

# How Is a Supplier of Renewable Energy Empowering Its People with an Extension Solution in the Cloud?

More than 4 million customers rely on the largest utility in North America for their electricity supply. Renewable energy producer Hydro-Québec fields a team of more than 250 trainers to ensure its 20,000 employees can provide quality support to these customers. With training at the core of its talent management program, the utility needed a comprehensive overview of these activities to facilitate better planning.

Working with implementation partner /N SPRO, Hydro-Québec deployed a learning management system (LMS) extension solution to the SAP® SuccessFactors® Learning solution built on SAP Cloud Platform. Now trainers and schedulers have a robust tool that provides global visibility and access to training information. In helping it meet complex training needs, the LMS tool is equipping Hydro-Québec's energetic workforce to provide outstanding service across the province.





# Optimizing Training Management and Scheduling with SAP® Cloud Platform



**Hydro-Québec**  
Montréal, Québec  
[www.hydroquebec.com](http://www.hydroquebec.com)

**Industry**  
Utilities

**Products and Services**  
Electricity generation, transmission, and distribution using clean, renewable energy

**Employees**  
20,000

**Revenue**  
US\$10 billion

**SAP® Solutions**  
SAP® SuccessFactors® solutions and SAP Cloud Platform

Hydro-Québec wanted to improve its training planning by integrating data and advanced functionality in one tool. After working with partner /N SPRO to deploy a learning management system (LMS) extension solution to SAP SuccessFactors solutions built on SAP Cloud Platform, it has a clearer overview of training activity and equipped both trainers and schedulers to better serve its many customers.

## Before: Challenges and Opportunities

- Decentralized learning and scheduling information
- Large volumes of session offerings
- Complex and long-term learning-planning processes

## Why SAP and /N SPRO

- SAP Cloud Platform for a best-of-breed platform allowing extension solutions to SAP SuccessFactors solutions
- SAP SuccessFactors solutions for a wide solution footprint
- /N SPRO for proven and trusted expertise in implementation services for SAP SuccessFactors solutions as well as extensive experience in developing apps for SAP Cloud Platform

## After: Value-Driven Results

- Improved planning supported by a holistic view of training information
- Optimized training management thanks to the integration of learning needs into the solution
- Better long-term forecasting and planning
- Greater transparency with reporting outputs for partners

**“Using an LMS extension solution to SAP SuccessFactors solutions built on SAP Cloud Platform, we have enabled our training teams to react quickly and better serve our advanced operational needs.”**

Marlène Larue, Director, Training and Development Human Resources, Hydro-Québec

## Featured Partner



# 25%

Less effort required in training planning optimization

# 3

Full-time equivalents saved in training planning optimization



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