Key Outcomes

Reduction

in ongoing hardware and licensing costs delivering significant savings

Improved communication

and teamwork through Microsoft Teams

Smart integration engine

deployed between Ozone (Local Government Line of Business System) and SharePoint online

Enhanced project efficiency

with new SharePoint project workspaces

New intranet

successfully designed and adopted

In late 2023, Ruapehu District Council (RDC) aimed to retire clunky and cumbersome legacy content systems to improve performance, manage risk, and reduce costs. Information Leadership expertise was utilised for optimal content and collaboration system design.

Challenges

Ruapehu District Council faced several common challenges.

Collaboration across the organisation was difficult because information is not visible, making it hard for teams to share knowledge and work together efficiently.

There was increased information risk because limited information governance creates security concerns and uncertainty about how information is stored, accessed, and protected.

Document control currently relied on manual effort, as there are no automated processes or workflows to manage versioning, approvals, andrecordkeeping.

Information related to property records was spread across systems that are not integrated, leading to duplication, gaps, and extra effort to locate the right information.

Hardware and licensing were expensive, and limited budget made it difficult to sustain the current environment or invest in improvements.



Solution

Information Leadership partnered to deliver future-ready solutions using Microsoft 365 SharePoint Online, underpinned by proven iWorkplace framework and apps.

Development of MS Teams and SharePoint collaborative workspaces, supporting better content management and sharing of information.

Integration of Ozone with SharePoint Online, ensuring a single source of truth for critical records.

Deployment of enterprise search functions specifically for property records, enabling property-specific records to be easily discovered within the content framework.

Enterprise Content Management (ECM) document search, helping staff to discover content easily.

Creation of a new modern intranet, with intuitive UX/UI supporting ongoing engagement and adoption.

Implementation of a workflow solution for policies and procedures, ensuring relevant stakeholders could successfully manage these key documents.

RDC's digital transformation project met its business objectives by establishing a modern compliance-grade content management foundation on the Microsoft 365 platform, migrating legacy content, and integrating Ozone with SharePoint Online.

Ready to transform Information Management? Get in touch today!

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Results

The project achieved significant outcomes.

- Improved communication and teamwork through MS Teams
- Enhanced project efficiency with new SharePoint Project Workspaces
- Deployment of IL's Smart Integration Engine for common tasks between Ozone (Local Government Line of Business System) and SharePoint Online
- Deployment of property search and ECM document search functions
- Successful design and adoption of a new intranet
- Reduced ongoing hardware and licensing costs.

The project was delivered on time and within budget, while being flexible enough to accommodate new or refined requirements. It was completed over an 11-month period from the design stage in November 2022 to go live in September 2023. The project used a combination of project management and software development

> "The great thing about partnering with Information Leadership was the proven solutions they were able to bring.
>
> This accelerated our project and gave us real clarity on the end result."
>
> MAGGIE FLONK
> MANAGER INFORMATION MANAGEMENT

Information Leadership™

RUAPEHU DISTRICT COUNCIL

CASE STUDY

Transforming Digital Content Management with M365 Migration