



# Complying with a New Goods and Services Tax Law with SAP® Enterprise Support



**Century Plyboards (India) Ltd.**  
Kolkata, India  
[www.centuryply.com](http://www.centuryply.com)

## Industry

Mill products

## Products and Services

Manufacturer, seller, and exporter of plywood and veneers

## Employees

1,500

## Revenue

Rs 5.10 billion  
(US\$78.43 million)

## SAP® Solutions and Services

SAP® Cloud Platform, SAP HANA® database, SAP Enterprise Support services, SAP Enterprise Support value maps, and continuous quality checks (CQCs)

Century Plyboards needed help adapting to the sweeping tax reform introduced by India's new Goods and Services Tax (GST) law. With expert guidance from SAP Enterprise Support and SAP providing application-service-provider solutions under the new regime with GST digital-compliance services running on SAP Cloud Platform, Century Plyboards launched a new GST system smoothly and on time.

### Before: Challenges and Opportunities

- Facilitate the huge change to business operations and tax-filing procedures created by India's new GST law
- Develop a GST-compliant solution supporting the creation of approximately 20,000 sales invoices every month and automate the tax-filing process to help ensure both accuracy and proper governance
- Support the major challenge of understanding and adapting to the new law as it evolved

### Why SAP

- Experience of existing ERP application running on the SAP HANA® database
- Wide-ranging support spanning SAP Enterprise Support value maps, CQC for the SAP Business Process Performance Optimization service, the data volume planning and enablement service, SAP EarlyWatch® Check service, SAP Readiness Check tool, SAP Solution Manager, and enablement sessions on GST topics
- SAP Jam™ collaboration platform to support learning about the new law with other customers and developers

### After: Value-Driven Results

- A smooth implementation and on-time rollout aided by excellent guidance and critical-issue support
- Enhanced efficiency, performance, and reliability thanks to a database solution that can handle concurrent users and high volumes of supply invoices as well as a user-friendly dashboard and analytical tools
- Greater visibility in tax reporting with the flexibility to pull in data from multiple sources, consolidate the data, and transfer it in the required format to the GST system

**“SAP Enterprise Support guided us through all phases of our GST journey – from planning and preparation, through expert collaboration during implementation, to a timely launch. We’ve now transitioned successfully to the new paradigm of tax reporting in India.”**

Biswajit Datta, DGM ERP, Century Plyboards (India) Ltd.

**100%**

Compliance with new GST regime

**100%**

Automated tax reporting

**200**

Days of consulting effort saved