

Product Warranty

1. Warranty

All Flexiroof products installed by **Flexiroof Ltd** or an **Authorised Flexiroof Agent** are, from the date of invoice, fully warranted for the first **two (2) years**. This warranty covers workmanship, components, and all standard fixings and hardware, with all labour costs included.

From the beginning of **year two (2)** through to the end of **year ten (10)**, a **parts-only warranty** applies to all Flexiroof components covered under this policy. Labour costs are excluded during this period.

This warranty excludes any wiring, electrical connections, or work completed by third parties.

2. Product materials

Flexiroof shelters are built using aluminium extrusions manufactured in New Zealand with high recycled content and backed by third-party sustainability certifications. Roofing is Eurolite 3 Polycarbonate, a UV-stabilised sheet offering high impact strength, long-term clarity, 99.9% UVA/UVB protection, and excellent dimensional stability. All connections and structural fixings use 316 marine-grade stainless steel to ensure corrosion resistance in New Zealand conditions.

3. Powder coat finish

Flexiroof aluminium components are finished in a durable exterior powder coat. Dulux Duralloy is supplied as the standard finish unless otherwise specified. This finish carries a 10-year film and colour-integrity warranty in accordance with the Dulux Powder & Industrial Coatings Warranty.

If your project has been finished using any alternative Dulux powder coat range, please refer to the Dulux Powder & Industrial Coatings Warranty wording for the applicable terms and coverage.

4. Fully engineered

Every Flexiroof shelter is designed and engineered to meet New Zealand wind-loading and structural performance requirements. Full engineering documentation is available on request.

5. Cleaning

Regular cleaning is important to maintain the appearance and longevity of your Flexiroof shelter. To clean powder-coated and stainless-steel surfaces:

1. Gently remove loose dirt or debris with a wet sponge
2. Use a soft, non-abrasive brush with mild soapy water to wash away dust, salt, and other deposits
3. Rinse thoroughly with fresh, clean water

For more detailed guidance, please refer to the Flexicare section on our website.

6. Flexicare maintenance

Flexiroof shelters are designed for long service life in New Zealand conditions. To keep your shelter performing at its best, we recommend following the maintenance guidelines provided in the Flexicare section at flexiroof.com, including cleaning schedules, inspection tips, and environment-specific advice.

