



COMPANY:
Orb Interiors

COUNTRY:
United Kingdom



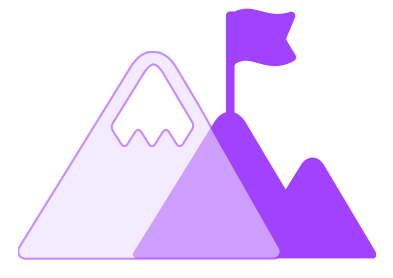
INDUSTRY:
Manufacturing

PARTNER:
ERPIQ

WEBSITE:
www.orbinteriors.co.uk

About Orb Interiors

Founded in Liverpool by Mattis Orgel, Orb Interiors specializes in high-quality kitchen design and installation. With a passion for combining exceptional craftsmanship and cutting-edge technology, Orb Interiors offers a unique approach to kitchen design, blending elegance and functionality. By challenging industry norms, they provide luxury kitchens at competitive prices, catering to both individual homeowners and large-scale property developers.



The Challenge

Before implementing Priority ERP, Orb Interiors faced challenges common to fast-growing companies. The rapid growth of the business outpaced the manual processes, resulting in stressful operations and inefficiencies. With just a 14-person team, Orb Interiors needed to meet tight deadlines for high-volume orders, including a remarkable instance where they delivered 102 kitchens in two weeks. However, relying on manual systems introduced risks, including production slowdowns and information silos, which threatened to hinder Orb's scalability and quality standards.



The Solution

Orb Interiors turned to Priority ERP through its UK-based partner, ERPIQ, to tackle its growing constraints.

- ▶ With Priority ERP, Orb Interiors streamlined its processes and automated tasks that previously required extensive manual effort.
- ▶ The flexibility and responsiveness of Priority ERP allowed Orb to scale without increasing overhead or adding night shifts.
- ▶ Priority's system flexibility allowed configuration to meet Orb's specific needs, enhancing operational efficiency and supporting the company's growth trajectory.



The Result

Since going live with Priority ERP, Orb Interiors has tripled its output while doubling its margins. Automation has reduced manual tasks, freeing employees' time and eliminating the need for additional management layers. In its B2B arm, Orb Interiors achieved a 99.2% on-time delivery rate and a 100% customer retention rate. With Priority ERP in place, Orb Interiors continues to scale seamlessly, supported by smooth operations across all departments.



“With Priority, we could double our output without having to increase our staff.”

Mattis Orgel, Director at Orb Interiors Ltd

See how Proirity works for you

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