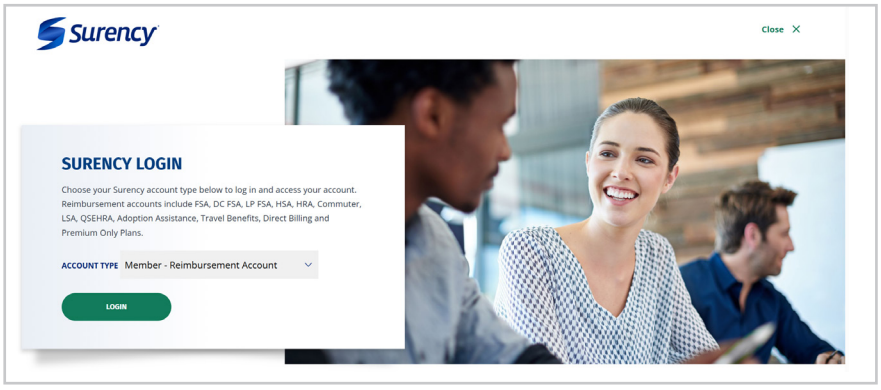
LOGGING IN TO YOUR MEMBER ACCOUNT

To access your Member Account, you must be enrolled through your employer or a Surency representative. Once your enrollment is complete and your coverage is active, you can log in or register for your Member Account to view plan details and confirm dependent information. If you were enrolled in a previous plan year, you may continue using your existing login credentials. If this is your first time enrolling, you will need to complete the registration process to create your account.

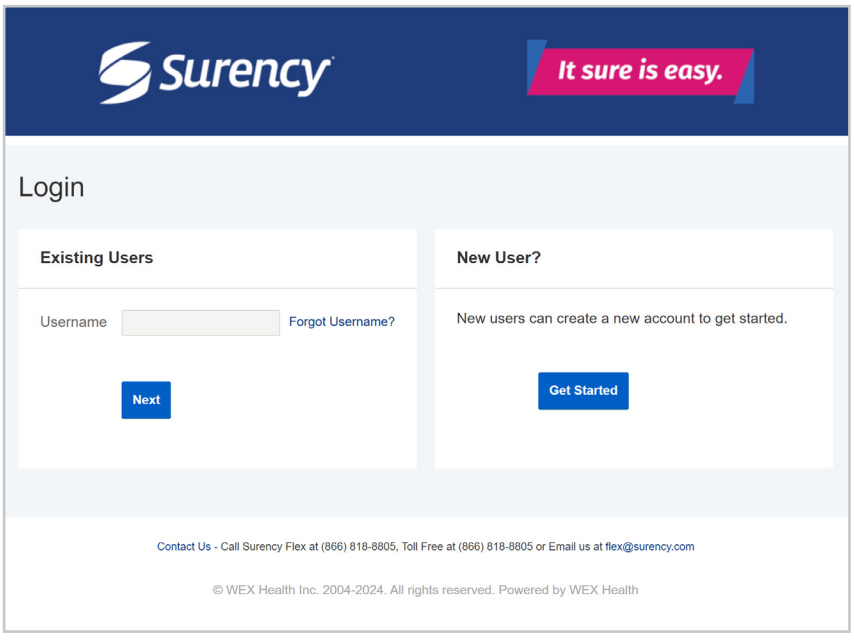
We recommend using Google Chrome when registering for and/or visiting your Surency Member Account. If you need assistance logging in, please contact Customer Service at 866-818-8805.

Steps to Login:

1. Visit ***Surency.com***. Select ***Login*** in the top right hand corner, then select ***Member - Reimbursement Account.***



2. If you are a new member, select ***Get Started*** under ***New User*** on the right side of the screen. Returning members may enter their existing username and password to log in.

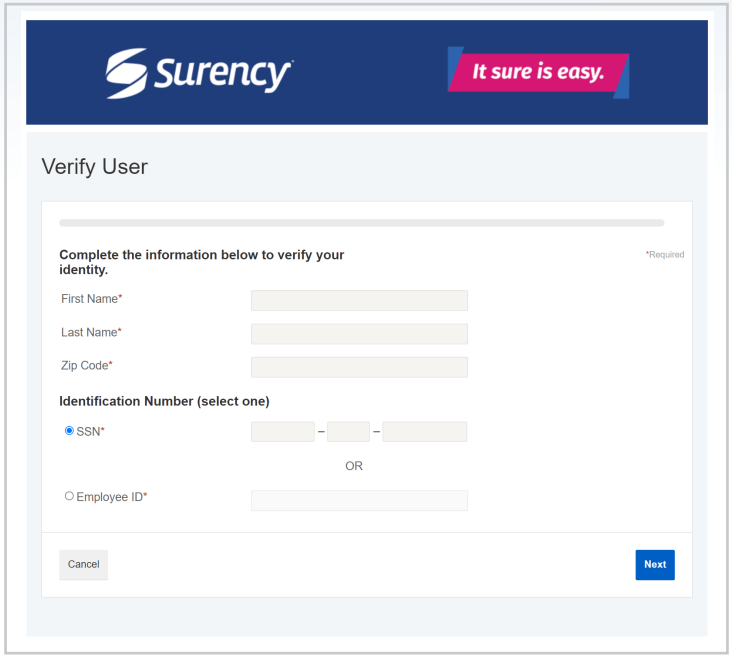


Scan to download the Surency Mobile App!

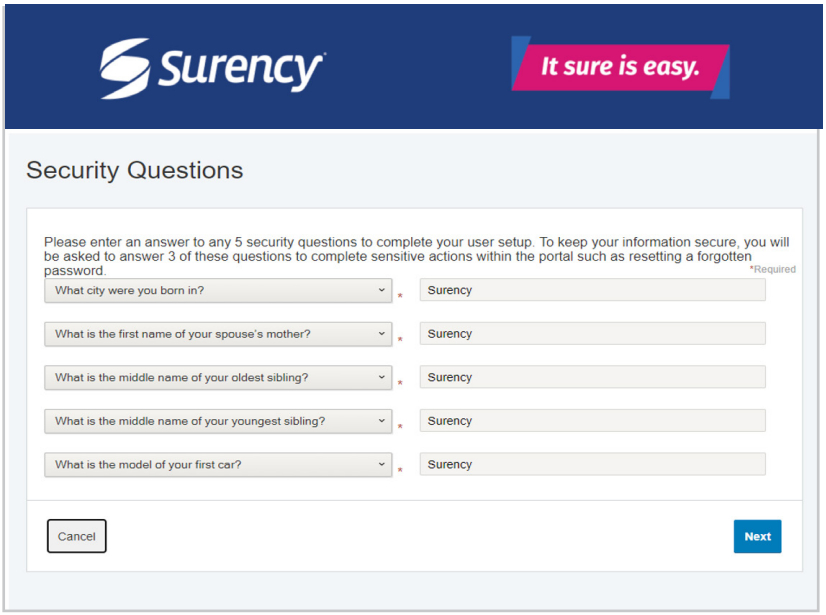
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SURENCY MEMBER ACCOUNT: LOGIN INSTRUCTIONS

3. To protect your information, you will be asked to verify your identity by providing basic personal details.



4. Choose and answer your security questions. These will be used to help protect your account and assist with password recovery if needed.

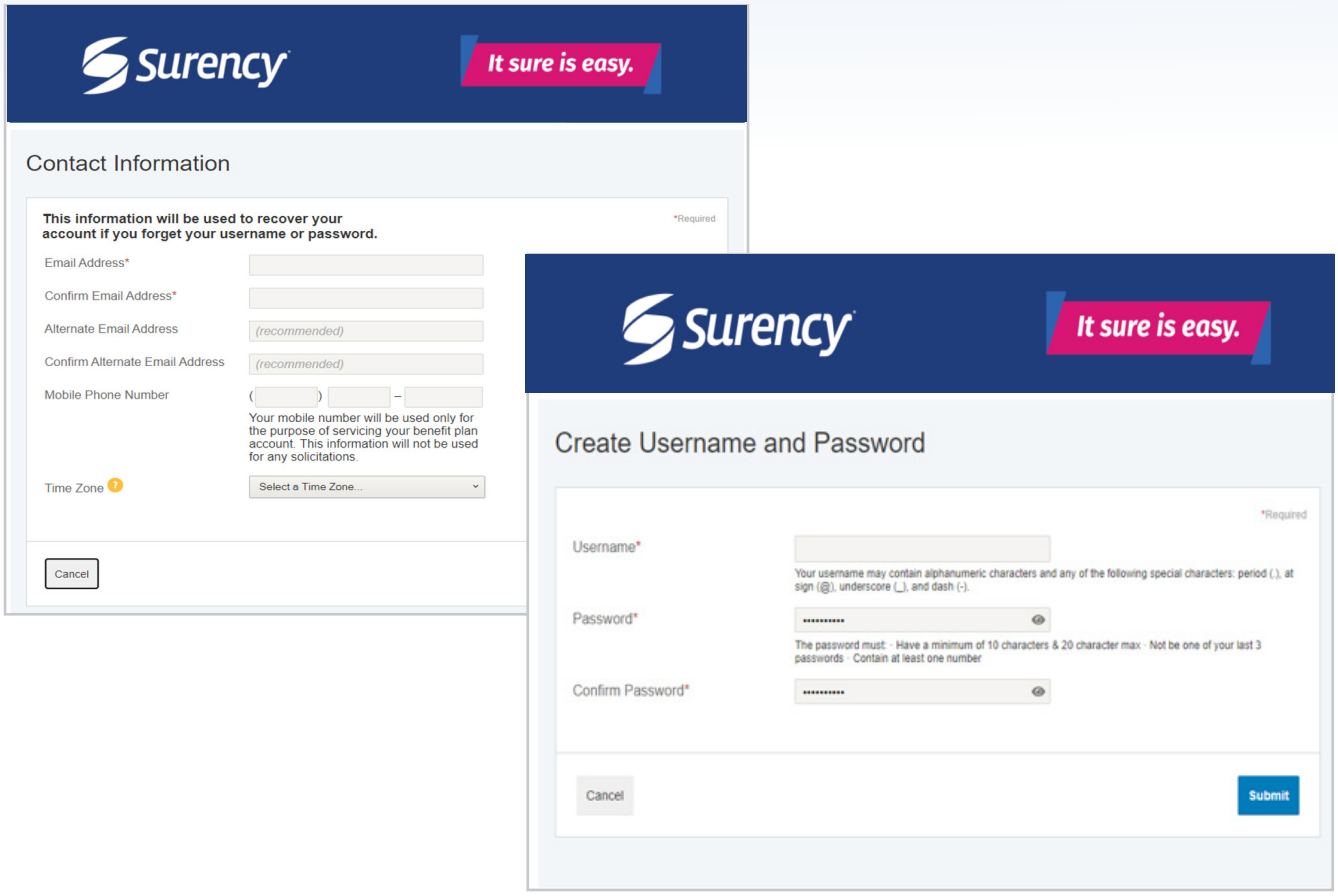


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SURENCY MEMBER ACCOUNT: LOGIN INSTRUCTIONS

5. Confirm your contact information and create your login credentials. Once complete, your account setup is finished.



You're all set! You are now ready to begin managing your benefits online or through the Surency Mobile App.

Scan to download the Surency Mobile App!

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