

Azuga Fleet Customer Success Story

Joseph T Berrena Mechanicals, Inc

Joseph T. Berrena Mechanicals, Inc. has been serving commercial and residential clients in the central PA region since 1991. Their certified technicians deliver professional expertise and superior service in emergency repair and maintenance for HVAC equipment, commercial kitchen and refrigeration equipment, generators, commercial washers and dryers, and so much more. JTB Mechanical has a strong reputation for providing a superior quality of work with prompt and courteous service.



“ I trust my technicians, but Azuga helps me verify the information.”

Matt Berrena, President & Co-owner

Challenges

- ▶ Cumbersome platforms that are difficult to use everyday by various types of users.
- ▶ Fleet safety program that was cost effective.
- ▶ Monitor maintenance of fleet.

Solutions

- ▶ Azuga dashboard and platform are easy to use. Different access levels can be given to different groups of people utilizing the platform.
- ▶ Azuga aims to be a cost-effective solution providing companies with the support and requirements necessary without the additional hassle.
- ▶ Preventative fleet maintenance module from Azuga offers real-time diagnostics for all vehicles.

Results

- ▶ The maintenance manager can see what he needs to see, the office manager can see where the trucks are at any given point, and the president can monitor activity and run reports when necessary.
- ▶ “Azuga was half the price but I’m getting twice the platform and capabilities.”
- ▶ Less down time for repairs with preventative maintenance schedules, real-time diagnostic alerts send fleet maintenance manager notifications as soon as.



“ We are a family run and co-owned business. I trust my technicians, but Azuga helps me verify the information and encourage better driving habits.”