



TasmaNet Microsoft Teams Calling

One Platform. One Experience. One TasmaNet Solution.

Transform Microsoft Teams into your single pane of glass for all communication and collaboration – your phone system, calendar, meetings, video conferencing, shared drive, and messaging, all in one familiar workspace.



Teams Direct Routing

Enterprise voice, simplified.



Teams Collaboration Suite

Chat, meetings, video & files in one experience.



Global Reach & Insights

Data-driven performance and world-wide scale.

TasmaNet | Simplifying Global Communication through Microsoft Teams

Local Origins Global Reach. Enterprise Voice Made Simple

TasmaNet brings true enterprise-grade telephony into Microsoft Teams — no hardware clutter, no third-party apps. Teams becomes your complete business phone system and collaboration hub.

No matter where you are on your journey, we believe that Voice is the perfect workload to move to the cloud and provides a host of benefits.

Our enterprise-grade technology will help you realise these advantages.

Our Global Network



Integrated Contact Centre:

Voice queues, skill-based routing, and real-time dashboards directly within Teams.



Multi-channel engagement:

Support customers via voice, SMS, web chat, WhatsApp Business, and social messaging — unified in one interface.



Supervisor & agent tools:

Live monitoring, whisper/barge-in, and callback management to improve service and responsiveness.



AI-driven insights:

Turn every interaction into intelligence with speech analytics, transcription, and sentiment tracking.



CRM integration:

Seamlessly link with Salesforce, Dynamics 365, and Power BI for total visibility.



Compliance & quality:

Record, analyse, and train with built-in tools to meet global standards and elevate customer experience.

The Power of One Platform

Your phone, calendar, meetings, chat, and files — all connected through Microsoft Teams. A single-pane-of-glass solution that simplifies communication, reduces costs, and boosts productivity.

Insights, Contact Centre & Customer Experience

Empower your teams with integrated Contact Centre and analytics solutions – all within Microsoft Teams. TasmaNet unifies customer engagement, performance visibility, and actionable data under one pane of glass.



Tasmania's Trusted Provider of Microsoft Teams Calling



Global coverage:
Local numbers available in 6,000+ cities across 100+ countries.



Advanced PBX features:
Auto Attendants, Hunt Groups, Voicemail-to-Text, and more.



Centralised control:
Manage users, call flows, and analytics from a single interface.



Privacy & mobility:
Give out one professional business number – Teams routes calls to any device while keeping mobile numbers private.



Flexible plans:
Choose PAYG or unlimited calling, and scale instantly as your business grows.

“Everything your staff need to communicate, collaborate, and care for customers – through one intelligent Teams window.”

Collaboration, Video Conferencing & Transformation

TasmaNet delivers powerful, fully integrated Microsoft Teams video conferencing and collaboration solutions, designed to connect your people across rooms, offices, and continents — all within a single, familiar interface.

Your Fast Track to Modern Communication

Simplify operations, enhance productivity, and empower your workforce with unified Teams Calling and video conferencing that truly transforms the way you work.



End-to-end video conferencing:

High-quality Teams meetings and content sharing for every environment — from personal desks to 250-seat auditoriums.

Hardware integration: Certified Teams devices from Yealink and Crestron deliver crystal-clear audio and intelligent camera tracking.

Unified experience: Move effortlessly between calls, video meetings, messaging, and shared files without leaving Teams.

Expert migration: Retire legacy PBX and conferencing systems — TasmaNet handles number porting, provisioning, and onboarding.

Global support: Local expertise backed by commsgroup's international network ensures continuity and reliability.

Let's talk. Transform your business and upgrade to TasmaNet today

TasmaNet
a commsgroup business