.

VAP Processing

VAP Purchase Orders automatically allocate VAP and Freight at the line level, and print VAP PO forms for Vendor presentation.

Item Creation

Simplify Item Creation with automated forms for each Program type. Only applicable fields and selections are shown.
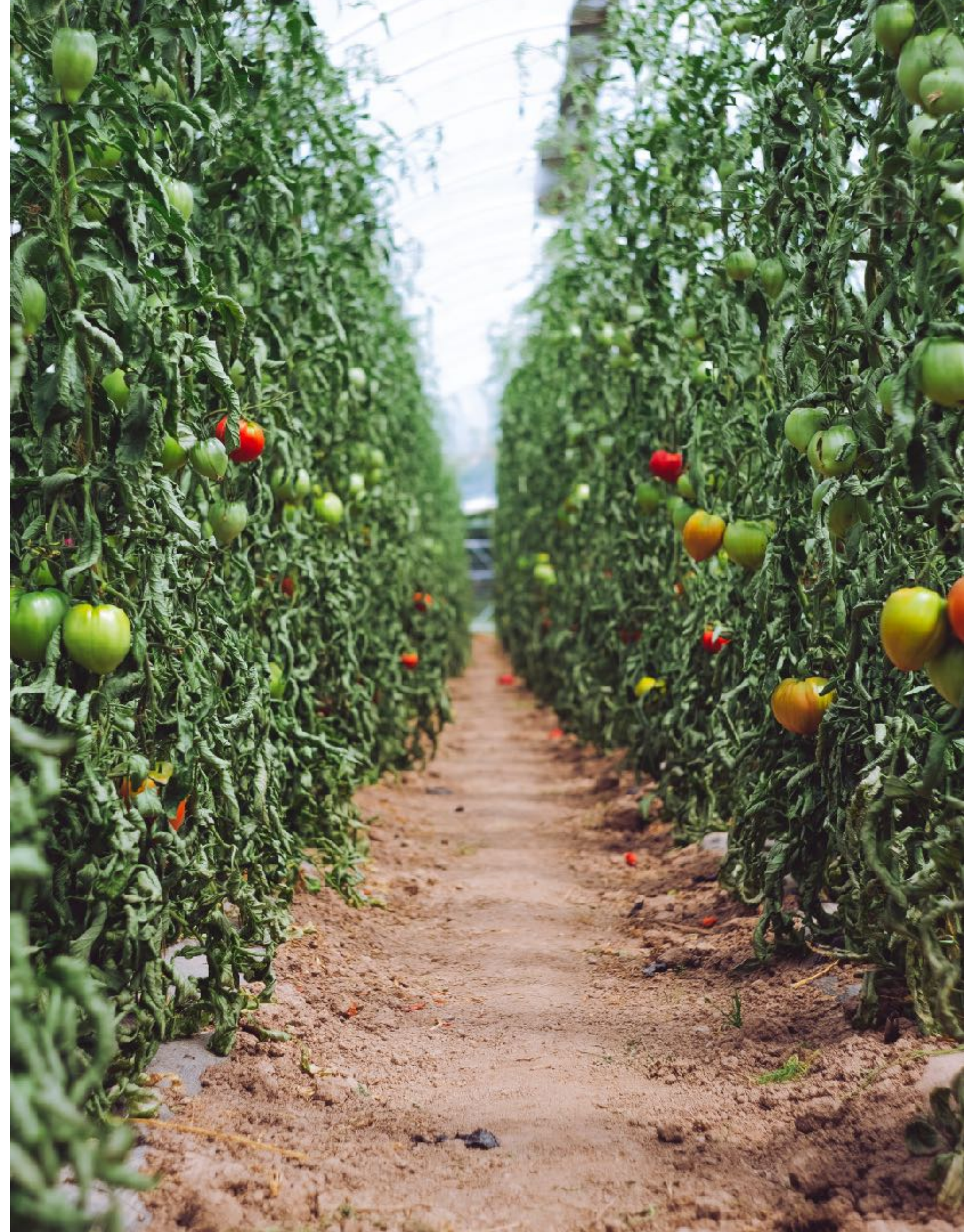
Direct Delivery

When informed of Direct Delivery, NetSuite will automatically create the related Sales Transaction from a Purchase Order, so no involvement from accounting is necessary.

Dynamic Pricing

As costs change, the sale price of food updates automatically whether your organization distributes at cost, at cost +%,

Fulfillment

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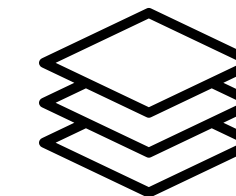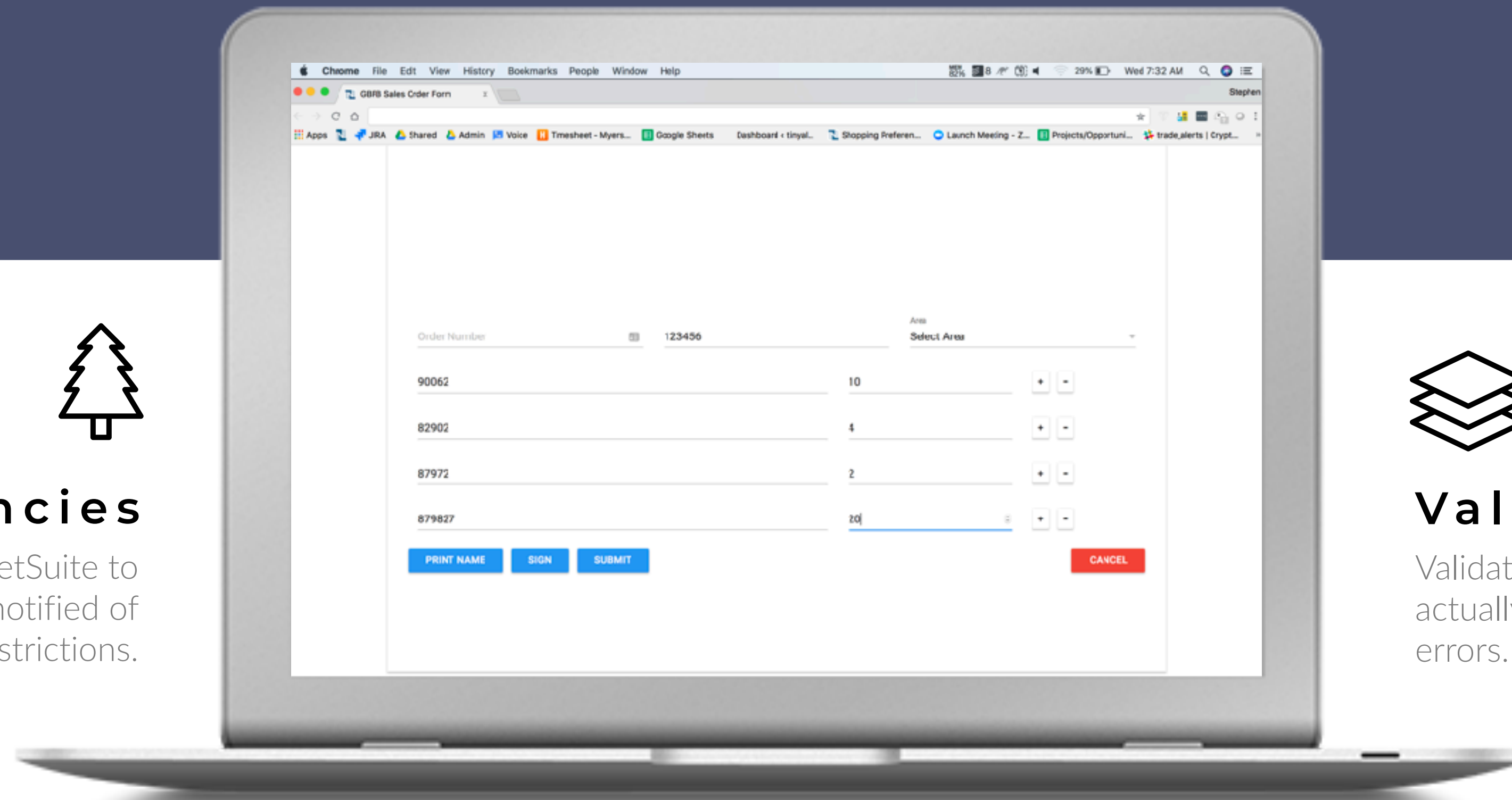
Marketplace POS

Leverage a "Lite-POS" at your Marketplace locations to facilitate quick order entry and signature capture.

Lookup Agencies

Sync directly back to NetSuite to lookup agencies and be notified of Credit Holds or restrictions.

Validate Inventory

Validate that Inventory being sold is actually in-stock, prevent order entry errors.

Electronic Signature Capture

NetSuite supports integration with Topaz Signature Pads. Reduce paperwork and paper waste, achieve better compliance, and serve agencies faster.

For Marketplace

Capture Signature, Capture Printed Name, to ensure correct distribution reporting at Marketplace.

For Pickups and Deliveries

Capture Signature Pads against existing Orders, at Drop-Offs, or in other scenarios.

Get Connected

For references, implementation guidance, or to position MHI as an implementation partner to your engagement, please get in touch!

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