

Verifone's (sub)processors and datacenter locations

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Verifone provides a broad range of products and services globally. Depending on the specific product, service, processing activity, and applicable contractual arrangements, Verifone may act as a controller, joint controller, processor, or sub-processor in relation to personal data.

This document identifies Verifone affiliates and third-party service providers that may support the delivery, operation, maintenance, security, or support of Verifone products and services. Inclusion of an entity in this list is for transparency purposes and does not, by itself, determine the role of Verifone or the listed entity in any particular processing activity. The specific processing activities, legal roles, and responsibilities are determined by the applicable product or service, the nature of the processing activities, and the relevant contractual documentation.

The roles and responsibilities of Verifone, its affiliates, counterparties, and third-party service providers are governed by the applicable contractual arrangements, including any applicable Data Processing Agreement.

Where Verifone acts as a processor on behalf of another party, the entities identified in this document may, where applicable, be engaged as sub-processors in support of the relevant services. Inclusion of an entity in this document does not mean that such entity acts as a sub-processor for every Verifone product, service, processing activity, or relationship.

If you have questions, please contact your Verifone Sales Representative or Verifone's Data Protection Officer at privacy@verifone.com.

Verifone Affiliates

The use of affiliated companies enables Verifone to leverage global expertise, maintain consistent service standards, provide regional and around-the-clock support, improve operational efficiency, strengthen resilience, and support the effective delivery of products and services across multiple jurisdictions.

Depending on the nature of the services provided and the applicable contractual arrangements, Verifone affiliates may process personal data in connection with the performance of these functions. Access to personal data is limited to what is necessary for the relevant business purpose and is subject to applicable legal, contractual, technical, and organizational safeguards.

Name	Location	Description of Activities
VeriFone (HAPI) Philippines Inc.	Philippines	Infrastructure operations, security operations, incident management, and business continuity support. Technical support, application support, and service delivery support. Helpdesk and customer support services.
VeriFone India Technology Private Limited	India	System administration and operational support services. Technical support, application support, and service delivery support. Helpdesk and customer support services.
Verifone S.A.	Uruguay	System administration and operational support services. Technical support, application support, and service delivery support.
Verifone U.K. Ltd.	United Kingdom	Infrastructure operations, security operations, incident management, and business continuity support. System administration and operational support services. Technical support, application support, and service delivery support.
VeriFone, Inc.	United States	Corporate management, operational oversight, governance, reporting, service delivery support, technical support, customer support, and shared services functions.
VeriFone New Zealand	New Zealand	Technical support, application support, and service delivery support. Helpdesk and customer support services.
VeriFone Systems France SAS	France	Technical support, application support, and service delivery support.
VeriFone Sp. z o.o.	Poland	Procurement operations, vendor management, business support, and shared services functions.
Avangate S.R.L.	Romania	Operational support, service delivery support, technical support, system administration, and shared services functions.
VeriFone Australia (HAPL) Pty. Ltd	Australia	Technical support, application support, and service delivery support.
Verifone Finland Oy	Finland	Technical support, application support, and service delivery support.
Verifone GmbH	Germany	Technical support, application support, and service delivery support.
Panaroma Bilisim Teknolojileri Sanayi ve Ticaret Anonim Şirketi	Turkey	Technical support, application support, and service delivery support.
Verifone á Islandi ehf	Iceland	Technical support, application support, and service delivery support.
Verifone Sweden AB	Sweden	Technical support, application support, and service delivery support.
VeriFone Latvia	Latvia	Technical support, application support, and service delivery support.

Third-Party (sub)processors

Verifone engages selected third-party service providers to support the delivery, operation, maintenance, security, enhancement, and support of its products and services. These providers may perform functions such as cloud hosting, infrastructure services, customer support, fraud prevention, identity and security services, communications, analytics, artificial intelligence capabilities, and other technology or operational support activities.

Name	Applicable Service/Scope	Categories of Customer Personal Data	Categories of Data Subjects	Entity Country / Processing Location	Purpose of Processing
CardinalCommerce Corporation	eCommerce/Payment Gateway; 3-D Secure support.	Identification data; payment and transaction data; authentication-related cardholder or consumer data; and merchant/customer administrator contact data, as applicable.	Merchants; cardholders and consumers.	United States	Authentication and transaction security services supporting eCommerce payment transactions.
Ypiresia 800 – Teleperformance A.E. (“Teleperformance”)	Merchant/customer support.	Information submitted or made available in connection with customer support and service management activities, as applicable.	Customer’s employees and administrators; merchants; end users; cardholders and consumers, as applicable.	Greece; Poland	Customer care support and service management in multiple languages and time zones.
Amazon Web Services, Inc.	IT infrastructure and application hosting platform.	Information processed through the applicable Verifone products and services, as applicable.	Customer’s employees and administrators; merchants; end users; cardholders and consumers, as applicable.	APAC; EEA; United States	Cloud infrastructure and hosting services supporting the delivery, operation, security, and availability of Verifone products and services.
ServiceNow	ITSM/customer support and service delivery workflows, where used.	Information submitted or made available in connection with support, service	Customer’s employees and administrators; merchants;	United States; EEA	Service management and operational

Name	Applicable Service/Scope	Categories of Customer Personal Data	Categories of Data Subjects	Entity Country / Processing Location	Purpose of Processing
		management, and operational workflows, as applicable.	end users; cardholders and consumers, as applicable.		workflow support services.
Microsoft Corporation	Service delivery, support, collaboration, identity, and productivity services, where applicable.	Information processed through approved Microsoft services used in connection with Verifone service delivery and support activities, as applicable.	Customer's employees and administrators; merchants; end users; cardholders and consumers, as applicable.	United States	Cloud Productivity, collaboration, identity, and related technology services supporting Verifone operations and service delivery.
Salesforce	CRM, account-management, support, and service-delivery workflows, where used for Customer Personal Data.	Identification data; merchant/customer contact details; customer representative information; account-management records; support interaction data; and related service-delivery information.	Customer's employees and administrators; merchants.	United States	Customer care management and service management support services.
Featurespace Limited (Visa Solution)	Transaction risk management and fraud prevention services.	Transaction-related information processed in connection with fraud prevention and transaction risk management services.	Merchants; cardholders and consumers.	United Kingdom	Fraud prevention and transaction risk management services supporting payment processing activities.
Five9	Merchant/customer support.	Information submitted or made available in connection with customer support and service management activities.	Customer's employees and administrators; merchants; end users; cardholders and consumers, as applicable.	United States	Customer care support and service management in multiple languages and time zones.

Name	Applicable Service/Scope	Categories of Customer Personal Data	Categories of Data Subjects	Entity Country / Processing Location	Purpose of Processing
Lyzr Agent Platform / LYZR, Inc.	Technology services supporting customer support and service management activities.	Information processed in connection with customer support and service management activities.	Customer's employees and administrators; merchants; end users; cardholders and consumers, as applicable.	United States; United Kingdom	Technology-assisted support services supporting customer support and service management activities.
Anthropic	Technology services supporting reporting, analytics, support, and operational activities.	Information processed in connection with customer support and service management activities.	Customer's employees and administrators; merchants; end users; cardholders and consumers, as applicable.	United States	Technology services supporting analysis, reporting, operational efficiency, and service delivery activities.
Microsoft Copilot	Productivity, collaboration, reporting, support, and service-delivery workflows.	Customer Personal Data submitted or processed in connection with approved Microsoft Copilot-enabled workflows.	Customer's employees and administrators; merchants; end users; cardholders and consumers, as applicable	United States; Germany	Technology-assisted productivity, reporting, analysis, and operational support services, where enabled.
NAVEX Global, Inc.	Ethics, compliance, and reporting services.	Report content, communications, and related information submitted through ethics and compliance reporting channels.	Employees, contractors, applicants, business partners, and other individuals identified in reports, as applicable.	United States	Ethics, compliance, whistleblower reporting, and case management services.

Datacenter Locations

To support the security, availability, resilience, backup, disaster recovery, and business continuity requirements of its services, Verifone utilizes datacenter infrastructure located in multiple geographic regions. Depending on the applicable service configuration, operational requirements, and resilience measures, information may be processed, replicated, backed up, or recovered within the regions identified below.

Verifone offers service configurations designed to support regional deployment requirements. Customers or business partners with specific data residency, hosting, or regional routing requirements should contact their Verifone representative to discuss available service options and applicable configurations.

Location category	Countries/locations
Europe	France; Germany; Finland; Netherlands; Sweden
United Kingdom	United Kingdom
USA	Atlanta, Georgia; New Jersey
APAC	Australia; New Zealand