

PONTCHARTRAIN HALLS

Roommate Matching



STEP 1 – LOG ON

Visit myapps.lsuneworleans.edu and select the Residential Life app.



STEP 2 – UPDATE

Update your profile that other students will view under "Student Information" on the left hand menu.



STEP 3 – SEARCH

Select "Roommate Matching" in the left hand menu, then Select "Select Roommates." Change the term to the correct term.



STEP 4 – REQUEST

Use various search fields and interests to find potential roommates. If you find someone you're interested in, click the "request roommate" button, and the other student must approve the request for the match to be confirmed.



STEP 5 – MATCH

Approved roommate groups will appear under the "Select Roommate" tab. Members of completed groups can collectively choose room assignments during the selection process.

[LSUNEWORLEANS.EDU/HOUSING](https://lsuneworleans.edu/housing) | 504-280-6402
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IG: @LSUNEWORLEANS.RESLIFE | TIKTOK: LSU.NEW ORLEANS.RE



Frequently Asked Questions



I approved a roommate request, where can I see the match?

Approved roommate requests appear in the "Roommate Request" tab, once accepted by the other student, your roommate(s) for the term are confirmed. You can also check their profile, email them, or delete the match if needed.



What is a pending roommate request?

Pending roommate requests occur when someone wants to room with you. It stays until you accept or decline. You can review profiles, email them, and decide. You're limited to three pending requests; no new ones will show if you have three until you decline some.



I know who I want to live with, how do I find them and match with them?

Use the "Search for Roommate" feature to find potential roommates based on name, major, or shared interests. Send a roommate request once you find the right match.



How do I opt in Gender Inclusive Housing?

Email ResidentialLife@lsuneworleans.edu to opt in and for assistance with meeting students who want to live in Gender Inclusive Housing.



I am not getting any results in my searches for potential roommates.

Clear search requests, try again with fewer fields. For assistance, email ResidentialLife@lsuneworleans.edu if you face issues with your assigned gender in the housing database. Matches display when gender information aligns.



How do I update the information other students see about me?

Navigate to the "Student Information" tab on the left-hand side, then choose "Roommate Profile" to update your information. Ensure your profile is appropriate and avoids sharing private details for your safety.



Can I change roommates after they are assigned?

Yes, you will need to email us ResidentialLife@lsuneworleans.edu for us to revise your application.