Healthcare Innovation Center

JANUARY - MARCH 2025

HIC NEWSLETTER

ADVANCING HEALTHCARE THROUGH CUTTING-EDGE INNOVATION





What is the HIC Newsletter?

The HIC Newsletter is a quarterly publication that provides updates on the events and progress at the Healthcare Innovation Center (HIC). Each edition features details on the various events held at the center, the status of ongoing projects, and the innovative solutions being developed.

Additionally, the newsletter highlights new initiatives and collaborative efforts aimed at addressing the evolving challenges in the healthcare sector. It serves as a comprehensive resource for employees, organizations, and individuals within the healthcare industry to stay informed about the latest advancements at the HIC.

STAY INFORMED!

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FEBRUARY 2025

HOLBERTON CODING SCHOOL KICKS OFF NEW COHORT

WELCOMING THE NEXT GENERATION OF SOFTWARE ENGINEERS





In February, Holberton Coding School welcomed a new cohort of students, marking the beginning of their journey into the world of software development. During their first few weeks, students participated in various activities designed to foster teamwork and ease their integration into the program. The team-building exercises included collaborative challenges that encouraged communication and problem-solving. These activities not only strengthened group cohesion but also prepared students for the challenges they will face throughout their training.

Additionally, as part of their orientation, students received training on the Health Insurance Portability and Accountability Act (HIPAA). With this strong start, the new cohort is now ready to dive into Holberton's rigorous curriculum, acquiring the skills and knowledge needed to become highly skilled tech professionals.

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FEBRUARY 14, 2025

TRIPLE -S PROMOTES HEALTH AND WELLNESS DURING A SPECIAL VALENTINE'S DAY VISIT

SPREADING LOVE AND HEALTHY HABITS ON VALENTINE'S DAY

We were delighted to welcome Triple-S for an informative health session that brought both valuable insights and a sense of care to everyone present. During the visit, they shared crucial guidance on maintaining well-being and preventing common health issues. One key focus was preventive care—how taking small, proactive steps today can have lasting positive impacts on overall health. This included advice on regular checkups, vaccinations, and lifestyle choices that can reduce the risk of chronic diseases. The session also highlighted the importance of understanding personal health metrics and how they play a role in long-term wellness.

This visit not only offered important health information but also encouraged everyone to prioritize self-care. It served as a timely reminder that health is the foundation of happiness and success, and that taking care of ourselves is one of the most meaningful acts of love we can show. It was truly a great opportunity to reflect on how caring for our health enhances our quality of life, while also creating a sense of community focused on mutual support and well-being.

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FEBRUARY 20, 2025

SOUTHERN CHAMBER OF COMMERCE HOLDS MEETING WITH RESIDENT COMISSIONER AND PONCE MAYOR AT THE HIC

EXPLORING FEDERAL IMPACT AND FUTURE GROWTH FOR PONCE AND THE REGION

On February 20, the Executive Committee of the Southern Chamber of Commerce gathered at the Healthcare Innovation Center (HIC) for an important meeting with Resident Commissioner, Hon. Pablo José Hernández, and Ponce Mayor, Hon. Marlese Sifre. This meeting provided a valuable opportunity for key regional stakeholders to discuss the current and future economic landscape of Southern Puerto Rico.

The discussion primarily focused on the impact of recent federal government measures on the local economy, exploring both the challenges these changes present and the opportunities they may create for growth and development. Business leaders, government officials, and community representatives shared their perspectives, highlighting the need for strategic collaboration to navigate the evolving economic environment.

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FEBRUARY 25, 2025

SOUTHERN CHAMBER OF COMMERCE HOSTS HEALTH FORUM AT THE HIC

NEW BUSINESS MODELS TO ADDRESS HEALTHCARE CHALLENGES IN SOUTHERN PUERTO RICO



Panelists

Dr. Kenira Thompson
Lcdo. Rafel S. Alvarado
Dr. Jorge L. Martinez Trabal

The Southern Chamber of Commerce held a health forum at the Healthcare Innovation Center (HIC), titled ***"New Business Models to Address Healthcare Challenges in Southern Puerto Rico."*** The event featured a presentation by CPA Lymarie Colón, CEO of Mennonite Health System, and Luis Meléndez-Cintrón, Administrator of Mennonite General Hospital.

Following the presentation, a panel discussion moderated by Lcdo. Salvador F. Rovira Rodríguez included Dr. Kenira Thompson, Ph.D., MBA, President of the Ponce Research Institute; Lcdo. Rafael S. Alvarado, Executive Director of the San Lucas Episcopal Medical Center; and Dr. Jorge L. Martinez Trabal, President of Caribbean Vascular Center. The panel explored new business models and strategies to address healthcare challenges in the southern region, highlighting the importance of innovation and collaboration to improve healthcare delivery and access.

The forum underscored the commitment to fostering a healthier, more sustainable healthcare system in Southern Puerto Rico.

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CIRACET CORP. CELEBRATES 27 YEARS AND ANNOUNCES EXPANSION TO MIAMI, FL

A MILESTONE YEAR MARKED BY GROWTH AND INNOVATION



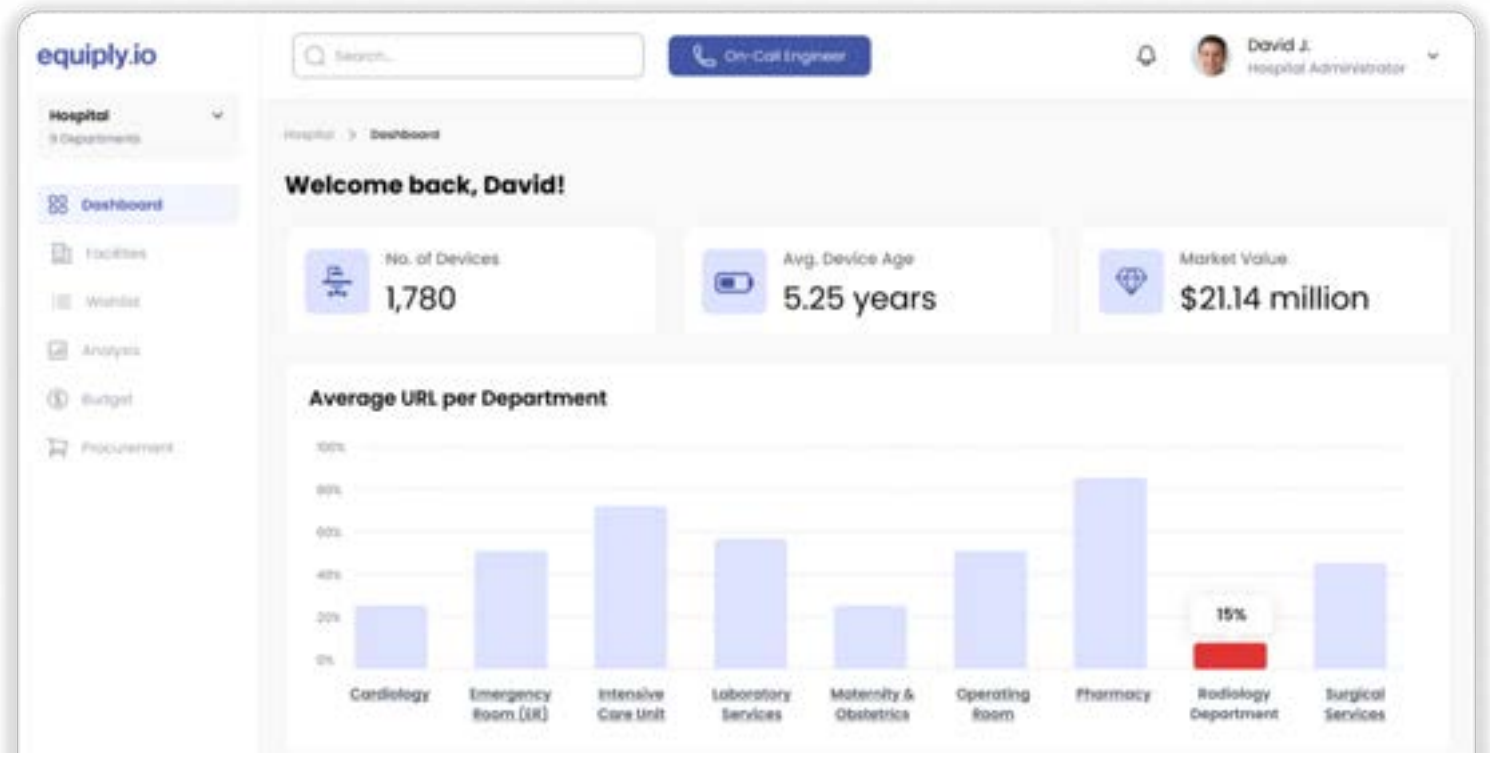
On January 8, CIRACET Corp. proudly celebrated its 27th anniversary, marking nearly three decades of excellence, innovation, and commitment to delivering high-quality solutions. As part of this milestone year, the company has also announced its expansion into the United States with plans to establish a new site in Miami, Florida.

This strategic move aims to strengthen CIRACET Corp.'s presence, foster innovation, and reach a broader market. With a strong reputation for excellence, the company continues to advance and grow, reinforcing its dedication to providing cutting-edge solutions and services.

As CIRACET embarks on this exciting new chapter, it remains committed to driving progress and expanding its impact on the industry.

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equiply

Smart Solutions for Smarter Healthcare: Equiply's Success Story

Equiply is a startup focused on improving the financial health of hospitals and healthcare systems. By leveraging data-driven insights, Equiply helps hospitals optimize capital planning and equipment management efficiency and patient care.

As a spinoff from the Healthcare Innovation Center (HIC), Equiply has successfully transitioned from an innovative concept to a growing startup. Its success highlights the HIC's role in fostering startups that drive meaningful improvements in healthcare operations and patient outcomes.

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THE CARE COORDINATION COLLABORATION CENTER (C4) IS BACK AT THE HIC

ENHANCING PATIENT CARE AND HEALTHCARE EFFICIENCY



Care Coordination Collaboration Center

We are thrilled to share that one of our ICS projects, **C4 (Care coordination Collaboration Center)**, is back at the HIC, actively working on an important initiative to enhance patient care and healthcare system efficiency.

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THE CARE COORDINATION COLLABORATION CENTER (C4) IS BACK AT THE HIC

ENHANCING PATIENT CARE AND HEALTHCARE EFFICIENCY



"At C4, we're all about making healthcare work better for everyone. As a key part of CIRACET, our mission is to bridge the gaps between patients, healthcare providers, insurers, and medical teams, ensuring that people get the care they need, when they need it.

Our work revolves around coordinating services and keeping healthcare seamless, so patients don't have to navigate the system alone".

René R. Rivera González
C4 Service Coordinator



What is C4 focused on right now?

C4 is dedicated to improving healthcare coordination, patient engagement, and health outcomes. As an **NCQA Certified HEDIS Survey Vendor,** C4 meets national standards to conduct **CAHPS (Consumer Assessment of Healthcare Providers and Systems) surveys**, ensuring that healthcare organizations receive valuable patient feedback to enhance their services.

Currently, C4 is conducting CAHPS surveys for adults and children with chronic conditions for a health system in Puerto Rico, following established guidelines to assess patient experiences. These surveys provide critical insights into the quality of care, highlighting what is working, areas for improvements, and how healthcare providers can enhance their services.

With data-driven approach and digital tools, C4 ensures that every response leads to meaningful improvements in care coordination, provider-patient communication, and overall healthcare accessibility.

More than just collecting data, C4 is committed to making healthcare more personalized, effective, and patient-centered.

C4: Connecting Care, Improving Lives

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CLINICAL SOCIAL NETWORK (CSN)

SUCCESSFUL PILOTS HIGHLIGHT THE MOBILE APP'S POTENTIAL FOR BROADER IMPACT IN CHRONIC CARE



Clinical SN Mobile Application (CSN) is gaining traction in its mission to support chronic disease management through digital innovation. Following a series of successful pilot programs, CSN is now preparing to expand its efforts in this area.

One notable achievement includes the completion of a pilot that assessed both the usability and adoption of the Clinical SN Mobile Application, while also supporting the monitoring and management of warfarin therapy at the Caribbean Vascular Center. The dual-purpose pilot demonstrated the platform's ability to facilitate meaningful engagement among healthcare providers and patients, while also delivering value in treatment monitoring.

With these positive outcomes, CSN is now exploring new opportunities to support the management of chronic conditions and improve care delivery through scalable, tech-enabled solutions.

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CLIENT TESTIMONIALS



San Lucas Health System

"In San Lucas, we have found the Health Innovation Center (HIC) at CIRACET Corp. to be an ideal venue for hosting our corporate events. Their dedicated team and well-equipped facilities have been essential in ensuring the success of our activities. The flexibility of their spaces, combined with impeccable service, has enabled us to organize events that stand out for their quality and organization.

The HIC has not only met but exceeded our expectations, providing us with a professional and welcoming environment. We highly recommend the HIC as an excellent option for any company or organization looking for a reliable, high-standard venue for their events."

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CLIENT TESTIMONIALS





González Family

Owners of Auto Uno and
Distributors of Vinfast Puerto Rico

"The HIC venue exceeded all our expectations during the official launch of VinFast in Puerto Rico. Its impeccable infrastructure, cutting-edge technology, and modern design provided a sophisticated and professional atmosphere that enhanced every detail of our event. The personalized attention from the HIC team was exceptional, ensuring that every detail was promptly and courteously addressed.

Additionally, the space layout facilitated a seamless experience for both the special guests and the press who joined us for the event. Thanks to the HIC, we achieved a memorable launch that left a positive and lasting impression on all attendees. Undoubtedly, it is an ideal venue for high-level events".

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CLIENT TESTIMONIALS





Johanna Negrón

"I want to thank the Healthcare Innovation Center (HIC) for the opportunity it has given me to use its facilities over this time. HIC not only offers a completely educational and professional environment, but it also exceeds the expectations of participants who accept the challenge of attending our workshops.

At the HIC, I offer workshops on the Basic Principles of Operating Room, Basic Suturing, and Cannulation Techniques, among others. My satisfaction with the treatment and attention I receive surpasses expectations. Those who have been my clients and attended the workshops at HIC leave completely satisfied. Thank you for the initiative to create an educational center like HIC".

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CLIENT TESTIMONIALS



GUAYACÁN EST. 1996

Patricia Ramírez
Program Manager | Grupo Guayacán

"The experience we had at the Healthcare Innovation Center (HIC) to offer our business training program, I-Corps PR, was exceptional. From the service to the state of the facilities, this edition of the program was successful because we had a dynamic space that allowed us to carry out all our presentations and activities impeccably, since we had the appropriate equipment to do so. We recommend that any entity looking for a space to carry out its activities consider HIC as an excellent alternative".

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Holberton

Mercedes Díaz

Holberton Coding School Campus Director

"The Healthcare Innovation Center (HIC) is the home of Holberton Coding School in the southern area. The facilities are first class: modern, spacious, and cozy, in addition to having ample parking. It is the ideal place for our students to begin their professional experience in the field of technology.

In addition to the facilities, the staff is committed to the success of the program, and they support us with tools and networking opportunities that are difficult to beat. Our students and administrative staff are very comfortable at HIC, and we look forward to continuing this collaborative relationship into the future".

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CLIENT TESTIMONIALS





Idhaliz Flores, PhD

"As a researcher and leader of a team dedicated to developing innovative projects in healthcare, having a suitable space for meetings, brainstorming sessions, and training for research interns is essential. The HIC's facilities are top-notch, providing an environment that fosters interaction and collaboration. Access to state-of-the-art audiovisual technology has made our sessions dynamic and productive, facilitating both idea presentations and the integration of multidisciplinary teams via videoconference. Additionally, the space's design promotes creativity and knowledge exchange in a comfortable and professional setting.

Without a doubt, the HIC has been key in enhancing my team's work and in training the next generation of researchers and volunteers in an environment that inspires innovation and excellence. Highly recommended for any professional or team looking for a first-class coworking space!"

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