



Company Facts

- ▶ Location: Victoria, Australia
- ▶ Industry: Manufacturing
- ▶ Web site: www.capsandclosures.com.au



Success Highlights

Solution

- ▶ Epicor Mattec MES (manufacturing execution system)

Benefits

- ▶ Smooth implementation process
- ▶ Accurate data leading to better information and improved processes
- ▶ Increased visibility across the company
- ▶ Capacity to meet future needs
- ▶ Real-time information and alerts
- ▶ Reduction in downtime and scraps

Caps & Closures Pty Ltd. is a leading Australian manufacturer of a comprehensive range of standard and custom designed caps and closures as well as injection moulding services and custom built dies. The company is now dealing with global markets in both product and technology and this will ensure that their Australian customers are able to obtain the latest closure innovations available in the world today.

“We have grown fairly quickly and a lot of the information we previously had was manual or in people’s heads,” said Robert McArthur, General Manager. “We needed to get that information into something that we had control over, one centralised system.”

The benefits of using real-time information and accurate data

Caps & Closures implemented Epicor Mattec MES (manufacturing execution system). The solution was implemented by manufacturing solution specialists and Epicor partner, GreenMoore Enterprises.

“We implemented Epicor 16 months ago and the implementation went smoothly. We entered a lot of information initially that had been collected over the years. We are now finding that Epicor is providing much more accurate data which allows us to review some of the other information we have in the company like variations in cycle times, lower scrap rates etc. Epicor Mattec



enables us to fine tune a lot of our information and improve processes," said McArthur.

"When we enter data into Epicor, it calculates a completion time for that job; it gives us an accurate time for when the product is going to be available for dispatch," explains Mr McArthur. "It also provides a lot more visibility throughout the company. Our sales staff can access the system and determine when a product is going to be ready and keep the customer informed."

A strong focus on customer service: Meeting lead time requirements

Epicor Mattec MES collects production data directly from equipment and allows operators on the shop floor to enter other data using touch-screen technology in real time, eliminating inaccurate and time-consuming manual data collection.

"We use the system mainly for planning, production monitoring and traceability," explains Mr McArthur. "We will be looking to expand to the quality control features of Epicor shortly".

"Our injection moulders and assembly machines are connected to the system which then records each pulse from each machine measuring cycle time, calculating the number of units produced, downtime and OEE (overall equipment efficiency). From a planning point of view, the Epicor system is critical to

ensure that we meet our customer's lead time expectations and provide that extra level of service."

Much more than OEE, Epicor Mattec MES helps with real strategies for improvement. When you reduce waste, inventory and downtime, and optimise equipment, capital and worker resources with Epicor, you drive performance gains.

"Over the years we have increased the number of machines and Epicor helps us ensure we continually have capacity to meet existing and future needs and our operators now use the system extremely well. A large screen on the factory wall enables them to see at-a-glance any potential problems," said Mr McArthur.

Assisting lean initiatives: Reducing downtime and scrap

Real-time information and alerts in Epicor Mattec MES help pinpoint critical issues, reduce waste, and improve quality and customer service. Caps & Closures have placed a strong emphasis on reducing downtime and waste.

"We are implementing a series of Lean programs (particularly waste elimination and Continuous Improvement) so Epicor assists with reduction of downtime and scrap," explains Mr McArthur. "We can plan our jobs a lot better, minimise tool changes and run jobs for longer periods."

About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software that is designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers' unique business processes and operational requirements is built into every solution—in the cloud, hosted, or on premises. With a deep understanding of your industry, Epicor solutions spur growth while managing complexity. The result is powerful solutions that free your resources so you can grow your business. For more information, [connect with Epicor](#) or visit www.epicor.com.



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