

METCAT LTD WEBSITE TERMS OF USE

Last updated: 23 September 2026

Important: These terms govern use of the MetCat website. The MetCat App is governed separately by the MetCat App Terms and Conditions.

1. About these terms

These Website Terms of Use (the "Website Terms") govern your use of www.metcat.com and any other MetCat website on which these Website Terms are displayed (the "Website").

These Website Terms apply to your use of the Website itself. Separate terms may apply when you use the MetCat mobile application (the "App") or when MetCat agrees to buy, collect, process or otherwise deal with material or provide another service to you.

By using the Website, you agree to these Website Terms. If you do not agree to them, you should not use the Website.

2. Who we are

The Website is operated by MetCat Ltd ("MetCat", "we", "us" or "our"), a company registered in England and Wales under company number 07980440.

Our current registered office is the address recorded at Companies House.

You can contact us at support@metcat.com or by telephone on 01902 458992. Other contact details may also be displayed on the Website.

3. Other terms that may apply

Our Privacy Notice explains how we collect and use personal information when you use the Website, App or our services.

Our Cookies and Tracking Technologies Notice explains our use of cookies and similar technologies and the choices available to you.

Our Data Protection Terms contain additional provisions relating to personal data where those terms apply to your relationship with us.

If you use the MetCat App, the MetCat App Terms and Conditions apply to your use of the App, its content and relevant App services.

If you enter into a specific transaction or service arrangement with MetCat, additional written terms, quotations, purchase terms or other agreed conditions may apply to that transaction.

4. About the Website

The Website provides information about MetCat, our business and services, which may include metal purchasing, catalytic converter processing, cable, tungsten carbide, metallic catalyst processing and other recycling or processing services.

The Website may also provide contact details, enquiry facilities, information about the MetCat App, market-related information, indicative prices, articles, downloads and links to third-party services.

We may change, update, suspend or withdraw any part of the Website from time to time.

5. Information and prices on the Website

Unless we expressly state otherwise, information on the Website is provided for general information only. It is not professional, financial, investment, tax or legal advice.

Any metal prices, commodity information, catalogue information, valuations or other pricing information displayed on the Website are indicative only and may change without notice. Displaying a price does not constitute a binding offer by MetCat to buy material at that price.

Any final price or commercial terms for a transaction may depend on matters including the type, grade, quantity and condition of material, assay or analysis, market conditions, collection or transport arrangements, taxes and other transaction-specific factors.

A binding transaction arises only when the relevant commercial terms have been agreed by MetCat and the other party through the applicable process. Website content alone does not create a contract for the purchase, sale or processing of material.

6. Website availability

We aim to keep the Website available and functioning properly, but we do not guarantee that it will always be available, uninterrupted, secure or free from errors.

We may suspend or restrict access to all or part of the Website for maintenance, security, operational, legal or business reasons.

You are responsible for ensuring that anyone who accesses the Website through your internet connection is aware of these Website Terms and complies with them.

7. Acceptable use

You must use the Website lawfully and must not use it in a way that infringes the rights of another person or organisation, is fraudulent or misleading, damages or interferes with the Website or its infrastructure, attempts to gain unauthorised access to systems or data, introduces malicious software or harmful code, or breaches applicable law.

You must not scrape, harvest, systematically extract, reproduce or commercially exploit Website content or data except where we have expressly permitted it or applicable law gives you a right to do so.

You must not attempt to circumvent security measures or use automated systems to access the Website in a manner that places an unreasonable load on our systems.

8. Intellectual property

We are the owner or authorised licensee of intellectual property rights in the Website and in material published on it, including text, graphics, branding, databases, software, photographs and other content, except where otherwise stated.

You may view and print reasonable extracts from the Website for your own legitimate business or personal use. You must not reproduce, modify, distribute, sell, license or commercially exploit Website content without our prior permission unless applicable law permits it.

MetCat names, logos and branding may not be used in a way that suggests endorsement, partnership or affiliation without our permission.

9. Enquiries and information you submit

If you submit an enquiry, request a quotation, arrange an appointment, provide business details or otherwise send information through the Website, you must ensure that the information you provide is accurate and not misleading.

Personal information submitted through the Website will be handled in accordance with our Privacy Notice.

Submitting an enquiry does not oblige MetCat to accept work, purchase material, provide a quotation or enter into a transaction.

10. Links to and from other websites

The Website may contain links to third-party websites, applications or services. Those links are provided for information or convenience and do not mean that we endorse the third party or its content.

We do not control third-party websites and are not responsible for their availability, content, security, terms or privacy practices.

You may link to the Website in a fair and lawful way that does not damage our reputation or suggest an association or endorsement that does not exist. We may withdraw linking permission where reasonably necessary.

11. Viruses and security

We take reasonable steps to operate the Website securely, but we do not guarantee that the Website will be completely secure or free from bugs, viruses or other harmful material.

You are responsible for configuring your own devices, software and security protections when accessing the Website.

12. Our responsibility for loss or damage

Nothing in these Website Terms excludes or limits liability where it would be unlawful to do so, including liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation.

If you use the Website for business purposes, then, subject to the paragraph above, we will not be liable for loss of profits, sales, business or revenue; business interruption; loss of anticipated savings; loss of business opportunity, goodwill or reputation; or indirect or consequential loss arising from your use of, or inability to use, the Website or reliance on Website content.

We do not exclude liability that cannot lawfully be excluded or restricted. Any separate contract for a transaction or service may contain its own liability provisions, which will apply to that transaction or service.

13. Privacy and cookies

Use of the Website may involve the processing of personal information and the use of cookies or similar technologies. Please read our Privacy Notice and Cookies and Tracking Technologies Notice for details.

Where our Data Protection Terms apply to your relationship with MetCat, those terms should also be read alongside these Website Terms.

14. Changes to these Website Terms

We may amend these Website Terms from time to time, for example to reflect changes to the Website, our business, applicable law or regulatory requirements.

The current version will be made available on the Website. You should check these Website Terms periodically when using the Website.

15. Governing law and jurisdiction

These Website Terms are governed by the laws of England and Wales.

If you use the Website for business purposes, the courts of England and Wales will have exclusive jurisdiction over disputes arising out of or in connection with these Website Terms or your use of the Website.

If you use the Website as a consumer, any mandatory rights you have regarding jurisdiction or applicable law are not affected.

16. Contact us

If you have questions about these Website Terms, please contact support@metcat.com.