



Welcome to Ladysmith Care Home

A Guide to Care, Support and Information
Every Step of the Way



Welcome to Ladysmith

Your Journey Starts Here



“Choosing care for yourself or a loved one is one of life’s most important decisions. At Knights Care, we understand that this moment can feel overwhelming, uncertain, and emotional.

That’s why everything we do begins with one simple promise — to make this transition feel as comfortable, personal, and reassuring as possible.

At Ladysmith, this isn’t just a care home. It’s your home. Your space. Your care.

From the very first visit, through to settling in and beyond, we are here to support you every step of the way”

Adam Knights,
Managing Director

Your Journey, Made Simple

At Ladysmith, we're here to guide you from that very first step. Whether you're arranging a visit for yourself or supporting someone close to you, we'll take the time to understand what matters most.

Getting to know you

What matters to you, matters to us

Visit the home

See the environment, meet the people

Planning your care

Care shaped around your life

Why Choose Ladysmith

- Friendly, welcoming environment
- Compassionate, dedicated team
- Comfortable, homely spaces
- Personal routines respected
- Strong community feel
- Open communication with families



Your Care, Your Way

We provide care that is tailored to each individual, with support that can change as needs change.

Types of Care

- **Residential Care** – Support with daily living in a comfortable and welcoming environment. We help residents maintain independence and enjoy a lifestyle that feels like home.
- **Dementia Care** – Specialist support in a calm and structured environment. We focus on understanding each person, supporting their abilities, and creating meaningful moments every day.
- **Palliative and End of Life Care** – compassionate care focused on comfort and dignity

Flexible Care

- **Respite Care** – Short stays offering reassurance and care when families need a break or when someone is recovering and needs extra help
- **Day Care** – A welcoming space for support, activities, companionship, and social time during the day, helping people stay connected and engaged.



Living Well at Ladysmith

Life at Ladysmith is about more than care, it's about supporting each person to continue enjoying the things that matter to them, while also opening up opportunities to experience new things.

- Daily activities and gentle exercise
- Social events and group activities
- Trips into the local community
- Time outdoors and fresh air
- Visits from animals and special experiences
- Intergenerational activities

Supporting each person to enjoy life in a way that feels right for them.



Staying Connected

Staying connected to the people who matter most is an important part of life at Ladysmith.

Keeping You Involved

We use a range of ways to help you stay connected and up to date with life in the home.

- Regular newsletters
- Annual surveys
- Open communication with our team
- Relatives' meetings
- Open invitations to events and activities

Keeping you Connected with Relish Wellbeing

Relish Wellbeing is a secure, easy-to-use app designed for relatives and loved ones, helping them stay connected to daily life at Ladysmith — especially when unable to visit.



Families can use the Relish Wellbeing app to enjoy photos and activity updates. It's a way to share memorable moments and stay connected, always feeling involved and reassured.

“The photographs are very clear and show the enjoyment my mother is experiencing during activities — a brilliant way of capturing her life in the care home”

-Relative Feedback



Collaborating

We work closely with local councils, GPs, and hospitals to ensure high-quality care and positive outcomes.

A Safe, Supportive Home

Everything at Ladysmith is designed to provide a safe and comfortable environment, supported by a team you can trust.

Meals & Nutrition

- Nutritious Apetito meals provided daily
- Special diets and preferences supported
- Choice of meals and snacks available

The Home

- Comfortable lounges
- Dining areas
- Quiet spaces
- Hair salon
- Beautiful outdoor spaces with resident goats

Our Team

- Compassionate and dedicated
- Skilled and experienced
- Respectful and person-centred

Safe and Trusted Care

- Safe, secure environment
- Clear safeguarding processes
- Open, honest communication
- Reliable, consistent support
- Responsive to changing needs

Bedrooms

- A space that feels like home, with the freedom to personalise your room with the things that matter most to you

Putting You First

- Involved in decisions about care
- Preferences and routines respected
- Care tailored to each individual



Here When You Need Us

We're here to support you — whether you're exploring care, arranging a visit, or simply looking for advice.

Private fees start from £1175 per week and are depending on individual care needs and following a full care assessment.

Arrange a visit, ask a question, or speak to our team — we're always here to help.

Ladysmith Care Home

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Caring for you, caring about you


knights care