

We're Hiring



IT Application Engineer

Bitventure is a leading provider of verification, authentication, and data-driven solutions across South Africa. Our technology empowers businesses to onboard customers securely, prevent fraud, and scale confidently.

We are looking for a detail-oriented, analytical, and solution-driven IT Application Engineer to support and enhance our business-critical applications. This role ensures system stability, seamless integrations, high user adoption, and continuous improvement across the organisation. You will work closely with the IT Support & Systems Application Lead, business stakeholders, and cross-functional teams to keep applications running smoothly and efficiently.

What You'll Drive

- Providing day-to-day support for enterprise applications (ERP, CRM, HRIS, financial systems)
- Troubleshooting and resolving application issues quickly and effectively
- Monitoring application performance and applying fixes or enhancements
- Ensuring all applications adhere to IT policies, security, and compliance standards
- Configuring applications to meet business and operational requirements
- Supporting system integrations across platforms and tools
- Assisting with upgrades, patches, and vendor-driven enhancements
- Acting as a key point of contact for end-user queries and support requests
- Providing user training, documentation, FAQs, and process guides

What We're Looking For

- 3–5 years' experience in application support, systems engineering, or IT operations
- Experience supporting enterprise applications and system integrations
- Exposure to SaaS, fintech, or technology-driven environments (advantageous)
- Solid understanding of APIs, middleware, and integration workflows
- Knowledge of SQL/Oracle/MySQL databases
- Familiarity with cloud environments (AWS, Azure, or GCP)
- Experience with ITSM tools (ServiceNow, Jira Service Desk)
- Strong troubleshooting and analytical skills
- Excellent communication and stakeholder-management capabilities
- Highly organised, detail-driven, and proactive in problem-solving

Apply today: Send your CV and qualifications to careers@bitventure.co.za

Location: South Africa | Industry: Fintech | Job Level: Mid-Junior