Healthcare Innovation Center

HIC NEWSLETTER

JANUARY - MARCH 2026



The HIC Newsletter is a quarterly update that highlights what's new across the Healthcare Innovation Center (HIC). Each issue features recent milestones, events, and key activities, along with progress on ongoing projects and collaborative initiatives.

Designed for employees, organizations, and stakeholders, it serves as a clear snapshot of the work and momentum shaping healthcare innovation at the HIC.

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MEET THE TEAM

In every edition, we shine a spotlight on the people who drive innovation at the Healthcare Innovation Center (HIC). This section introduces individual team members, showcasing their roles, passions, and contributions to our mission of transforming healthcare. You'll get to know the faces behind the work and the stories that will inspire progress.

Vice President



"Innovation is promoted every time we look for solutions, every time we improve a process. My role is to promote efficiency and quality in Ciracet by seeking new services and solutions.

As an HIC innovator, we created the Care Coordination and Collaboration Center, which became the only certified company in Puerto Rico to be a CAHPS vendor and unique projects that support the reduction of hospital readmissions."

Noris Torres

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SPONSOR SPOTLIGHT

Welcome to the Sponsor Spotlight! In this section, we proudly highlight the achievements and milestones of the organizations that support the Healthcare Innovation Center (HIC).

Our sponsor are more than just partners, they are drivers of progress and innovation across healthcare, science, and technology. Here, we celebrate their impact and the meaningful work they continue to lead within and beyond our ecosystem.

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Surgical Instrument Maintenance Service Launches at Manatí Medical Center

CIRACET began providing specialized maintenance services for Reusable Medical Devices at Manati Medical Center, supporting reliability and performance of surgical instrumentation used in clinical procedures.

The initiatives strengthens inspection and maintenance practices that support infection prevention standards, operational efficiency, and patient safety.



CIRACET Successfully Renews ISO 9001:2015 Certification, Reaffirming Commitment to Quality

CIRACET renewed its ISO 9001:2015 certification, reaffirming its commitment to quality, operational excellence, and continuous improvement. The organization has maintained this internationally recognized certification since 2011, reflecting a consistent Quality Management System that supports efficiency, reliability, and strong service delivery. CIRACET recognized the professionalism and collective effort of its team as key to this milestone and reiterated its focus on meeting customer and regulatory expectations while advancing performance improvement and customer satisfaction.

Advancing Medical Imaging Innovation at ICE 2026

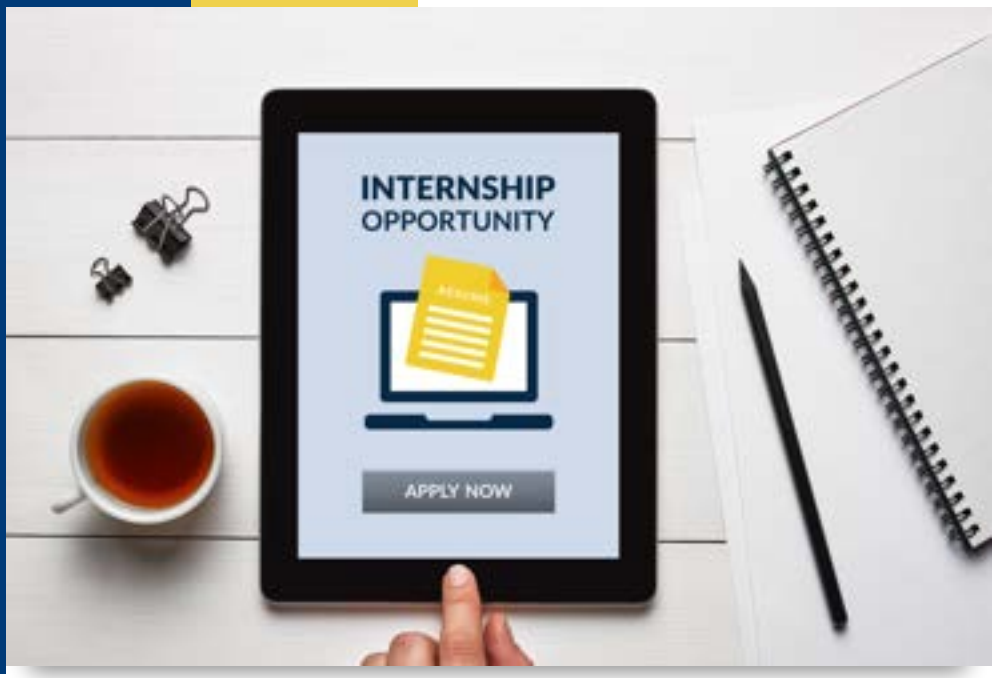
CIRACET participated in the Imaging Conference & Expo (ICE) 2026 in San Antonio, Texas (Feb. 20 to 22), engaging with industry experts and exploring advancements in diagnostic imaging, including AI applications, compliance strategies, and operational performance improvement



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STAY TUNED

More details will be shared soon.



CIRACET Summer Internship Program 2026

CIRACET is getting ready for the Summer Internship Program 2026. This program is designed to immerse interns in a dynamic environment where collaboration, teamwork, and real project exposure come together to support professional growth.

WHAT TO EXPECT

- Team based learning and collaboration.
- Exposure to projects and initiative across the CIRACET ecosystem.
- Professional development and mentorship.
- A community driven environment that values curiosity, initiative, and innovation.



Advancing Digital Health Insights at HIMSS 2026

CIRACET colleagues Angela Bairan, Caroline Rodriguez, and Eileen Pabón participated in the HIMSS Global Health Conference and Exhibition in Las Vegas, March 9 - 12, 2026, a leading forum than convenes 28,000+ professionals to explore healthcare's most pressing topics and emerging technologies.

Their participation supported ongoing learning, relationship-building, and the exchange of best practices that strengthens CIRACET's work in healthcare innovation and digital transformation.

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Employee Convention 2026
Celebrate People, Culture, and Team Unity







CIRACET held its Employee Convention 2026 from February 27 to March 1 at the Rincón of the Seas Hotel in Puerto Rico, bringing colleagues together from Puerto Rico, Miami, and Chile to strengthen connection and shared culture across regions.

The gathering emphasized leadership alignment, communication, and cross-border collaboration, while recognizing employees' contributions and reinforcing a unified corporate identity that supports sustainable growth and operational excellence.

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Congratulations to PHSU Nursing Graduates on Outstanding Licensure Examen Result



Congratulations to the Ponce Health Sciences University (PHSU) School of Nursing graduates for achieving a 90% pass rate on the Puerto Rico nursing licensure exam, well above the reported 60% local average. This milestone reflects the dedication of the graduates, faculty, and clinical partners who support strong nursing education and workforce readiness.

According to the report, PHSU's nursing program follows an accelerated Bachelor of Science in Nursing (BSN) model that can be completed in three years and includes clinical rotations beginning in the first year, giving students early, hands-on experience. The program also emphasizes interprofessional learning and community engagement, including service opportunities through Run Free Clinics.

To read the full story, visit Periódico La Perla del Sur.

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THE HIC IN ACTION

Updates and Recent Hightlights

Discover what's been happening at the Healthcare Innovation Center (HIC)!

From workshops and academic visits to community outreach and high-impact forums, this section brings you a snapshot of the activities that showcase our mission-driving collaboration, education, and innovation to shape de future of healthcare in Puerto Rico.

SEE WHAT'S NEXT!

Follow our journey on social media and explore the events shaping healthcare at the HIC.

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Digital Solutions Team Completes Scrum Fundamentals Certification

Digital Solutions division successfully completed the Scrum Fundamentals Certified (SFC) certification from SCRUMstudy (Accreditation Body for Scrum and Agile).

This training strengthens the team's shared understanding of Scrum principles and Agile best practices, supporting more structured collaboration, clearer project execution, and continuous improvement across digital initiatives. By reinforcing a common framework for planning, delivery, and teamwork, the certification helps advance CIRACET's ongoing commitment to developing reliable, high-quality digital solutions for the healthcare sector.



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"*Mujer Más*" Recognized Women Transforming the Business Community at the Healthcare Innovation Center (HIC)

On March 12, the Healthcare Innovation Center (HIC) was proud to serve as the venue for "*Mujer Más*", an awards event organized by the Women Entrepreneurs Committee of the Cámara de Comercio del Sur. The evening brought together members of the local business community to recognize women whose work is transforming the entrepreneurial landscape through vision, leadership, and lasting impact.



Beyond the recognitions, the event created meaningful opportunities for connection, collaboration, and dialogue, reinforcing the importance of strengthening networks that support professional development and community growth. HIC was honored to support this initiative by providing a space designed for engagement and shared learning.





Mujer Más






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Programming and Innovation Session with UPR Ponce Students



On March 20, HIC's IT Department and Digital Solutions team held a programming and innovation session with students from the Computerized Information Systems Department at the University of Puerto Rico in Ponce. The session supported hands-on collaboration as students continue developing projects focused on Nonconformities, Risk Management, Cybersecurity, and IT Compliance.

As part of their work, students are also integrating artificial intelligence techniques into development, while maintaining alignment with best practices and strong security standards. This collaboration reflects HIC's commitment to education, workforce development, and innovation through practical, real-world experiences.

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SCIENTIFIC INNOVATION NIGHTS

LIVE MUSIC



COCKTAILS AND FOOD

THE ULTIMATE SCIENTIFIC EXPERIENCE

23 APRIL 2026 6:00PM

GET YOUR TICKETS NOW!

@HEALTHCARE INNOVATION CENTER

LIMITED AVAILABILITY



Innovative Care Solutions

From vision to Impact

Welcome to the Innovative Care Solutions (ICS) section, where creativity meets execution. ICS is the innovation laboratory of the Healthcare Innovation Center (HIC), designed to transforms ideas into tangible healthcare solutions through collaboration, experimentation, and strategic development.

In this section, you'll find updates on the latest projects and ventures currently in progress at the HIC, led by healthcare professionals, entrepreneurs, and innovator who are shaping the future of patient care, health technology, and system improvement.

PC3

Clinical SN

CAMS
CIRACET ASSET MANAGEMENT SYSTEM

C4 Care Coordination Collaboration Center

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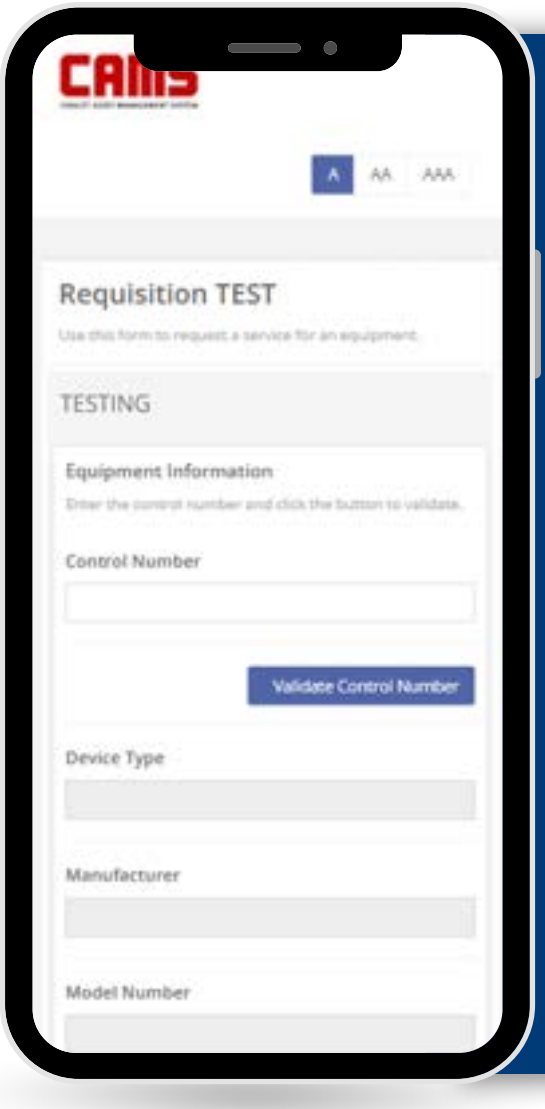
Clinical Social Network and Warfarin Monitoring Session at Hospital San Lucas

The HIC hosted an educational session at Hospital San Lucas focused on the Clinical Social Network (CSN) platform and the Warfarin Monitoring Project, bringing together vascular surgery residents for an interactive discussion on the management of vascular and anticoagulated patients.

The session highlighted how CSN supports clinical collaboration and patient engagement, while the Warfarin Monitoring Project strengthens continuity of care through structured digital workflows and clinical data integration. Special thanks to Dr. José Ortiz Fullana for supporting the coordination of this clinical session.







New Digital Form in Development to Streamline Equipment Requests in CAMS

A new digital form is currently being developed for CAMS to support a more efficient and organized process for submitting equipment requests and reporting issues.

The form will allow users to access the request page through a QR code, validate the equipment control number, view key asset information, describe the issue, and provide contact details for follow-up.

This solution is currently being developed for Miami, but it is being built with scalability in mind so it can be easily extended to other companies or institutions. Its structure is being designed for reuse across organizations with minimal adjustments, mainly by changing the form link assigned to each facility.

Through this effort, CAMS continues to develop practical tools that support more streamlined and adaptable operations.

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