



Kent Klein

SPECIALIST CONSULTANT



Kent Klein is the Co-Founder and CEO of Project Troy – a technology consultancy that specialises in AI enablement, custom software development, and digital transformation with a human-first philosophy. Under his leadership, Project Troy has become a trusted partner for organisations seeking to harness the power of artificial intelligence while maintaining their commitment to empowering people and teams. Additional to this role, he serves as a Senior Consultant at CCI Professional, where he brings his extensive programme and project management expertise to bear on complex organisational challenges. Kent is also a prominent figure in the CrossFit community, where he organises the Squad Games competition in the Johannesburg region, demonstrating his passion for building high-performance teams beyond the corporate sphere.

Before founding Project Troy, Kent served as Programme Manager for MIT at Hyperboliq, where he served as Director while managing projects, programmes, and products for MIT. In this capacity, he led international remote teams on transformative digital projects for one of the world's most prestigious institutions and founded their business helpdesk function. Prior to this, he spent over five years at Discovery Insure, delivering innovative digital products that revolutionised insurance and wellness offerings. Kent holds a Master of Commerce in Project and Program Management from Cranefield College. With a core passion for liberating human potential through technology, his expertise spans programme management, digital transformation, AI implementation, agile methodologies, and cultural change. As a certified DSDM Agile PM practitioner, Kent brings rigorous methodology to his work while maintaining his signature people-first approach. Kent is a natural storyteller and communicator, having hosted TEDx events and worked in radio, skills he leverages to create compelling narratives around technology adoption and change management. His philosophy centres on the belief that the best products are designed by teams unified in their efforts, and that technology should serve to elevate human capability rather than replace it.

Currently based in Pretoria, South Africa, Kent leads Project Troy's mission to empower organisations through thoughtful, human-centred technology solutions.

QUALIFICATIONS BACKGROUND

- **Master of Commerce (Project and Program Management)** at Cranefield College (South Africa);
Coursework focus: (a) Advanced Programme Management, (b) Strategic Portfolio Management, (c) Organizational Change & Leadership, (d) Risk Management & Governance, and (e) Business Process Optimization.
Research focus – Application of agile methodologies in large-scale digital transformation programs across distributed teams.
- **DSDM Agile PM Practitioner Certification** (DSDM Consortium / Torque IT);
- **Microsoft Project Professional Training** certification;
- **Business Analysis Fundamentals** (Simpli Learn).

PROFESSIONAL ACUMEN

- Over 8 years of programme and project management experience leading high-impact digital transformation initiatives across international teams, with particular expertise in higher education technology, insurtech, and AI enablement.
- Successfully delivered 15+ major digital products at Discovery Insure, managing end-to-end product lifecycles from conception through marketing, development, and delivery across web, mobile, and internal systems.
- Director at Hyperboliq, serving as Project, Programme, and Product Manager for MIT, where he led international remote teams on transformative digital initiatives and founded their business helpdesk function to support operational excellence.
- Delivered mission-critical projects for MIT including graduation systems, technology licensing office (TLO) portal, vaccine compliance solutions, high-risk travel requirements, and native app migrations to Flutter, serving tens of thousands of students and faculty across MIT's global community.
- Founder and CEO of Project Troy, building a technology consultancy focused on AI enablement and human-centred digital transformation, with expertise in custom software development using modern frameworks and low-code platforms.
- Proven track record in business development and commercial modelling, successfully procuring and onboarding new clients while building sustainable partnership frameworks.
- Architect of organisational process redesign initiatives, including SDLC optimisation, cultural transformation frameworks, and ways of working that improve team performance and delivery outcomes.
- Experienced Scrum Master and Release Train Engineer with deep expertise in scaling agile practices across enterprise organisations and distributed teams.
- Over 10 years of experience in construction project management at Proconse Consulting Engineers, managing R50M+ projects from concept through delivery, serving as Head of PMO and Director.
- Former Design Thinking lecturer at SuperUltra, teaching innovation frameworks and creative problem-solving methodologies to equip delegates with ideation capabilities.
- TEDx host and former radio DJ, bringing exceptional communication and storytelling abilities to technology leadership and change management initiatives.
- Community builder and event organiser, leading the Squad Games CrossFit competition in Johannesburg, demonstrating ability to create engaging experiences that unite diverse teams toward common goals.
- Developer of innovative AI-powered solutions including the Trusted Advisor Companion (privacy-first reflection tool for professionals) and ICU Family Bridge (healthcare communication platform connecting doctors with patients' families).

Notable Projects & Clients Across Sectors:

- **Higher Education** – (a) MIT (Graduation systems, TLO portal, vaccine compliance); (b) Programme management for international higher-ed initiatives; (c) Digital transformation consulting.
- **Financial Services** – (a) Discovery Insure (15+ digital products including Vitality Drive, Claims Auto Approval, Drive View dashcam system); (b) Mobile and web application development; (c) Business architecture and process optimisation.
- **Healthcare** – (a) ICU Family Bridge (AI-powered communication platform in development with afrAlca); (b) HealthFactor (Health and fitness tracking with AI food recognition); (c) Healthcare technology consulting.
- **Technology & AI** – (a) Project Troy clients across AI enablement and custom software development; (b) Hyperboliq (Business development and client onboarding); (c) Various AI-powered applications and platforms.
- **Social Impact** – (a) The People's Network (Social entrepreneurship platform for township entrepreneurs); (b) ShiftED (Personal development programme for teachers); (c) Community-focused technology initiatives.



AWARDS & RECOGNITION

'Awards:

- *Beyond Award Winner (4x) – Discovery Insure's recognition for top quarterly performers across the business (2021).*
- *3rd Place – Inspiring Excellence, Discovery's Global Innovation Competition. Designed and developed an innovation that reached the finals in first year at Discovery (2016).*
- *Top 10 – Inspiring Excellence. Second innovation that achieved top 10 placement in Discovery's global competition (2016).*

LEADERSHIP PHILOSOPHY & PASSIONS

- **First and foremost, a man of faith** – with a priestly heart and passion for showing people Jesus, living out his faith through service and leading others with grace and integrity;
- **A devoted husband and father** – married to his incredible wife Bianca, and father to three remarkable boys: Caleb, Joshua, and Elijah, seeking to master the art of work-life integration while modelling leadership at home;
- **A technology optimist with a human-first mindset** – believing that the best technology solutions emerge when teams are empowered, unified, and given the tools to reach their full potential;
- **A builder of high-performance teams** – passionate about creating strong organisational cultures where individuals achieve significance and growth both individually and collectively;
- **A storyteller and communicator** – leveraging TEDx hosting and radio experience to make complex technology concepts accessible and compelling, bridging the gap between technical teams and business stakeholders;
- **CrossFit enthusiast and community organiser** – organising the Squad Games competition in Johannesburg, applying principles of team building, performance optimisation, and community engagement beyond the corporate world;
- **Digital photography** – capturing moments and telling visual stories, skills that inform his approach to product design and user experience;
- **Podcasting** – exploring ideas through long-form conversation, reflecting his commitment to deep thinking and meaningful dialogue;
- **A continuous learner** – staying at the forefront of AI developments, agile methodologies, and organisational design principles to deliver cutting-edge solutions to clients;
- **Committed to developing the next generation** – mentoring emerging leaders and creating opportunities for growth, believing that sustainable success comes from investing in people and empowering them to achieve excellence.



CONTACT

+27 (0)71 262 7458

kent.klein@cciprofessional.com

www.cciprofessional.com <https://linkedin.com/in/kent-klein-a4565138/>

