

DualMinds

Privacy Policy

1. PRIVACY POLICY

Last updated : June 2026

DualMinds Pte. Ltd. ("DualMinds", "we", "us", or "our"), UEN 202334816N, is committed to protecting the privacy of visitors to this website (www.dualminds.io). This Privacy Policy explains what personal data we collect, how we use and protect it, and your rights under the Singapore Personal Data Protection Act 2012 (the "PDPA").

This policy applies **only to your use of this website**. It does not govern personal or business data provided to us in the course of a client engagement, which is addressed separately in the relevant engagement letter and services agreement.

1. Personal data we collect

Information you provide to us. If you complete the contact form on this website, we collect the personal data you submit, namely your **name, email address, company name, and the details of your enquiry or request**. If you contact us directly by email, we collect your email address and any information you choose to include in your message.

Information collected automatically. Like most websites, our website and its hosting and infrastructure providers may automatically collect limited technical information when you visit, such as your IP address, browser type, device information, the pages you view, and the date and time of your visit. This is collected through server logs and, where applicable, cookies (see Section 6), and is used to operate, secure, and understand the performance of the website.

2. How we use your personal data

We use the personal data you submit through the contact form or by email to:

- respond to your enquiry and communicate with you about your request;
- provide information about our services that you have requested;
- maintain a record of our correspondence with you; and
- comply with any applicable legal or regulatory obligations.

We use automatically collected technical information only to operate, maintain, secure, and improve the website.

We will not use your personal data for purposes unrelated to those above without first obtaining your consent. We do not sell your personal data.

3. Consent

By submitting your personal data through the contact form or by contacting us by email, you consent to our collection, use, and disclosure of that personal data for the purposes set out in this Privacy Policy. You may withdraw your consent at any time by contacting our Data Protection Officer (see Section 9); please note that withdrawing consent may affect our ability to respond to your enquiry.

4. Disclosure of your personal data

We may disclose your personal data to:

- third-party service providers who host this website or who provide the tools we use to receive, store, and manage contact form submissions and enquiries, and who are bound to handle the data only for those purposes and to protect it;
- where required or permitted by law, or to comply with a legal or regulatory obligation; or
- to protect the rights, safety, or property of DualMinds or others.

Where our service providers store or process personal data outside Singapore, we take reasonable steps to ensure the data is afforded a standard of protection comparable to that under the PDPA.

5. Protection and retention of personal data

We make reasonable security arrangements to protect personal data in our possession or under our control against unauthorised access, collection, use, disclosure, copying, modification, or disposal. We retain personal data only for as long as necessary to fulfil the purposes for which it was collected, or as required by applicable law, after which it is deleted or anonymised.

6. Cookies

This website may use cookies or similar technologies that are necessary for the website to function, and - where you have consented - cookies that help us understand how the website is used. You can set your browser to refuse cookies or to alert you when cookies are being sent; however, some parts of the website may not function as intended if you do so.

7. Your rights under the PDPA

Under the PDPA, you have the right to:

- request access to the personal data we hold about you and information about how it has been used or disclosed;
- request correction of any personal data that is inaccurate or incomplete; and
- withdraw any consent you have previously given for the collection, use, or disclosure of your personal data.

To exercise any of these rights, please contact our Data Protection Officer (see Section 9). We will respond within a reasonable time in accordance with the PDPA.

8. External links

This website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites, and we encourage you to review their privacy policies.

9. Data Protection Officer / Contact

For any questions, requests, or complaints regarding this Privacy Policy or your personal data, please contact dpo@dualminds.io

10. Changes to this policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. The current version will always be posted on this page with the "Last updated" date above. Your continued use of the website after any changes constitutes acceptance of the updated policy.