

Get help with energy bills – resource for renters

The following programs can help community housing renters cover the cost of their utility bills. Eligibility criteria apply.

Power Saving Bonus

Concession card holders in Victoria can apply for a \$100 one-off payment per household to ease cost-of-living pressures. You can apply online or call the Victorian Energy Compare helpline on 1800 000 832. Your local Neighbourhood House can also help you apply.

https://www.energy.vic.gov.au/_data/assets/pdf_file/0026/762551/PSB-how-to-apply.pdf

Utility Relief Grants

Households with electricity, gas or water debts can apply to receive a maximum of \$650 for each utility type over a two-year period (or \$1,300 for a single source of energy, eg electricity only).

<https://services.dffh.vic.gov.au/utility-relief-grant-scheme>

High energy usage concessions

For very high energy users there is an [Excess Electricity Concession](#) and an [Excess Gas Concession](#). Large households or anyone with a very high bill may be able to get this help, including if high energy costs are due to hosting family for 'sorry business'.

Energy Assistance Program

This free, over-the-phone service supports Victorians who are having trouble paying their energy bills. It can help renters access energy affordability programs, find the cheapest plans, and understand their consumer rights and protections. Call 1800 161 215 to book an appointment.

<https://www.energy.vic.gov.au/households/help-paying-your-energy-bills/energy-assistance-program>