ADD YOUR SURENCY BENEFITS CARD TO YOUR MOBILE WALLET

Adding your Surency Benefits Card to your mobile wallet is a simple way for you to take advantage of mobile payments, which are a fast, secure, and easy way (with less germs!) to pay for eligible expenses. Plus, you can easily store your Surency Benefits Card with the rest of your cards in your mobile wallet.



ADD YOUR CARD IN 7 QUICK STEPS

Whether you have an Apple, Samsung, or Google device, use the following steps to set up mobile pay for your Surency Benefits Card!

- Open the wallet on your mobile phone. (Make sure your phone is connected to a Cellular or WiFi network).
- Select the option to add a new debit or credit card to your mobile wallet.
- Add your Surency Benefits Card, either by taking a photo or manually entering card info.
- Review and accept Terms & Conditions.
- A one-time passcode is sent via text message or email.
- You are instantly notified in your wallet if the card was successfully added.

EASE OF USE FOR MEMBERS

- Within 2-3 business days of enrollment, if the card is active, the member can login to the Surency mobile app and add their card to the mobile wallet.

- As soon as a lost/stolen event occurs, the process to update a replacement card in a mobile wallet starts immediately and the member will be able to use their card in the mobile wallet within 2-3 days of reporting it.

Scan to download the Surency Mobile App!

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