



THE UNIVERSITY *of* NEW ORLEANS



# TRAVEL ORIENTATION

Innsbruck International Summer School 2022



# Overview of presentation



- How does the Eurail pass work?
- Important Eurail Info
- Planning your travel / Reservations
- Navigating train stations/ Luggage
- Missed trains
- Questions
- >>>>> will be emailed to you and posted on FB



# How does the Eurail Pass work?



- Now you can keep track of your trips and show mobile tickets straight from your device with a mobile Pass on the Rail Planner app.
- No need to wait for delivery – you can load your mobile Pass into the app as soon as you get your order confirmation email.
- Your Eurail Pass is precious, but you don't need to worry about losing or damaging your mobile Pass. It's always on your phone. **Free replacement Pass if you lose your phone.**
- If you change your mind – it's 85% refundable
- Seat reservations are not included in the Pass





# Eurail Offices

- There is an official Eurail office located in the Innsbruck main train station (Hauptbahnhof - Hbf)
- They are open  
Monday to Friday: 5:45am - 9:40pm  
Saturday and Sunday: 6:15am - 9:40pm





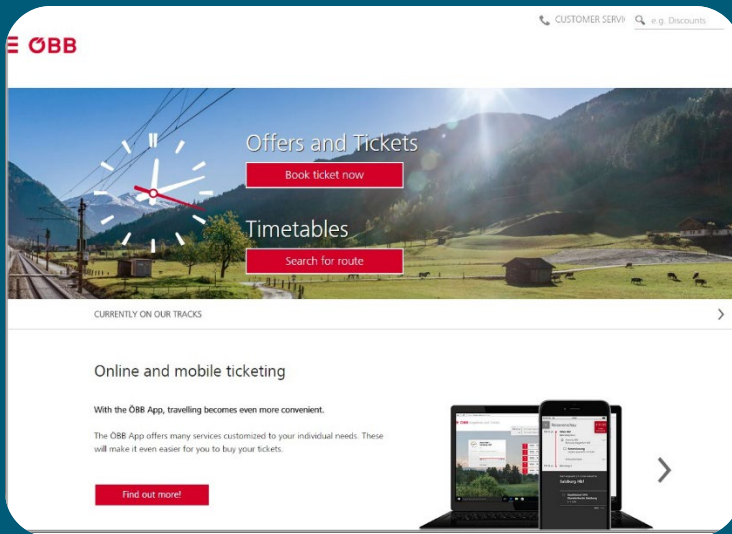
# Important Eurail Info

- The Eurail pass is non-transferable!
- It must be accompanied by a valid passport!
- It does not include your seat reservation  
>>> it does not guarantee you a seat!
- Travel days need to be filled in before you get on the train!



# Planning your travel I

- Most countries have timetables and travel planners available on their national railway website with train, bus, metro and ferry connections.

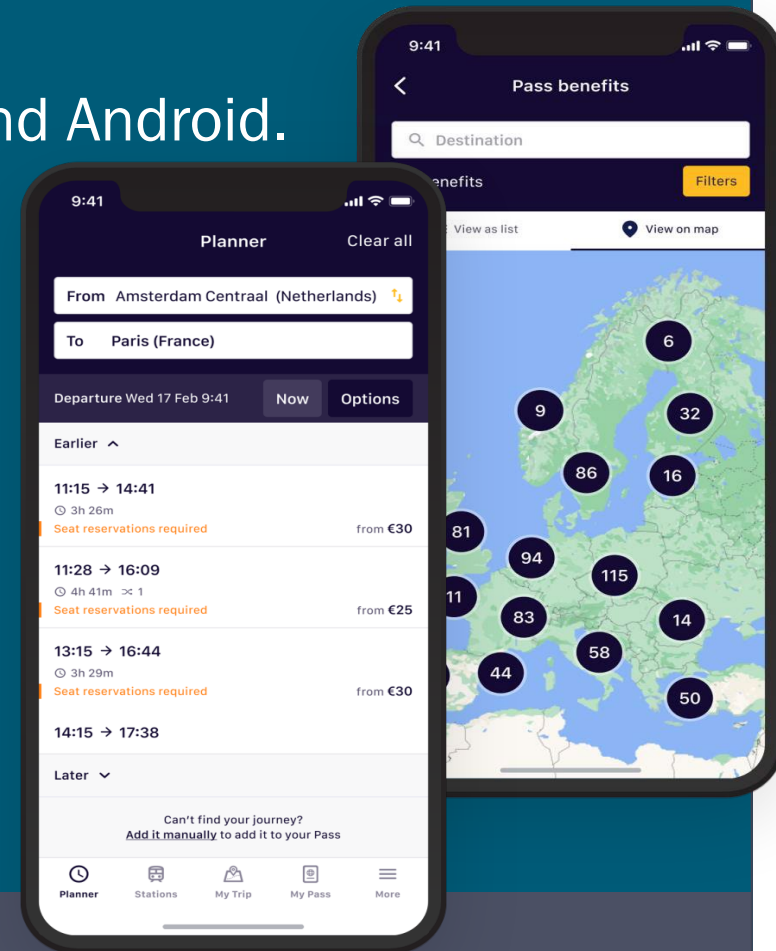


OEBB.AT

- English versions of the websites are available
- Cities often have more than one stop
- “Main Station” may not always be translated, German: Hbf

# Planning your travel with Mobile Pass and Rail Planner app

- Look up train information, plan your trip in advance, find connecting trains (also offline!)
- Free download, available for iPhone and Android.
- Many useful features:
  - arrival and departure times for European trains
  - Find train stations near your current position
  - Look up departure and arrival information





# Reservations



Do I need to make a reservation?

**YES !**

- Reservations are recommended or even mandatory for some trains (indicated by symbol **R** in timetables).

**DON'T:**

- Ask the Roessl Front Desk, they can't do it for you
- Try doing it though the websites. It's complicated and frustrating, if possible.

**DO:**

- Use the app
- Make reservation in Train Station in advance:  
Self service counter, Info Desk or Eurail Aid Office

- Seat reservations are mandatory on some trains (i.e. high speed trains and night trains) or optionable in other cases for those travelers who want to be sure to have a seat on a specific train.
- Seat reservations are an additional cost (not included in the cost of a Eurail Pass) and can vary from less than €1 to €140 per journey, with selected routes including complimentary meals and/ or newspapers, and some including sleepers and/or couchettes in the price.
- Seat reservations can be arranged by travel agents or via the Rail Planner app.

### Recommended Seat Reservations

Travel in peak periods  
(Easter, June / July /  
August, Christmas)

Travel on popular routes  
between major cities

### Required Seat Reservations

Travel on high-  
speed trains  
(including travel on  
AVE, Eurostar,  
Frecciarossa, ICE, TGV  
and Thalys services)

Travel on some  
scenic trains  
(including travel on  
the Bernina Express,  
Glacier Express and  
Golden Pass)

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# How to setup your mobile Pass?



**How to setup  
your mobile Pass**



# Find your way at the train station

- Most European railway stations are centrally located & well served by public transportation.
- Train stations are often like mini cities with every imaginable service: restaurants, ATMs, currency exchange, groceries, etc.



# Finding and Boarding the Train I

Check the large display board in the main hall for arrival information, departure platform, delays, etc.

| Abfahrt | Departure | Départ | Ziel  | Platform | Stops              | Delay                    |
|---------|-----------|--------|---|----------|--------------------|--------------------------|
| 10:30   | 10:30     | 10:30  | Frankfurt West, Frankfurt Airport, Mannheim | 2        | Stuttgart Hbf      | Verzögerung ca. 170 Min. |
| 10:35   | 10:35     | 10:35  | Fulda, Würzburg, Nürnberg, Ingolstadt       | 2        | München Hbf        | Verzögerung ca. 205 Min. |
| 10:38   | 10:38     | 10:38  | Frankfurt West, Mannheim, Karlsruhe         | 1        | Basel SBB          | Verzögerung ca. 260 Min. |
| 11:03   | 11:03     | 11:03  | Wabern, Marburg, Gießen, Frankfurt          | 7        | Karlsruhe Hbf      | Verzögerung ca. 100 Min. |
| 12:14   | 12:14     | 12:14  | Gütersloh, Melsungen, Biebra, Bad Hersfeld  | 7        | Fulda              | Verzögerung ca. 5 Min.   |
| 12:16   | 12:16     | 12:16  | Fulda, Frankfurt/Main, Mannheim             | 2        | Stuttgart Hbf      | Verzögerung ca. 25 Min.  |
| 12:25   | 12:25     | 12:25  | Fulda, Würzburg, Nürnberg, Ingolstadt       | 7        | München Hbf        |                          |
| 12:24   | 12:24     | 12:24  | Gütersloh                                   | 7        | Melsungen          |                          |
| 12:29   | 12:29     | 12:29  | Wabern, Treysa, Marburg, Gießen             | 7        | Frankfurt(Main)Hbf |                          |
| 12:30   | 12:30     | 12:30  | Zierenberg, Wolfhagen, Bad Arolsen          | 8        | Korbach Süd        |                          |
| 12:35   | 12:35     | 12:35  | Kassel Hbf, KS-Am Stern                     | 9        | Leipziger Str.     |                          |
| 12:35   | 12:35     | 12:35  | Göttingen, Hannover, Hamburg Hbf            | 3        | Hamburg-Altona     |                          |



<< Don't be this guy!

- You should get to the platform 10-15 minutes before arrival of the train.
- Be ready to board the train as soon as it arrives!



# Finding and Boarding the Train II

- 1st or 2nd class stickers on window or door
- Destination placard and car numbers are placed near the door.
- Watch out! Trains can be split and sent in different directions.



# Finding and Boarding the Train II

- If you have a reservation, you have to check the car number and seat number
- Most major trains stations have a car/coach locator





# Are we there yet?



- Station stops aren't always announced, or may be announced in a foreign language you don't understand
- Take note of your scheduled arrival time and the names of last stations before your stop so you'll be prepared to exit the train when it arrives



# Luggage

- Trains either have overhead storage racks throughout the car, storage room behind the back of your seat, or luggage areas at the front and the end of each car.  
Keep an eye on your luggage, esp. at busy stops!
- Don't take more than 1 piece of luggage!
- You will have to carry & store the luggage yourself and are responsible for it.



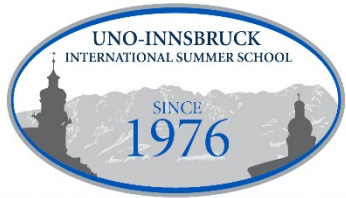


# Food on the train



- Most European long-distance trains have full-service restaurant cars offering breakfast, lunch & dinner.
- Other trains offer light meals, snacks and drinks in a buffet car or on a cart that is wheeled through all cars periodically.
- It is quite common to bring your own food refreshments on the train.





# What do you do if you miss a train?



- It can always happen due to strikes, delays, etc.
- Stay calm, reach out to a conductor (if still on train), or find the next information counter for later connections.
- Check your app



When planning your trip, schedule to arrive back in Innsbruck in the early evening. Don't cut it too close to curfew!

Should you miss curfew because of a missed/delayed train, please let the program administration know asap either via email or call the Front Desk at the Rössl!



# Final Comments

- Stay safe and look out for each other!
- Keep your passport safe!
- Enjoy your travels



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