

Why Is This Enterprise Consulting Firm Building and Using Apps on the Same Cloud Hosting Technology as Its Customers?

Customers across a wide range of industries – from public sector and utilities to oil and gas – have turned to Convergent IS for mobile apps to make daily work faster and more efficient. To make those apps quick to build, simple to maintain, and easy to use, Convergent IS relies on SAP® Cloud Platform and the SAP Fiori® user experience. So when it needed to build its own connector app to close the gap between its expense management system and SAP S/4HANA®, this longtime SAP partner turned to the technology it knows best.

Before the new connector app – ConvergX for Expenses – was launched, the accounts payable team at Convergent IS had to log in to its Expensify expense reporting system, export each report to a spreadsheet, then create a table with manual filters to transfer the data to SAP S/4HANA. Now employees can log in to a single dashboard to reconcile approved expenses. Cost allocation is reflected against the general ledger for easier accounting. And once an invoice is posted, the system automatically updates so that no duplicate invoices are processed. Not only does this dramatically speed up invoicing and increase accuracy, but it also significantly improves the user experience – empowering the accounts payable team in the same way Convergent IS empowers its customers.





Streamlining Expense Management with an App Built on SAP® Cloud Platform



Convergent IS

Alberta, Canada

convergentis.com

Industry

Professional services

Products and Services

Enterprise apps built with the SAP Fiori® user experience (UX) and on SAP® Cloud Platform

Employees

49

SAP Solutions

SAP Cloud Platform, the SAP Fiori UX, SAP Gateway technology, SAP API Management technology, and SAP S/4HANA®

As a company specializing in apps built on SAP Cloud Platform, it made sense for Convergent IS to build ConvergenX for Expenses between its expense management system and its SAP S/4HANA software. The accounts payable team is no longer burdened with manual data reconciliation from multiple systems. Instead, it can automatically process invoices through a single interface – saving time and improving accuracy.

Before: Challenges and Opportunities

Simplify the lengthy, manual, error-prone process of retrieving, categorizing, and coding vendor invoice data from an Expensify expense reporting system to SAP S/4HANA by automating the connection with a new app

Why SAP

- Longtime SAP partner building enterprise apps based on SAP Cloud Platform
- SAP S/4HANA at Convergent IS's digital core, serving as the foundation of its enterprise IT operations
- SAP Cloud Platform, SAP API Management, and SAP Gateway for an app connecting Expensify with SAP S/4HANA
- Familiarity of the accounts payable team with SAPUI5, making SAP Cloud Platform the ideal hosting solution

After: Value-Driven Results

- Automatic population of expense report data from Expensify to SAP S/4HANA for up-to-date invoice data
- Single login and user-friendly dashboard to post and reconcile approved expenses quickly and securely
- Quick view of cost allocation against the general ledger for simpler accounting
- Immediate tagging of reimbursed invoices and automatic removal from pending list, eliminating duplications
- Significantly better user experience, requiring almost no additional training for the accounts payable team
- Road map in place to deploy SAP API Business Hub to support vendor and invoice management
- Uncompromised mobile experience for Sales and Consulting teams to manage expenses

“Our business is based on the simplicity of SAP Cloud Platform. We use it for our customers and for ourselves. Our accounts payable team loves the interface of our new expense management app. It is making their jobs easier.”

Shaun Syvertsen, Managing Partner, Convergent IS

1-step

Login to comprehensive expense dashboards

Accurate

Invoice data

Faster

Invoice processing

Better

User experience



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