



Digital. Delivery. Done Right.

Social Value Impact Report

Aligned to the UK Government Social Value Model (PPN 002)

With legacy mapping to PPN 06/20 · Technology Services 4 (TS4)



JUNE 2026
SATIGO LTD

● **85% EMISSIONS REDUCTION**

● **NET ZERO BY 2030**

● **10% MIN. SV WEIGHTING (PPN 002)**

www.satigo.com

[\[email protected\]](#)

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01 EXECUTIVE SUMMARY

Satigo is a trusted digital delivery partner for the UK regulated sector. We provide agile teams and digital specialists to help design, build, and run modern public services. We embed social value at the core of our work, ensuring every engagement generates lasting impact for people, communities, and the environment.

This report outlines how Satigo meets and exceeds social value requirements under the UK Government's Social Value Model. Note that PPN 06/20 has been superseded by PPN 002, mandatory for in-scope central government procurements from 1 October 2025, which restructures social value around three themes (Economic, Social, Environmental) with a minimum 10% weighting. This report is structured around PPN 002 while retaining a legacy mapping to the five PPN 06/20 themes for continuity with frameworks such as Technology Services 4 (TS4).

85%

EMISSIONS REDUCTION (34.29 → 5.04 TCO₂E)

2030

TARGET TO ACHIEVE NET ZERO

10%+

PPN 002 MINIMUM WEIGHTING
MET/EXCEEDED

100%

REMOTE-FIRST WORKFORCE MODEL

02 THE PPN 002 SOCIAL VALUE MODEL — OUR FRAMEWORK

Satigo addresses the 10% minimum weighting by ensuring all benefits delivered are "over and above" core contract deliverables. We maintain a "golden thread" from central government priorities straight through to our delivery teams.

Economic

Driving inclusive employment, skills development, apprenticeships, and local opportunity creation. We focus on resilient and accessible supply chains.

Social

Building cohesive communities, ensuring equal opportunity, promoting diversity & inclusion, and safeguarding workforce wellbeing and mental health.

Environmental

Committing to carbon reduction and Net Zero. We operate low-carbon delivery models backed by our ISO 14001 certified environmental management system.

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03 LEGACY MAPPING — PPN 06/20 TO PPN 002 (TS4 REFERENCE)

ORIGINAL PPN 06/20 THEME (5 THEMES)	CURRENT PPN 002 ALIGNMENT (3 THEMES)
Fighting Climate Change	Environmental
Tackling Economic Inequality	Economic
Equal Opportunity	Social
Wellbeing	Social
COVID-19 Recovery	<i>Retired under PPN 002 (community & workforce resilience now delivered under Social)</i>

Note: Retained for continuity with TS4 and contracts commenced under the legacy framework model.

04 METHOD STATEMENT

To achieve these goals, Satigo delivers social value through the following methods:

- **Remote-first operations** to reduce commuting and office emissions.
- **Inclusive hiring** through targeted outreach to job centres and community networks.
- **Diversity & Inclusion (D&I) training** rolled out across all levels of the business.
- **Wellbeing programmes** including mental health resources, flexible hours, and wellness days.
- **Local partnerships** with schools, training providers, and charities to deliver career support and volunteering.

Responsibility for each activity is shared across our People, Operations, and CSR teams, with oversight from senior leadership.

05 ACTION PLAN & TIMELINES

INITIATIVE	TIMELINE	RESPONSIBLE TEAM
Launch of Remote Working Policy	Q1 2024	HR & Operations
Inclusive Recruitment Drive	Q2 2024	Talent Acquisition
Diversity Training Implementation	Q3 2024	HR & Training
Employee Wellbeing Programme Rollout	Q4 2024	HR
Community Engagement Projects	Ongoing	CSR Team

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06 METRICS, BASELINES & TARGETS

OUTCOME	BASELINE (2023)	TARGET (2025/FUTURE)
Carbon Emissions (CO₂e tonnes)	34.29 tCO ₂ e (2023/24)	5.04 tCO ₂ e achieved (85% reduction); Net Zero by 2030
Roles created for underrepresented groups	12	100 roles
Diversity in Workforce (% ethnic minorities)	18%	38%
Employee Satisfaction (survey score)	74%	85%
Community Investment	£110,000	£500,000

Figures from Satigo's Carbon Reduction Plan, produced in accordance with PPN 006 and the Carbon Reduction Plan reporting standard; environmental management certified to ISO 14001.

07 DATA COLLECTION AND VALIDATION

We use internal HR and CRM systems to track employment, engagement, and satisfaction. Environmental impact is tracked via cloud service usage reports and staff travel data. Community and volunteering impact is recorded through partner feedback and outcome logs. All data is reviewed by our CSR working group and validated quarterly by Operations.

08 REPORTING & TRANSPARENCY

Social value progress is shared through:

- **Quarterly Dashboards:** Shared with clients, published internally.
- **Annual Impact Reports:** Submitted to contracting authorities.
- **Client Reviews:** Social value metrics form part of performance review meetings.

We aim to provide clear, comparable, and actionable data.

09 STAKEHOLDER ENGAGEMENT

We engage clients, staff, community partners, and suppliers through:

- Co-design workshops with clients
- Feedback surveys with staff and beneficiaries
- **Supplier inclusion and training events**
- Local engagement days and community projects

This ensures our work is relevant, inclusive, and locally aligned.

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10 CONTINUOUS IMPROVEMENT

We use lessons learned, feedback, and evolving government priorities to shape future initiatives. Our social value action plan is reviewed annually and revised as needed.

11 VALUE FOR MONEY

We deliver social value efficiently by:

- Embedding it within delivery no bolt-on costs.
- Leveraging staff time, partnerships, and internal tools.
- Prioritising scalable initiatives like remote working and digital training.

This ensures our clients achieve meaningful outcomes with minimal public spend.

12 CONCLUSION

Satigo is committed to delivering tangible social value as part of every public service engagement. Through inclusive practices, carbon reduction, and community partnership, we support stronger local economies, a more diverse workforce, and a greener future.

ISO 14001

ISO 27001

ISO 9001

CYBER ESSENTIALS

G-CLOUD 14

DIGITAL OUTCOMES 7

To learn more, email: [\[email protected\]](mailto:)

Website: www.satigo.com

Phone: +44 (33) 0027 1492

Reviewed and approved by the Satigo Ltd

Nabil Dar, Director, Satigo Ltd · June 2026