Kolay IK

Sub-processors

Last updated: 21 November 2026

When our customers use the Kolay IK platform, they are the controller of their employees' data and we are their processor. We use the carefully selected service providers below ("sub-processors") to deliver the platform. Each one is bound by a written contract with data protection terms at least as protective as our Data Processing Agreement.

Current sub-processors

Sub-processor	Service	Data location	Transfer safeguard
Kolay Yazılım A.Ş. (group company)	Platform engineering, maintenance, customer support	Türkiye	ICO International Data Transfer Agreement (IDTA)
Amazon Web Services	Cloud infrastructure and primary database	Frankfurt, Germany	UK adequacy (EEA)
Google Workspace	Email and documents used in support	EU and other Google locations	UK adequacy / UK-US data bridge
Brevo	Transactional email (for example password resets)	France	UK adequacy (EEA)
Crisp	Support chat and tickets	France	UK adequacy (EEA)
Sentry	Error tracking	Frankfurt, Germany	UK adequacy (EEA)

Changes

We give customers at least 30 days' notice by email before we add or replace a sub-processor, and they may object as set out in clause 4.2 of our Data Processing Agreement.

To receive change notices without being a customer administrator, email privacy@kolayik.co.uk with the subject "Sub-processor updates".

Change log

Date	Change
21 November 2026	List published.

Questions

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