



CATALOGUE ITEM · RM6190 · LOT 1

Digital Delivery *Acceleration* & Recovery

Rapid, independent intervention for digital programmes that are constrained, underperforming or at risk, with a prioritised route back to delivery confidence.

REFERENCE	RM6190-Lot1-Digital-Delivery-Acceleration-and-Recovery
FRAMEWORK LOT	Lot 1 — Technology and Digital Consultancy Services
ENGAGEMENT	Fixed-price consultancy · Indicatively 8 weeks
TOTAL PRICE	£65,000 ex VAT · £78,000 inc VAT

01

Service Overview

Specialist consultancy to accelerate, stabilise or recover digital programmes and services where delivery is constrained, underperforming, at risk, or affected by critical technical or capability gaps.

DELIVERABLES DESCRIPTION

This Catalogue Item provides specialist technology and digital consultancy services to help Buyers accelerate, stabilise or recover digital programmes and services where delivery is constrained, underperforming, at risk or affected by critical technical or capability gaps.

The service is designed for Buyers who have an established programme, service or transformation objective but require specialist expertise to identify delivery blockers, address areas of underperformance and establish a practical route to improved delivery.

SATIGO will rapidly assess the delivery environment, identify root causes of delay or underperformance and provide targeted specialist consultancy to restore delivery confidence and accelerate progress.

The engagement can support challenges across software engineering, architecture, cloud and DevSecOps, data and AI, product and delivery, business analysis, quality engineering and testing, user-centred design and cyber security.

BEST FIT

Particularly suited to complex, regulated and policy-led environments where programmes require rapid intervention, independent assurance or specialist digital expertise.

02 Typical Buyer Challenges

This Catalogue Item can support Buyers where:

- ! A digital programme is behind schedule or at risk
- ! Critical milestones are repeatedly being missed
- ! Technical or digital capability gaps are constraining delivery
- ! Architecture or technical decisions are preventing progress
- ! Engineering or quality issues are affecting delivery confidence
- ! Cloud or DevSecOps challenges are affecting delivery
- ! Data or integration issues are creating programme dependencies
- ! Governance arrangements are ineffective or overly complex
- ! Delivery risks and dependencies are not being effectively managed
- ! A programme requires recovery or re-baselining
- ! Senior stakeholders require independent delivery assurance
- ! Existing teams require specialist expertise to overcome defined delivery challenges

THE SUPPLIER WILL DELIVER

Depending on the agreed scope, outputs may include:

- Rapid programme and digital delivery health check
- Technical and architecture assessment
- Delivery capability assessment
- Root-cause analysis of delivery blockers
- Engineering and quality assessment
- Cloud and DevSecOps assessment
- Data and AI capability assessment
- Product and delivery assessment
- Governance, risk and dependency review
- Specialist capability gap analysis
- Prioritised corrective actions
- Recovery and stabilisation plan
- Re-baselined delivery roadmap
- Delivery acceleration recommendations
- Specialist capability requirements
- Executive assurance report
- Knowledge transfer and transition plan

03 Conditions & Implementation

CONDITIONS ON THE BUYER

For the Order to be valid, the Buyer will:

- Provide reasonable access to programme documentation, technical artefacts and delivery data
- Nominate an appropriate Senior Responsible Owner or accountable senior stakeholder
- Provide access to relevant delivery, technical and business stakeholders
- Support interviews, workshops and assurance activities
- Provide timely feedback on findings and recommendations
- Support reasonable security, access and onboarding requirements

DRAFT IMPLEMENTATION PLAN

01 Diagnose

PHASE 1

The Supplier will rapidly assess programme health and identify the causes of delivery constraint or underperformance.

- Contract mobilisation and stakeholder onboarding
- Programme and delivery health assessment
- Stakeholder interviews
- Review of programme and delivery artefacts
- Technical and architecture assessment
- Review of engineering and quality practices
- Assessment of relevant cloud, data and DevSecOps considerations
- Assessment of existing specialist capability
- Identification of risks, dependencies and delivery blockers

An initial assessment will provide the Buyer with visibility of priority areas requiring intervention.

02 Stabilise

PHASE 2

The Supplier will identify and prioritise interventions required to restore delivery confidence.

- Root-cause analysis
- Prioritisation of corrective actions
- Technical and architecture recommendations
- Engineering and quality recommendations
- Governance improvements
- Risk and dependency remediation
- Delivery re-planning
- Identification of critical specialist capability requirements
- Development of recovery and stabilisation options

03 Accelerate

PHASE 3

The Supplier will establish an actionable route to improved delivery.

- Re-baselined delivery roadmap
- Prioritised recovery backlog
- Revised governance and assurance approach
- Specialist capability plan
- Delivery milestones and success measures
- Risk and dependency framework
- Acceleration recommendations
- Executive assurance readout
- Transition and knowledge-transfer plan

AT COMPLETION

The Buyer will have independent visibility of programme health, a clear understanding of the causes of underperformance and a prioritised and actionable route to improved delivery.

04

Performance Levels

Performance Levels will be proportionate to the consultancy nature of the service and monitored in accordance with the applicable Call-Off Schedule.

AVAILABILITY KPI

≥ **95%** of agreed consultancy resources

The Supplier will maintain a minimum of 95% availability of agreed consultancy resources against the agreed delivery plan. Where availability falls below 90% during a reporting period, an appropriate corrective action plan will be agreed with the Buyer.

FAULT RECTIFICATION KPI

1 / 5 working days · acknowledge / remediate

Material issues or delivery impediments raised by the Buyer will be acknowledged within 1 Working Day and provided with an agreed remediation plan within 5 Working Days.

QUALITY KPI

≥ **90%** acceptance at first submission

Deliverables will be reviewed and accepted against the criteria agreed in the Order Form. Quality is measured through a minimum 90% acceptance at first submission, or acceptance following agreed revisions within 5 Working Days of feedback.

PERFORMANCE REPORTING

Proportionate agreed cadence

The Supplier will provide proportionate reporting covering progress, risks, dependencies, actions and agreed performance measures.

05 Social Value

Social Value commitments will be proportionate to the scope and size of the call-off and will be tailored and confirmed at call-off.

Illustrative commitments may include:

- Knowledge transfer and capability development within Buyer teams
- Supporting early-career and career-returner opportunities
- Promoting inclusive and diverse consultancy teams
- Remote-first delivery where appropriate to reduce travel-related emissions
- Supporting regional and public sector digital skills development

06 Catalogue Price

CONTRACT LENGTH	Indicatively 8 weeks
TOTAL CONTRACT PRICE	£65,000 ex VAT · £78,000 inc VAT
PRICING MODEL	Fixed-price consultancy engagement
PRICING MECHANISM	Fixed Price in accordance with Framework Schedule 3
CHARGING UNIT	Digital Delivery Acceleration & Recovery engagement
INVOICING PROFILE	Monthly in arrears

CHARGES

The Catalogue Price covers consultancy activities required to deliver the agreed outputs, which may include:

- Programme and delivery health assessment
- Technical and architecture assessment
- Engineering and quality consultancy
- Product and delivery consultancy
- Cloud, DevSecOps and data assessment where required
- Governance, risk and dependency review
- Root-cause analysis
- Recovery and stabilisation planning
- Delivery re-baselining
- Specialist capability assessment
- Assurance and executive reporting
- Transition and knowledge transfer

The precise role mix and allocation of consultancy days will be agreed in accordance with the applicable Framework pricing provisions and AWOC rates. All agreed costs and expenses associated with provision of the Deliverables are included in the Catalogue Price unless expressly agreed otherwise in the Order Form.

*The right people. **A clear approach.** Delivery you can rely on.*

• RESPONSIVE
MOBILISATION

• GOVERNED DELIVERY

• SPECIALIST CAPABILITY

enquiries@satigo.com · +44 (0)20 3856 0195 · satigo.com