

For Pet Clinics

Kit Instructions

How to use the **Mokupet** FAVN Test Kit to ensure your patient's smooth arrival in Hawaii

mokupet



Please Read First

Ship the pet's sample with the 2-day label provided to arrive at the KSVDL lab on a weekday during business hours (Monday – Friday, 8 am to 5 pm). If the sample cannot arrive during business hours, refrigerate the sample and ship the following week, e.g., samples collected on Thursday and Friday should be shipped the following Monday to avoid weekend delays. Samples can be stored up to 7 days at 2 – 8 °C before ship.

What's Included



Mailer Box



Ice Pack



Transport Tube



Absorbent



Padded Sleeve



FAVN Report Form



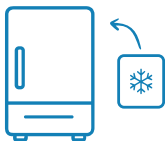
Sticker Label



Shipping Mailer

Getting Started

1



Place ice pack in freezer immediately. Freeze flat.

2



Verify the patient's information on the transport tube. Notify Mokupet if any information is incorrect.

3



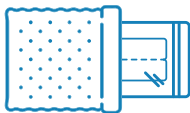
Collect sample and transfer **1.0 to 2.0 ml of serum only** into transport tube.

4



Place serum sample into tube sleeve and sample bag, then seal.

5



Place sealed sample bag in padded sleeve.

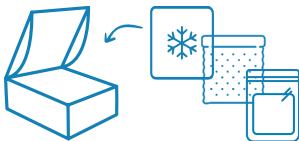
6



Complete, review, and sign FAVN Report Form. Place form back in plastic bag.



7



Repack mailer box with ice pack, sample, and FAVN Report Form.

8



Seal the mailer box with the sticker label provided.

9



Place box into self-sealing shipping mailer and seal.

10



Drop off at a shipping carrier location or contact Mokupet to schedule a pick up.

Need Help?

For more support, please visit our FAQs page or contact us directly at [**support@mokupet.com**](mailto:support@mokupet.com).



Official test results are sent directly to Hawaii DOA. A copy of the test results will be emailed to the pet clinic and pet owner.