



# Streamlining IT to Deliver Best Patient Care with **SAP® Enterprise Support**



**UCB S.A.**  
Brussels, Belgium  
[www.ucb.com](http://www.ucb.com)

**Industry**  
Life sciences

**Products and Services**  
Therapeutic products and services for diseases of the central nervous system, immune system, and bone

**Employees**  
>8,500

**Revenue**  
€4.35 billion

**SAP® Solutions**  
SAP® Enterprise Support services

Dedicated to transforming the lives of patients living with severe disease, UCB uses advanced science to address their unmet needs. With help from experts from Accenture and SAP Enterprise Support services, UCB remains clearly ahead in providing patients with practical solutions and innovative medications.

## Before: Challenges and Opportunities

- Free up database capacity and reduce database size
- Reduce future technical downtime required to migrate to a new platform
- Optimize the largest technical tables in the database
- Check database growth

## Why SAP and Accenture

- Expertise of SAP Enterprise Support services and implementation partner Accenture
- Mitigation of risk through early identification of unusual data volume surges
- Detailed analysis of the top technical tables

## After: Value-Driven Results

- Risk mitigation by early identification of data volume surges and better management of data volume growth
- Continuous operational support processes to enable best practices for data volume management
- Reduced data storage costs and improved data quality
- Enhanced operational efficiency and business transaction performance

**“After reviewing the reports from continuous quality checks for data volume management recommended by SAP Enterprise Support, we could decrease monthly database growth by 50% and database space by 30%.”**

Stéphane Vander Elst, IT Senior Solution Architect, UCB S.A.

Featured Partner



**30%**

Reduction in database size

**50%**

Decrease in database growth

**Early**

Identification of data volume surges