



Optimizing Digital Innovations with SAP® Customer Connection



Dataport AöR
Altenholz, Germany
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Industry
Public sector

Products and Services
Data centers, end devices,
networks, specialized
software, IT procurement,
project management and
consulting for the public sector

Employees
2,500

Revenue
€507 million (2016)

SAP® Solutions
SAP® Customer Connection
for SAP Public Sector
Collection and Disbursement

Digital transformation is even affecting public authorities and citizen services. As an IT service provider, Dataport actively supports the public sector in this transformation. To ensure that its software continues to meet the highest standards of quality and security, Dataport is collaborating with SAP to make improvements to the existing standard solution SAP® Public Sector Collection and Disbursement.

Before: Challenges and Opportunities

- Tailor the standard solution to company-specific requirements
- Offer customers more functions and an even better user experience
- Learn from other organizations and build on expertise in digital solutions

Why SAP

- Dataport already uses an industry-specific solution from SAP
- Chance to more effectively implement changes together with SAP

After: Value-Driven Results

- Direct influence on the development of SAP solutions
- Expanded analysis and evaluation functions
- Increased usability and accelerated processes
- Expanded knowledge of SAP solutions
- Gained additional trust from customers

“We can share our thoughts directly with SAP and work together to develop enhancements that fulfill our precise needs. It’s fantastic! We would recommend SAP Customer Connection unreservedly.”

Thomas Bandurski, SAP Consultant, Dataport

Optimized

processes through enhanced functions

Efficient

working thanks to user-friendly
functionality

Close

dialog between product managers,
developers, and SAP users

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