

MORPHO



Care & Maintenance

Manufactured in Belgium, all of our products meet high quality standards. To keep the surface of the faucets in perfect condition and preserve their original shine, we recommend you to carefully observe the instructions for use and maintenance.



Installation and Commissioning

Installation

The installation of our faucets must be done by a professional installer who will scrupulously respect the installation instructions and the rules of the profession.

It is very important to handle the faucet with care during installation to avoid any accident that would damage the finish of your faucet.

Before commissioning the faucets, the professional should have purged the installation and should have placed filters at the water inlets. During the work, dirt has the tendency to get into the piping and it can damage the mechanisms of your faucets.

Some additional tips for the general installation:

- It is important to respect the diameter of the pipes to reduce the risk of pressure loss and to avoid water hammers whose valves are never at the origin.
- Provide collectors near your water features, you will not be forced to cut water from the entire house during an intervention.
- Recommended pressure: 2 to 4 bars.

Maintenance and Cleaning

Surface

To maintain the surface of the faucet in perfect condition, it is recommended after each use to rinse with clean cold water and to wipe it with a soft cloth.

Indeed, the residues of soap, shampoo and other care products as well as the deposits of lime scale leave, after drying, traces which are difficult to remove afterwards.

The use of detergents will not be necessary when respecting this principle and your faucet will remain in perfect condition for many years.

If, however, you decide to use neutral or mild (pH = ± 7) soap detergents, carefully follow the instructions for use. Apply these products to a soft cloth and never spray them directly onto the surface of the faucet. It is important to rinse the surface thoroughly with clear water. The residues of these products are not always visible to the naked eye and will irremediably attack the surface of your faucet. Finally, wipe your faucet well with a soft cloth.

To ban imperatively:

The use of detergents on our special finishes is strongly discouraged.

— Use of scouring powders, cleaning products containing abrasive agents, chlorine-based products or solvents containing acids (hydrofluoric acid, hydrochloric acid, formic acid or acetic acid), ammonia, bleach, hydrogen peroxide or agents containing active oxygen.

— Use of scouring sponges, steel wool, microfiber cloths or other brushes.

Anti-limescale shower heads and hand showers

Shower heads and hand showers with anti-lime silicone elements are designed to retain dirt and limescale residues.

Remember to simply rub these tips regularly when the shower is in operation, the residues will then be washed away by the jets of water.

Do not wait until these items are clogged.
This simple gesture will avoid irreparable damage to your shower heads.

Natural materials

For parts of fittings made of natural stone, leather, wood or other specific materials, only products specifically adapted to this type of surface should be used.

Note:

Damage caused by limescale and impurities, the use of non-recommended detergents and maintenance products are not covered by the rvb® warranty.

Maintenance and Care

Thermostatic faucets

To reduce the formation of limescale and thus ensure a long life of your thermostatic valves, it is recommended to change the temperature regularly and to run from time to time very cold water and very hot water (beyond the security of 38°).

A thermostatic valve permanently maintained at a constant temperature may eventually become blocked due to the formation of limescale.

Shower head with flow reducer

Some of our shower heads come with a pre-assembled flow reducer. It is strictly forbidden to remove this restrictor to avoid any damage that would render your shower head unusable.

Note:

Damage caused as a result of this non-compliance is not covered by the rvb® warranty.

Water softener

A water softener reduces the hardness of the water and its limescale content. All beneficial for your faucets!

But be careful, a bad adjustment or poor maintenance of your water softener can also have adverse consequences on your faucets...

This appliance must be checked and maintained regularly according to the manufacturer's instructions.

Contact

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