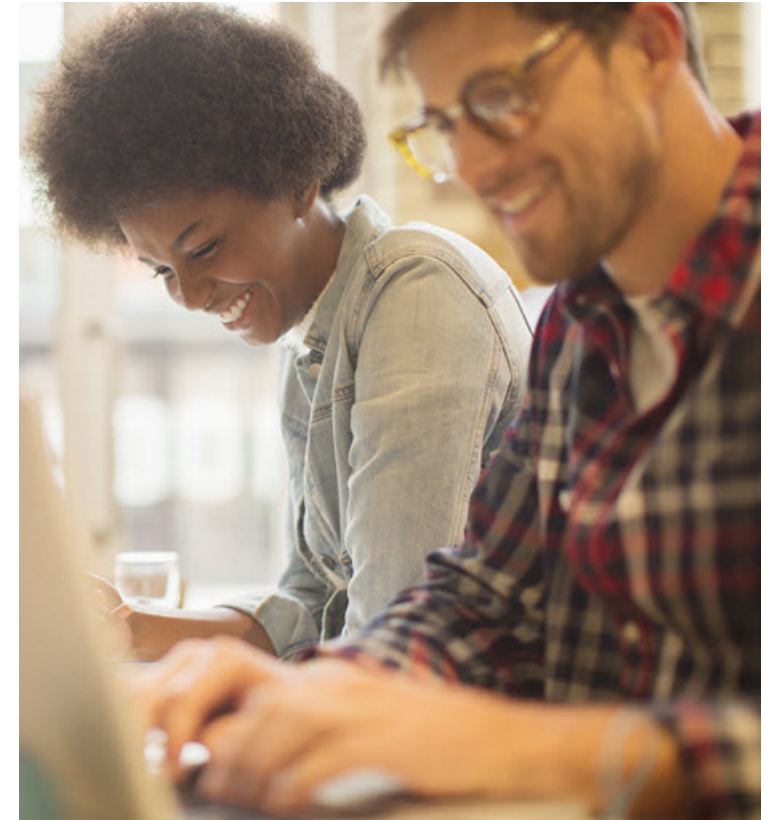


Würth IT: Creating Quality Training Content and Documentation with SAP® Workforce Performance Builder

When businesses need advice and practical support for IT projects, they know they can count on Würth IT GmbH. An international company with around 350 employees, Würth IT prepares its customers for the future. From consulting to implementation and programming for e-business, IT security, and enterprise resource planning, customers benefit from concentrated IT competence that helps their businesses grow more quickly, more successfully, and with higher added value.

To serve customers running SAP® software, Würth IT chose SAP Workforce Performance Builder software to create its documentation and e-learning materials. This means it can support processes running on SAP solutions in a way that is consistent and highly cost-effective. SAP Workforce Performance Builder and related enablement services help Würth provide quality training content and process documentation for its customers.



Würth keeps customers up-to-date on SAP® software

SAP Partner

Würth IT GmbH

Headquarters

Bad Mergentheim, Germany

Industry

High tech

Products and Services

IT solutions and consulting services, including enterprise resource planning, e-business, and IT security

Employees

350

Web Site

www.wuerth-it.com

Objectives

- High-quality, high-speed support for rollouts of SAP® software for customers
- Greater user acceptance of newly deployed SAP solutions, including enablement for key users
- Support for faster user skill enhancement

Why SAP

- High usability and simple user administration for SAP Workforce Performance Builder software
- Simple installation process that takes only a few minutes
- Integration directly into the existing SAP software environment
- Simple creation of multilingual content with minimal added effort

Resolution

- Deployed to more than 600 users in seven working areas across the group
- Accelerated transitions between various applications
- Successfully executed all planned use cases for SAP Workforce Performance Builder

Future plans

- Integrate navigator functionality into the existing configuration
- Provide SAP Workforce Performance Builder as an additional service tool across the company

Fast

Deployment and integration

Intuitive

Software that requires minimal training

High-quality

Content in multiple languages

“With SAP Workforce Performance Builder, we are able to significantly reduce the work involved in creating training materials. Also, we were able to successfully roll out all planned use cases within the given time frame without interrupting daily business.”

Rudi Hofmann, Business Development, Würth IT GmbH

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