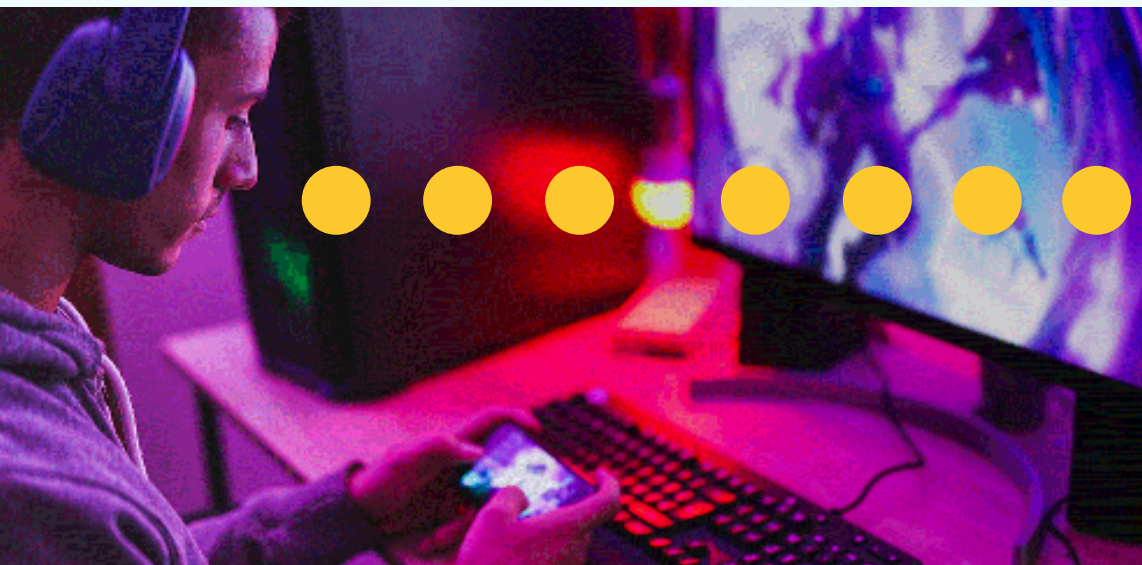


# Game on! Global Gaming Leader Gets to the Next Level Across Platforms for the Win

With thousands of terminals and mobile devices around the world, Tangoe supports engaging and exciting gaming experiences to millions of players across platforms



**9,000**  
global employees  
operationalized across  
their business

**Millions**  
of players  
around the world  
each with a potential game  
station (online, mobile,  
casino-based, etc.)

## The Challenge

A global gaming leader has been divesting half its business into a standalone entity, while parallel transforming how it supports its network operations and game systems. With thousands of terminals and mobile devices spread out across thousands of locations around the world, this company was looking for a partner to support their complex network, which provides services to millions of their own customers, while navigating a divestiture of one of their primary businesses ... that's when they turned to Tangoe.

A global gaming leader relies on Tangoe to support engaging and exciting gaming experiences to millions of players across platforms – whether online, on mobile devices or at their favorite casinos. The organization has been divesting half its business into a standalone entity, while parallel transforming how it supports its network operations and game systems. Tangoe ensures that operations are cost-effective, reliable, and seamlessly delighting gamers every place and every time -- no matter their station.



## The Solution

With thousands of dedicated terminals and millions of customer mobile devices, located in locations worldwide, Tangoe is directly responsible for separating the inventoried items, and setting up vendor contracts and associated billing accounts. Tangoe Advisory Services established separate management workflow processes and various system integrations to achieve the company's business goal of making every play an experience.



### Precise Inventory Management and Reporting

with up-to-date records



### Automated Invoice Management

designed workflow to eliminate manual keying, saving time and money



### Highly Engaged Consulting

with unmatched expertise from Tangoe's Advisory Services team



## The Outcome

Real time insights and solutions are driving both player loyalty and smart business decisions as part of the gaming company's business transformation. By ensuring that the gaming provider's systems and game stations are well-connected across any system, place or channel, Tangoe is enabling the company to divest for success while thrilling players with table games, characters, and stories they can't get enough of.



## About Tangoe

Tangoe helps nearly half of the Fortune 500 confidently manage assets, roll out new programs, and improve the bottom line by managing and paying their enterprise technology expenses and mobility services. We provide a complete solution through a unified customer experience that offers the best products and capabilities, powered by cutting edge technology and over 1,400 technology, product, and service delivery experts. To learn more about Tangoe, visit [tangoe.com](https://tangoe.com), or visit Tangoe on Twitter, LinkedIn, and Instagram.

