

Intermediary information pursuant to Art. 45 ISA



Under Article 45 of the Insurance Oversight Act (Versicherungsaufsichtsgesetz, VAG), grape insurance AG, Hardturmstrasse 132, 8005 Zurich, is obliged as an insurance broker to inform you of at least the following:

1. Cooperation/contracting relationship

grape insurance AG (hereinafter “grape”) has entered into agreements as a tied intermediary with Quantum Leben AG (hereinafter “Quantum Leben”), Städtle 18, 9490 Vaduz (Liechtenstein), and Squarelife Insurance AG (hereinafter “Squarelife”), Landstrasse 33, 9491 Ruggell, Liechtenstein, and is compensated on a commission basis for each insurance policy brokered. In addition to the brokerage of insurance contracts, grape also handles contract administration.

2. Information on basic and continuing employee training

The employees of grape who work as insurance brokers are required to participate in basic and continuing training in accordance with Article 43 VAG. The industry organizations recognized by FINMA monitor compliance with the statutory minimum standards.

Please direct any inquiries concerning
basic and continuing training to:

grape insurance AG
Hardturmstrasse 132
8005 Zurich
044 586 55 07
support@grapehealth.ch

3. Insurance offer

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4. Liability

In the event of errors, negligence or incorrect information, grape is liable within the scope of the statutory and contractual provisions.

If you have any questions or complaints,
please contact:

grape insurance AG
Hardturmstrasse 132
8005 Zurich
044 586 55 07
support@grapehealth.ch

5. Processing of personal data

The personal data obtained in the course of contract administration is used by grape as well as Quantum Leben and Squarelife for advising you and for processing your insurance contracts.

The processing of data is carried out in strict compliance with the Data Protection Act (DSG). Your personal data will not be disclosed to third parties. The contractual partners as well as Quantum Leben and Squarelife are not considered third parties. Transfer may take place as an exception only in those cases where disclosure of data is required by law or if the insured person has consented to this.

Personal data are generally stored physically and/or electronically and will be retained only for as long as is required by contractual and statutory provisions. The personal data will then be erased.

You have the right to request information from grape or Quantum Leben respectively Squarelife about the processing of your data, in accordance with Article 25 DSG.