

We're Hiring



Business Analyst

Bitventure is a leading provider of verification, authentication, and data-driven solutions across South Africa. Our technology empowers businesses to onboard customers securely, prevent fraud, and scale confidently.

We are seeking a **Business Analyst** to act as the critical link between business stakeholders and technical teams, providing integrated business analysis and systems thinking support across the organisation, with emphasis on product development, workflow optimisation, and digital financial services.

What You'll Drive

- You will elicit and document clear business requirements from stakeholders by facilitating workshops, interviews, and discovery activities.
- You will translate business needs into functional specifications and user stories with defined acceptance criteria while prioritizing features with product owners.
- You will convert functional requirements into technical documentation, analyze the impact of proposed changes, and collaborate with architects, developers, and QA teams.
- You will contribute to system design reviews and support user acceptance test planning to ensure solutions meet both business and technical needs.
- You will document current business processes, design optimized workflows, and identify automation or integration opportunities that improve efficiency and compliance.

What We're Looking For

- You have a Diploma or Bachelor's Degree in Information Systems, Computer Science, Business Analysis, Engineering, Commerce, or a related field.
- You bring at least 5 years of experience as a Business Analyst or in a similar role with strong knowledge of requirements gathering and documentation techniques.
- You are familiar with system integration concepts, APIs, and data mapping, and have worked in Agile or iterative delivery environments.
- You are proficient with tools such as Confluence, Jira, Draw.io, Excel, SQL, BPMN, Power BI, and workflow automation or ERP/CRM platforms.
- You understand data flows and relational databases and have exposure to product or UI/UX collaboration.
- You have domain knowledge in financial services, including payments, digital onboarding, and micro-lending.

Apply today: Send your CV and qualifications to careers@bitventure.co.za

Location: South Africa | Industry: Fintech | Job Level: Mid-Level Specialist
Permanent | Full-Time