



Limited Product Warranty

How Your ExoShield MACH S Warranty Protects You

- ☐ Protects against manufacturing defects
- ☐ Protects for 10-years from date of purchase
- ☐ Covers replacement material and labor of MACH S paint protection film on affected panels in case of a manufacturing defect
- ☐ No mileage limits or restrictions
- ☐ No mandatory inspection appointments
- ☐ Fully transferable upon sale of vehicle if the future owner can provide original invoice

Tip: Your MACH S purchase comes with an easy product registration to help you store your original invoice and other documents required to expedite a claim!

What is Covered

This Limited Product Warranty ("Warranty") covers manufacturing defects in ExoShield MACH S paint protection film ("MACH S"), including discoloration, cracking, blistering, delamination, and other manufacturing defects.

This Warranty applies solely to MACH S professionally installed by an **authorized** MACH S installer on original OEM painted surfaces only.

What We Will Do For You

If your MACH S is determined by Alchemy to be defective due to a manufacturing defect within 10-years from the date of purchase ("Warranty Period"), subject to the exclusions below, Alchemy will provide replacement of MACH S at no charge to you. This is subject to your MACH S, upon Alchemy's inspection and sole discretion, having been found to be properly installed, adjusted, used, maintained, and/or operated in accordance with Alchemy's recommended methods for installing and properly maintaining MACH S.

If Alchemy chooses to replace MACH S, replacement performed by the **original** MACH S installer on the affected panel(s) is the sole remedy covered under this Warranty, and limited to replacement with MACH S that is available at the time of replacement. If the original MACH S installer is unable to perform the replacement of MACH S, Alchemy will, on a best efforts basis, identify an alternate authorized MACH S installer of its choice for the replacement of your MACH S on the affected panel(s). Alchemy will cover parts and labor for replacement on the affected panel(s) only.

Any MACH S replaced under this Warranty remains covered by this Warranty, but will not renew or extend the original Warranty Period.

What is Not Covered

This Warranty does not cover issues or defects caused by:

1. Normal wear and tear of MACH S, including but not limited to scratches, residue or stains, water spots, and pitting or gouging from rock chips;
2. Damage to MACH S due to automatic car washes, improper wash techniques, or incorrect wash tools;
3. Unreasonable use, misuse, neglect, abuse, and/or insufficient maintenance of MACH S according to Alchemy's recommended care instructions;
4. Improper storage or handling of MACH S;
5. Purchase, installation, repair, and/or service of MACH S from unauthorized persons;
6. Damage to MACH S caused by vehicle collisions, accidents, stickers, physical damage, vandalism, public disturbances, fire, hail, volcanic ash, flood, surface rust, paint overspray, rail dust, paint manufacturer's defects, animal droppings, tree sap, or acts of God;

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7. Prolonged exposure of MACH S to harmful chemicals which include but are not limited to ammonia, kerosene, gasoline, motor oil, ethanol, ethyl acetate, toluene, benzene, isopropyl alcohol, denatured alcohol, acetone, strong acids, strong bases, strong oxidizers, surfactants, and agricultural chemicals;
8. Modifications, customizations, unintended uses (including for non-automotive purposes), and/or alterations to MACH S or its installation process, made without the express written permission of Alchemy;
9. MACH S not installed within 2-years of the date of purchase or has exceeded usable shelf life;
10. Scratches, scuffs, scrapes, or chips to the paint;
11. Use of MACH S on repainted OEM surfaces or non-painted surfaces such as headlights, chrome or carbon-fiber parts;
12. Damage not resulting from manufacturing defects that occur after purchase and installation of MACH S.

Submitting A Warranty Claim

To claim any defects covered under this Warranty, please contact your original installer to initiate the claims process. The following will be required by Alchemy to determine if your warranty claim is valid:

1. A copy of your original MACH S invoice with the purchase date and panels protected identified
2. Photographs and/or videos that clearly show the defect claimed with MACH S still fully installed on the vehicle.

All ExoShield MACH S purchases must be registered on getexoshield.com to be eligible for this Warranty. In absence of a warranty registration, Alchemy will at its own discretion and subject to the exclusions of this warranty provide warranty coverage if the above listed items are provided.

This Warranty is transferable only if the purchase was registered to the vehicle on getexoshield.com or if the new owner can provide the original MACH S invoice with the purchase date and panels protected identified, subject to the exclusions of this warranty. Transfer of this Warranty only entitles the new owner coverage for the remainder of the original Warranty Period.

Register your MACH S at the time of purchase to ensure your MACH S can be protected by this Warranty in the event of loss or misplacement of the original invoice.

Limitation of Liability

EXCEPT FOR THE LIMITED WARRANTY PROVIDED HEREIN, TO THE EXTENT PERMITTED BY LAW, ALCHEMY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, ANY SUCH

WARRANTIES ARE EXPRESSLY LIMITED TO THE WARRANTY COVERAGE PERIOD WITH EACH MACH S STATED HEREIN.

The terms in this Limited Product Warranty represent Alchemy's exclusive written warranty. Alchemy makes no other express warranty, nor is anyone authorized to make any warranties on its behalf.

REPLACEMENT OF MACH S BY THE ORIGINAL INSTALLER FOR AMOUNTS THAT SHALL NOT EXCEED THE PURCHASE COST FOR MACH S EXCLUDING ANY SALES TAXES PAID, SHALL BE YOUR EXCLUSIVE REMEDY FROM ALCHEMY FOR ANY APPROVED MACH S DEFECT. ALCHEMY SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, ECONOMIC, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOST REVENUES, LOST PROFITS, OR OTHER LIABILITY IN RESPECT OF A CLAIM, WHETHER IN CONTRACT, IN TORT, AND/OR IN NEGLIGENCE, THIRD PARTY CLAIMS, LABOR COSTS, INSTALLATION CHARGES, TELEPHONE CHARGES, OR TRANSPORTATION CHARGES IN CONNECTION WITH THE REPLACEMENT AND/OR REPAIR OF DEFECTIVE PARTS OR PRODUCTS.

Alchemy assumes no liability whatsoever with regard to either the original purchasing customer's or any other third party's compliance or fulfillment of its obligations with respect to any statute, regulation, or by-law. Please note that you may have different and/or additional rights under state, provincial or territorial law.

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Contact

For any questions regarding your MACH S Warranty, please contact us at claims@getexoshield.com.