



Strengthening Cybersecurity Strategy at Pima Community College

Challenge:

Pima Community College faced a leadership gap in its cybersecurity department after the departure of its Chief Information Security Officer (CISO). Assistant Vice Chancellor for IT & CIO **Isaac Abbs** needed a strategy to maintain and enhance the institution's cybersecurity posture during this transition.

Solution:

Pima partnered with **CampusCISO**, leveraging their tailored advisory services to receive weekly strategic guidance from experienced cybersecurity leaders. This guidance facilitated the establishment of a Cybersecurity Steering Committee, improved Board-level communication.



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“The guidance I received from Chris was so effective I view him as a partner rather than a vendor,” said Abbs. “Being without a CISO at Pima, the ability to meet weekly with someone who has broad experience in our field was incredibly valuable.”

In addition to guidance, Pima utilized **Benchmark Reporting** to improve its cybersecurity posture and address compliance gaps in the **Gramm-Leach-Bliley Act (GLBA) safeguards provision**.

Results:

- Established a structured Cybersecurity Steering Committee.
- Improved compliance with GLBA safeguards.
- Developed Pima’s first formal information security strategy.
- Built momentum that enabled the successful recruitment of a strong CISO to continue advancing the program.

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“Chris is incredibly easy to work with and always looking for ways to improve security. I've seen him take customer feedback and turn it into new functionality within two weeks. I've told him more than once he should charge more for his services!”

About CampusCISO

CampusCISO specializes in cybersecurity advisory services and planning solutions for higher education institutions. Their services help institutions bridge leadership gaps, build strategic security programs, and develop cybersecurity talent. CampusCISO's mission is to empower higher education leaders with data-driven tools and expertise to improve their cybersecurity posture. (campusciso.com)

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