



Advanced AI for Managers

Build the capability to lead change, orchestrate humans and AI, and scale transformation across your function.

LEVEL 3



20 participants



Virtual or F2F



2x 3.5-hour sessions



Why do you need this?

After initial AI adoption, the real challenge is turning individual use into sustained team performance.

This program is designed for managers who are ready to move beyond productivity gains and embed AI into how work gets done. It focuses on integrating AI agents into real workflows, resetting team norms, and leading the operational and cultural change required to scale AI safely within their teams.

Business outcomes

- Sustained AI-enabled team culture.
- Performance and efficiency gains through redesigned, AI-enabled workflows.
- More accurate, data-driven people and operational decisions.
- Scalable AI adoption across your function.

By the end of this program you will

1. Lead the cultural and operational shifts required for AI adoption.
2. Identify and evaluate high-value automation opportunities.
3. Redesign team workflows and operating models for humans + agents.
4. Develop a practical roadmap for implementation.

92% of participants felt more confident to manage change after this program.

How it Works

- Building on the Inward / Outward format of the Level 2 program, this workshop is all about looking forward.
- Two expert facilitators to guide and challenge your thinking on preparing for what's next.
- Hands-on activities using your company authorized tools.
- Application task between sessions to bring insight and feedback from your team.
- Includes a takeaway playbook and simple frameworks to repeat the processes and discussions.
- Adapted to your AI maturity and industry.

Managers leave with:

A reviewed and systematic plan for integrating AI into their team (with a focus on agents) as well as a concrete set of actions to implement right away.



"Great content, engaging facilitators and a perfect mix of theory and practical to give us some really tangible action points to take forward!"

Ross Hall, Burson

Learner Journey



Forward

1. The Culture Challenge

Explore the cultural and operational shifts needed for managers to lead through change, particularly when it comes to AI.

2. Spot the Gap

Diagnose your team's AI readiness, define the behaviours and norms you want to see, and identify leverage points in the team process.

3. Reimagining Operating Models

Work with an AI assistant in a small group to sketch future-state operating models for humans + AI. Dream big and don't hold back.

4. How Now Wow

Map 1-2 end-to-end business processes with your team. Work together to propose a future humans + AI state for those processes.

5. Build an AI Agent

To lead with humans + agents you need to understand them. Work in Copilot Studio to get hands on and build a simple agent.

6. Teams of Humans + Agents

With new knowledge of how agents work, get practical with how your key processes could be enhanced with humans + agents together.

7. Team Transformation Plan

Turn your ideas into a practical transformation plan for how you can move your team forward into the agentic AI era.

8. Wrap-Up

Clarify commitments, capture next steps, and discuss what you will do next as managers.