

JOHN J KIEFER

(504) 280-3842
jkiefer@uno.edu

Education: Degree and Institution

Ph.D. Urban Services, Old Dominion University, 2001
Other Urban Studies, Old Dominion University, 1997
B.B.A. Business Administration, University of Mississippi, 1975

Work Experience

Academic

2015 - Ongoing Professor, University of New Orleans, New Orleans, Louisiana
2006 - Ongoing Director, Master of Public Administration program, University of New Orleans, New Orleans, Louisiana
2006 - 2015 Associate Professor, University of New Orleans, New Orleans, Louisiana
1996 - 2003 Research Professor, Old Dominion University, Norfolk, Virginia

Professional

1976 - 1996 Major, United States Marine Corps

Scholarly and Creative Productivity

Books

Kiefer, J. J., & Jerolleman, A. (2015). *The Private Sector's Role in Disasters: Leveraging the Private Sector in Emergency Management*. Boca Raton, Florida: Taylor & Francis CRC Press.

Kiefer, J. J., & Jerolleman, A. (2013). *Natural Hazard Mitigation* (p. 351). Boca Raton, Florida: Taylor & Francis CRC Press.

Book Chapters

Kiefer, J. J. (2017). *Operational Problems and Technology*. In *Technology & Emergency Management*. Hoboken, NJ: Wiley.

Kiefer, J. J. (2017). *Social Exclusion and Vulnerability in Crisis*. In *Global Encyclopedia of Public Administration, Public Policy and Governance*. New York, NY: Springer.

Kiefer, J. J. (2017). *Socio-Technological Aspects in Disaster Mitigation*. In *Global Encyclopedia of Public Administration, Public Policy and Governance*. New York, NY: Springer.

Kiefer, J. J., & Neaves, T. T. (2017). *Implementing Successful Strategies: The Need for Effective Homeland Security and Emergency Management*. In *Memos to National Leaders*. Washington, DC: National Academy of Public Administration.

Kiefer, J. J. (2016). Public Administration. In *American Governance* (p. 5). Macmillan.

Kiefer, J. J., VanWagner, K., Jones, J., & Wilkins, M. (2015). Privatization of Some Emergency Management Functions: Recent Disasters and Case Example. In *The Private Sector's Role in Disasters: Leveraging the Private Sector in Emergency Management*. Boca Raton: Taylor & Francis, CRC Press.

Kiefer, J. J. (2015). Recent Trends in Emergency Management. In *The Private Sector's Role in Disasters: Leveraging the Private Sector in Emergency Management* (p. 25). Boca Raton, Florida: Taylor & Francis CRC Press.

Kiefer, J. J., & Jerolleman, A. (2014). What Has Been Done? Louisiana After Katrina. In *Disaster and Development: Examining Global Issues and Cases* (pp. 93–110). Switzerland: Springer International.

Kiefer, J. J., & McCarthy, M. (2013). A History of Natural Hazard Mitigation. In *Natural Hazard Mitigation* (pp. 1–18). Boca Raton, Florida: Taylor & Francis CRC Press.

Kiefer, J. J., Jenkins, P. J., & Laska, S. (2010). Attending to the Forgotten: The Elderly, Collaborative Practice, and Evacuation. In *Strategic Collaboration In Public And Nonprofit Administration: A Practice-based Approach To Solving Shared Problems* (pp. 99–122). Washington, DC: Taylor & Francis CRC Press.

Kiefer, J. J., & Peterson, K. (2009). Integrating Disaster Resilience into Traditional Academic Programs. In *Emergency Management Best Practices* (pp. 98–121). Washington, DC: Public Entity Risk Institute.

Kiefer, J. J., & McCormick, L. (2008). From Lessons-Learned to Lessons-Taught: Post-Katrina Implications for University Hazard-Related Curricula in Emergency Management. In *Higher Education: Current Practices* (pp. 267–276). Washington, DC: Public Entity Risk Institute.

Presentations

Kiefer, J. J. (2017, March). *Closing the Data Gap for Coastal Resilience: Innovative Approaches to Build Capacity and Aid Decisionmakers*. National Conference of the American Society for Public Administration. Atlanta, GA: American Society for Public Administration.

Kiefer, J. J., & Neaves, T. T. (2017, March). *Implementing Successful Strategies: The Need for Effective Homeland Security and Emergency Management*. National Conference of the American Society for Public Administration. Atlanta, GA: American Society for Public Administration.

Kiefer, J. J. (2017, March). *Technical Systems, Social Systems and Policy Changes: Long Term Recovery From Hurricane Katrina*. National Conference of the American Society for Public Administration. Atlanta, GA: American Society for Public Administration.

Kiefer, J. J. (2016, Autumn). *An Assessment of City-assisted Evacuation Pickup Points: How Were Location Decisions Made? The New Orleans Case Study*. Southeastern Conference for Public Administration. Raleigh, North Carolina: Southeastern Conference for Public Administration.

Kiefer, J. J. (2015, Autumn). *Assessing Emergency Lift Capacity for Disaster Evacuation. Southeastern Conference for Public Administration.* Charleston, South Carolina: Southeastern Conference for Public Administration.

Kiefer, J. J. (2015, Autumn). *Assessing Student Outcomes in a Small NASPAA Program. NASPAA National Conference.* New York City: Network of Schools of Public Affairs and Administration.

Kiefer, J. J. (2015, September). *Assessing the Ability of a City to Evacuate its Vulnerable Population: The New Orleans Case Study. Southeastern Conference for Public Administration.* Charleston, South Carolina: Southeastern Conference for Public Administration.

Kiefer, J. J. (2014, September). *Evaluating Competencies in MPA Programs: Rubrics for Success,” Southeastern Conference for Public Administration. Southeastern Conference for Public Administration.* Atlanta, Georgia: Southeastern Conference for Public Administration.

Kiefer, J. J. (2013, October). *Multiple Methods, Multiple Sources Competency Assessmen. Network of Schools of Public Affairs and Administration national conference.* Washington, DC.

Kiefer, J. J. (2013, September). *Crowdsourcing and Disaster Management. Southeastern Conference for Public Administration.* Charlotte, North Carolina.

Kiefer, J. J. (2013, September). *Crowdsourcing and Disaster Management. Southeastern Conference for Public Administration.* Charlotte, North Carolina: Southeastern Conference for Public Administration.

Kiefer, J. J. (2013, March). *Louisiana’s Readiness for Disaster Post-Katrina. American Society for Public Administration national conference.* New Orleans, Louisiana: American Society for Public Administration.

Kiefer, J. J. (2013, October). *Multiple Methods, Multiple Sources Competency Assessment. Network of Schools of Public Affairs and Administration national conference.* Washington, DC: Network of Schools of Public Affairs and Administration.

Kiefer, J. J. (2013, March). *Intergovernmental Readiness: An Assessment. American Society for Public Administration national conference.* New Orleans: American Society for Public Administration.

Kiefer, J. J. (2012, March). *Moving Disaster Research from the Field to the Classroom. American Society for Public Administration national conference.* Las Vegas, Nevada: American Society for Public Administration.

Kiefer, J. J. (2012, March). *Safe Haven or Evacuation. National Building Disaster Resilience Conference.* New Orleans, Louisiana.

Kiefer, J. J. (2011, February). *Building a Disaster-resilient University by Leveraging Internal Capacity. Disaster Resilient University conference.* New Orleans, LA: Federal Emergency Management Agency.

Kiefer, J. J. (2011, April). *Cyber Security and Resilient Organizations*. Community Outreach Workshop. Lafayette, Louisiana.

Kiefer, J. J. (2011, April). *The Four Pillars of Disaster Resiliency*. Community Executive Leadership Workshop. New Orleans.

Kiefer, J. J. (2010, November). *The Four Pillars of Disaster-resilient Communities*. Special Research Conference of the Board of Regents. New Orleans: Louisiana Board of Regents.

Kiefer, J. J. (2011, March). *Critical Infrastructure Mitigation*. American Society for Public Administration national conference. Baltimore, MD: American Society for Public Administration.

Kiefer, J. J. (2010, October). *A Systems Approach to Disaster Recovery: Exxon Valdez v. Deepwater Horizon*. Southeastern Conference for Public Administration. Wilmington, North Carolina: Southeastern Conference for Public Administration.

Kiefer, J. J. (2010, April). *An Analysis of the Evacuation of New Orleans: The Gustav Data*. American Society for Public Administration national conference. San Jose, California: American Society for Public Administration.

Kiefer, J. J. (2010, April). *Natural Hazard Mitigation*. American Society for Public Administration national conference. San Jose, California: American Society for Public Administration.

Journal Articles

Kiefer, J. J., & Jerolleman, A. (2015). Leveraging the Private Sector in Emergency Management: Thar Be Dragons! *PA Times*, 1(3), 5.

Kiefer, J. J. (2013). Emergency Management, Homeland Security, and Public Administration—from the Field to the Classroom. *Journal of Public Affairs Education*, 9–12.

Jenkins, P. J., Renne, J. L., & Kiefer, J. J. (2011). Gender Differences in Self-Reported Evacuation Experiences: An Analysis of the City-Assisted Evacuation Program During Hurricane Gustav. *Women's Issues in Transportation: Summary of the 4th International Conference, Volume 2: Technical Papers*.

Kiefer, J. J., & Montjoy, R. S. (2006). Incrementalism before the Storm: Network Performance for the Evacuation of New Orleans. *Public Administration Review*, 120–128.

Kiefer, J. J., Farris, M. T., & Durel, N. (2006). Building Internal Capacity for Community Disaster Resiliency by Using a Collaborative Approach: A Case Study of the University of New Orleans Disaster Resistant University Project. *Journal of Emergency Management*, 4(2), 24–28.

Kiefer, J. J., & Leavitt, W. (2006). Infrastructure Interdependency and The Creation Of A Normal Disaster: The Case Of Hurricane Katrina And The City Of New Orleans. *Public Works Management and Policy*, 10(4), 306–314.

Kiefer, J. J. (2000). Strengthening Barriers to Terrorist Attacks Against Cities: Physical and Legal Strategies. *Journal of the Global Awareness Society International*, 57–65.

Other Publications

Kiefer, J. J., & Jenkins, P. J. (2009). An Analysis of the Hurricane Gustav City-Assisted Evacuation. *City of New Orleans*.

Kiefer, J. J., Mancini, J., Morrow, B., Gladwin, H., & Stewart, T. (2008). Providing Access to Resilience-Enhancing Technologies for Disadvantaged Communities and

Vulnerable Populations. *Institute for Advanced Biometrics and Social Systems Studies*.

Kiefer, J. J. (2006). Guide for An Action Plan to Develop Regional Disaster Resilience. *The Infrastructure Security Partnership Task Force for Regional Disaster Resilience*.

Kiefer, J. J., & Pindur, W. (1998). Outcome Measurement of Family Services Programs. *U.S. Navy Family Services Center, Zeiders Inc.*

Proceedings

Editorially Reviewed

Kiefer, J. J. (2007). Rebuilding the Business Community of New Orleans. In *Proceedings of the Kobe University and University of Pittsburgh Symposium on Disaster Risk Reduction and Response* (pp. 49–54). University of Pittsburgh: Pittsburgh, PA.

Kiefer, J. J. (2007). Technology Issues In Government Service Delivery: A Global Perspective Of Problems and Promises. In *Proceedings of the Global Awareness Society International* (pp. 105–113).

Kiefer, J. J. (1999). Meeting the Threat of Terrorist Attack Against American Cities Through a Multi-strategic Approach. In *Proceedings of the Global Awareness Society International* (pp. 270–277).

Professional Society Membership

American Society for Public Administration, 1996 - Ongoing

Awards, Lectureships, or Prizes

The Chester A. Newland Presidential Citation of Merit, American Society for Public Administration , 2013

The William Petak Award , American Society for Public Administration , 2009

Grants and Contracts

Research

Kiefer, John (CoPI:50%) ,Jenkins, Pamela (CoPI:10%) ,Farris, Monica (CoPI:40%) Evacuation and Return: Increasing Safety and Reducing Risk, *United States Department of Transportation* (June 1, 2015 - June 1, 2017) Awarded: June 1, 2015, USD 500,000.00 Fall 2015 [Type of Funding: Federal]

Kiefer, John (CoPI:30%) ,Jenkins, Pamela (CoPI:30%) ,Farris, Monica (CoPI:40%) Community Education and Outreach, *Louisiana Governor's Office of Homeland Security & Emergency Preparedness* (May 1, 2012 Awarded: May 1, 2012, USD 99,999.00 Fall 2012 [Type of Funding: State]

Kiefer, John (CoPI:50%) ,Farris, Monica (CoPI:50%) Floodplain Management Policy and Program Investigation: Impacts and Barriers to Federal Programs in Achieving the Goals of Floodplain, *Federal Interagency Floodplain Management Task Force* (May 1, 2011 Awarded: May 1, 2011, USD 60,000.00 Spring 2011 [Type of Funding: Federal]

Kiefer, John (PI) Providing Access to Resilience-Enhancing Technologies , *Oak Ridge Consortium of Research Universities* (May 1, 2008 Awarded: May 1, 2008, USD 16,500.00 Fall 2008 [Type of Funding: Federal]

Kiefer, John (PI:100%) Elderly Evacuation Project, *Grantmakers in Aging* (May 1, 2008 Awarded: May 1, 2008, USD 52,500.00 Fall 2007 [Type of Funding: Not for Profit]

Kiefer, John (PI:100%) CommunityCARE Medicaid Assessment, *State of Louisiana Department of Health and Hospitals* (May 1, 2003 Awarded: May 1, 2003, USD 20,000.00 Fall 2003 [Type of Funding: State]

Kiefer, John (PI:90%) ,Farris, Monica (CoInvestigator) Collaborative Research: Resilience Enhancement for Emergency Services and Traffic Obstruction Reduction, *National Science Foundation* (October 1, 2015, USD 254,374.00 Spring 2015 [Type of Funding: Federal]

Thesis/Dissertation Committee Service

Chair

Meghan Lind, An Analysis of the ThinkFirst Helmet Safety Program, 2017-04-10 Fall 2015 - Spring 2017

Lawrence Mason, Public Administration theory, 2017-05-05 Fall 2015 - Ongoing

Michelle Espinoza, Understanding the Role of Risk Communication in Evacuation Planning, 2017-04-10 Fall 2015 - Spring 2017

Susan Graham, Perceptions of Female Police Officers, 2017-04-10 Fall 2015 - Spring 2017

Melissa Wilkins, Technology Advancements in Risk and Crisis Communications, 2015-12-14 Spring 2015 - Fall 2015

Sarah Lumbert, Disaster Preparation and Planning for the Elderly: A New Orleans Case Study, 2015-12-14 Spring 2015 - Fall 2015

Jeremiah Jones, An analysis of coastal restoration policy, 2015-05-01 Spring 2015 - Fall 2015

Kimberly VanWagner, Aging in Place, 2015-05-01 Spring 2015 - Fall 2015

Peter Lima, Cybersecurity Policy Issues at the State & Local levels, 2015-07-01 Spring 2015 - Fall 2015

Sarah Welinsky, Nonprofit Leadership in Organizations Focusing on Children's needs, 2015-12-14 Fall 2014 - Fall 2015

Member

Gina Holland, Public Administration, 2018-05-15 Fall 2015 - Ongoing

Thomas Harrington, Community Policing, 2018-05-15 Fall 2015 - Ongoing

Desiree Packard, The Effects of Collaboration between Opportunity Youth Nonprofits in New Orleans: Advancing Mission-Driven Work in a Resource Scarce and Saturated Environment, 2017-04-10 Fall 2015 - Spring 2017

Katherine Moore, The Effects of Collaboration between Opportunity Youth Nonprofits in New Orleans: Advancing Mission-Driven Work in a Resource Scarce and Saturated Environment, 2017-04-10 Fall 2015 - Spring 2017

Zarian Phipps, Perceptions of Racism in Evacuation Planning Decisions, 2016-05-06 Fall 2015 - Spring 2016

Toby Johnson, A Survey of Veterans Services at the University of New Orleans, 2017-04-10 Fall 2015 - Spring 2017

Nicole Coleman, Nonprofits, 2017-04-10 Fall 2015 - Spring 2017

Joshua Muller, Recidivism in Criminal Justice Administration, 2016-05-06 Fall 2015 - Fall 2016

Luke Mosley, Communications Preferences in Rural Farm Bureaus, 2016-05-06 Fall 2015 - Spring 2016

Sarah Larock, Sustainable Sanitation Theory, 2016-05-06 Fall 2015 - Spring 2016

Woodi Jones, Using Lessons Learned in Prison & Jail Preparedness, 2015-05-01 Spring 2015 - Fall 2015

Katelyn Lee, A analysis of best practices in sheltering animals in disasters, 2015-05-01 Spring 2015 - Fall 2015

Gerald Ormerod, Advocacy Coalition Formation, Mobilization, Sustainment, and Fragmentation: A Case Study of the New Orleans Federal Alliance (NOFA) and the Federal City Project, 2017-04-10 Fall 2014 - Spring 2017

Ricky Fernandez, Serial Killers, 2017-05-01 Summer 2014 - Spring 2017

Anne Marit Bugten, Cultural Immigration, 2014-05-08 Spring 2014 - Fall 2015

Anthony Licciardi, Election Reform, 2014-05-08 Spring 2014 - Ongoing

Hannah Maharrey, Best Practices in Animal Welfare in Disasters, 2015-12-14 Fall 2013 - Fall 2015

Danique Hodge, Sexual Harassment in the Military, 2015-05-01 Fall 2013 - Fall 2015

Craig Johnson, GIS, 2013-12-18 Fall 2011 - Fall 2013

Alessandra Jerolleman, Privatization of Natural Hazard Mitigation, 2013-05-01 Fall 2011 - Spring 2013

April Overman, Police Staffing Levels, 2014-05-08 Fall 2011 - Spring 2014

Benjamin Ledbetter, An Analysis of the Lafayette, Louisiana Experience with Public WiFi, 2017-04-10 Fall 2010 - Fall 2017

Jerry Graves Jr., Mississippi River Gulf Outlet, 2012-05-01 Summer 2010 - Spring 2012

Major Areas of Creative or Research Interest

Teaching : Public Administration; Emergency Management; Resiliency; Hazards; Program Evaluation

Research: Public Administration; Emergency Management; Resiliency; Hazards

Institutional Service

University

Chair

Faculty Advisor, Campus Veterans of America (University of New Orleans) Fall 2016 - Ongoing

Coordinator, Graduate Certificate in Hazard Policy Studies (University of New Orleans) Fall 2012 - Ongoing

Director, MPA Program (University of New Orleans) Fall 2007 - Ongoing

Faculty Advisor and Coordinator, the Honor Society of Phi Kappa Phi (University of New Orleans) Fall 2006 - Ongoing

Faculty Advisor and Coordinator, the Honor Society of Pi Alpha Alpha (University of New Orleans) Fall 2006 - Ongoing

Coordinator, Concentration in Hazard Policy Studies (University of New Orleans)
Fall 2004 - Ongoing

Member

Associate Provost Search Committee (University of New Orleans) Fall 2015 -
Spring 2016
Graduate Council (University of New Orleans) Fall 2014 - Ongoing
Institutional Effectiveness (University of New Orleans) Spring 2013 - Spring 2016
University Strategic Implementation Committee (University of New Orleans)
Spring 2013 - Fall 2014
Faculty Senate (University of New Orleans) Spring 2013 - Ongoing
Hearings Committee (University of New Orleans) Spring 2013 - Ongoing
Faculty Senate Committee (University of New Orleans) Spring 2013 - Ongoing

Professional Service

International

Editorial Board, Disaster Communications Fall 2015 - Ongoing [Responsibility: Member]
Senior Advisor, Section on Emergency & Crisis Management of the American Society
for Public Administration Summer 2015 - Ongoing [Responsibility: Member]
Professional Accreditation Site Visitor, National Association of Schools of Public Affairs
& Administration Spring 2015 - Ongoing [Responsibility: Member]
Chair, Petak Committee, American Society for Public Administration Fall 2014 -
Ongoing [Responsibility: Chair]
Guest Editor, Journal of Public Affairs Education Spring 2013 - Summer 2013
[Responsibility: Other]
Editorial Board, Risk, Hazards & Crises in Public Policy Spring 2013 - Ongoing
[Responsibility: Member]
Chair, Host Committee for national conference, American Society for Public
Administration Spring 2013 - Fall 2013 [Responsibility: Chair]
National Council member, American Society for Public Administration Fall 2011 -
Fall 2012 [Responsibility: Member]
Editorial Board, Journal of Public Affairs Education Fall 2011 - Ongoing [Responsibility:
Member]
Immediate Past Chair, Section on Crisis and Emergency Management, American
Society for Public Administration Fall 2011 - Summer 2015 [Responsibility: Chair]
Chair, Section on Crisis and Emergency Management, American Society for Public
Administration Spring 2009 - Spring 2012 [Responsibility: Chair]
Editor, Emergency Management Dispatch, American Society for Public Administration
Fall 2006 - Fall 2009 [Responsibility: Other]

Regional

President-Elect, Southeastern Conference for Public Administration Fall 2016 -
Fall 2017 [Responsibility: Chair]
Chair, Kline Committee, Southeastern Conference for Public Administration Fall 2014 -
Ongoing [Responsibility: Chair]

President, Greater New Orleans Chapter of the American Society for Public Administration Fall 2011 - Ongoing [Responsibility: Chair]
Chair, Distinguished Practitioner Award, Southeastern Conference for Public Administration Spring 2009 - Summer 2009 [Responsibility: Chair]
Conference Chair, Southeastern Conference for Public Administration Spring 2009 - Spring 2011 [Responsibility: Chair]
Executive Board, Southeastern Conference for Public Administration Fall 2008 - Ongoing [Responsibility: Member]
Chair, Collins Committee, Southeastern Conference for Public Administration Spring 2008 - Summer 2008 [Responsibility: Chair]
Conference Program Committee, Southeastern Conference for Public Administration Spring 2008 - Summer 2008 [Responsibility: Member]

State

Vice President, Louisiana Chapter of the American Society for Public Administration Summer 2012 - Summer 2013 [Responsibility: Other]

Community Service

Local

Coordinator, City of New Orleans Elderly Evacuation Working Group Summer 2007 - Fall 2012

Local Emergency Preparedness Committee, City of New Orleans Fall 2003 - Fall 2014

National

National Task Force for Regional Disaster Resilience, The Infrastructure Security Partnership Summer 2005 - Summer 2006

Regional

Member, St. Bernard Parish Ethics Board Fall 2013 - Fall 2015

Evaluation Team Leader, City of New Orleans & Jefferson Parish Evacuation Exercise Summer 2008 - Fall 2008

Regional Cyberterrorism Working Group, Federal Bureau of Investigation Summer 2005 - Summer 2006

Planner & Principal Evaluator, Exercise Series Purple Crescent, City of New Orleans Fall 2003 - Fall 2005

State

Co-lead, Save the Children Working Group Fall 2011 - Spring 2014

Other Professional Accomplishments

Course/program design and development

Director, Louisiana Certified Public Manager credentialing program (University of New Orleans) Fall 2016 - Ongoing

Develop, Implement and Coordinate the nationally recognized professional certification, Certified Public Administrator, to be offered throughout Louisiana by the University of New Orleans