

THE BOOKEND HOTEL

Accessibility

Republic Properties LLC dba The Bookend Hotel · Effective October 1, 2026 · Version 1.0

Our commitment

The Bookend Hotel occupies Stillwater's 1938 Carnegie-era library, restored as a fifteen-room hotel. Restoring a building of that age while making it work for every guest took real thought, and we would rather tell you exactly what we have than make a vague promise. If something here does not answer your question, call us at (405) 533-1938 and a person will.

Accessible guest rooms

We have two accessible guest rooms. Both are held out of general inventory and released only to guests who need them, until all other rooms of that type are booked.

Standard King (Hearing Accessible)

This room has communication features for guests who are deaf or hard of hearing. It is not a mobility-accessible room, and we will not describe it as one.

- First floor, 370 square feet, one king bed, maximum two guests, reached without stairs from the ramped entrance.
- Visual smoke and fire alarm.
- Visual doorbell.
- Telephone with visual notification.
- Closed captioning on the guest room television.
- The bathroom does not have a roll-in shower.
- There is not a clear route all the way around the bed.

Standard Queen (Mobility and Hearing Accessible)

This is our fully mobility-accessible room. Here is exactly what it is, so you can decide for yourself whether it works for you.

- Lower level, two queen beds, maximum four guests.
- Getting there without stairs: a ramp brings you into the building at the entrance, and an elevator runs from the main floor down to the lower level where the room is. There are no steps anywhere on that route.
- Corridors and doorways along the route, and the room's own doorways, are wide enough for a wheelchair.
- Roll-in shower with grab bars.
- Grab bars around the toilet.
- Roll-under vanity, with clear space beneath the sink.

- The bathroom is generously sized — comfortably more than the 60-inch turning circle a wheelchair needs, with room to spare.
- Visual smoke and fire alarm, visual doorbell, and telephone with visual notification.

If there is a measurement you need that we have not given, call us at (405) 533-1938 and we will go and measure it while you are on the phone.

Arriving and getting around

Area	What to expect
Parking	The hotel owns 19 stalls on the north and west sides of the building, free to guests, first come first served. One stall is marked accessible, on a step-free route to the ramped entrance. If you need a particular approach or extra space beside your vehicle, call us before you arrive and we will tell you what we have and hold what we can.
Entrance	A ramp leads into the building, so there are no steps at the entrance. The door is manual, not powered. If you would like someone to meet you at the door and hold it, call us when you arrive and we will come out.
Front desk	A section of the desk adjusts to a 34-inch height for check-in from a seated position. If that still does not suit you, a member of staff will come around the desk and check you in wherever you prefer.
Corridors and doorways	Corridors and doorways throughout the hotel are wide enough for a wheelchair.
Elevator	An elevator serves the main floor and the lower level, so the lower-level guest rooms are reachable without stairs. The car has audible indicators and braille controls.
Library lobby	Step-free from the entrance. The shelving is arranged with room to move between it, and we will happily move a chair or clear a path — just ask.
Breakfast bar	Step-free. A member of staff will carry a tray to whichever table you prefer, every time, without you having to ask twice.
The Bar	Step-free. If seating at the bar counter does not suit you, we will set you at a table and serve you there.
Public restrooms	The public restrooms on the first floor and on the lower level are all accessible.

If our accessible room is already booked

We have one mobility-accessible room in a hotel of fifteen, so there will be nights when it is taken. If you call and it is unavailable, we will tell you that plainly rather than talk around it.

What we can do is describe another room to you honestly — its actual door widths, the space beside the bed, the bathroom layout — and let you decide whether it would work for you. We will not describe a room as accessible when it is not, and we will not steer you into one. If it will not work, we would rather help you find a night that does, or a property that can host you properly.

Service animals

Service animals are welcome anywhere guests are welcome. We do not charge a fee, we do not ask for documentation, and where it is not obvious what service the animal provides our staff may ask only the two questions the ADA permits: whether the animal is required because of a disability, and what work or task it has been trained to perform. If you need a relief area for your service animal, ask at the front desk and we will point you to the nearest suitable spot. Emotional support animals are not service animals under the ADA and are not permitted, as described in our Guest Policies.

Reserving an accessible room

- Accessible rooms can be booked on our website the same way as any other room, and by telephone at (405) 533-1938.
- They are reserved for guests who need them and are removed from general inventory when booked, so the room you reserve is the room you get.
- Accessible rooms are sold at the same rates, on the same terms, with the same cancellation policy as comparable rooms.
- If you would like to talk through whether a room will work for you before booking, call us. We would rather spend ten minutes on the phone than have you arrive to something that does not suit you.

Requesting an accommodation

If you need something we have not described — a particular room configuration, help with luggage, materials in another format, a quiet arrival, a specific route through the building — write to hello@thebookendhotel.com or call (405) 533-1938 before you arrive, and we will tell you honestly what we can and cannot do.

This website

We are working toward conformance with the Web Content Accessibility Guidelines (WCAG) 2.1 at Level AA. Our booking engine is provided by Mews and runs within our site; we monitor it for accessibility issues and raise problems with them.

If any part of this website prevents you from finding information or making a reservation, please tell us, and in the meantime call (405) 533-1938 and we will take your reservation personally, at the same rates and terms available online. Write to hello@thebookendhotel.com with the page and what happened. We respond within 3 business days.

Tell us what we missed

This building is nearly ninety years old, and we will not have gotten everything right. If you find a barrier, please tell us — what you encountered, where, and when. We take it seriously, we will tell you what we can do about it, and we would rather hear it from you than not hear it at all.

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