



# General End User Licence Agreement

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**UNCLASSIFIED**

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# 1 Document History

Table 1

Revision date	List of changes	Author (Name and date)	Approval (Name and date)
2026-05-26	Initial version	BD/mke	AD/toa

## 2 Preamble

This End User Licence Agreement (the "**Agreement**") is entered into between:

EIDEL AS, a company incorporated under the laws of Norway (org. no. 929 054 849), with its registered address at Smed Hagens veg 11, 2080 Eidsvoll, Norway ("**EIDEL**" or the "**Licensor**"), and the company who purchases the EIDEL product (the "**Product**"), hereinafter referred to as "**Licensee**".

By entering into the Purchase Agreement of the Product, hereinafter referred to as "**Purchase Agreement**" the Licensee accepts and agrees to the terms of this agreement.

## 3 License Grants And Scope

The Licensor grants the Licensee a non-exclusive, non-transferable license to use the Product, hereinafter referred to as "**License**".

Licensee is not entitled to copy, modify, distribute, or sell the hardware/software without the Licensor's written consent.

The Licensee is granted a perpetual, non-exclusive right to use the Product, solely for the functionality agreed in the Purchase Agreement.

The system must be installed and used in accordance with Licensor's documentation.

Only original equipment and cables provided/approved by the Licensor may be used unless otherwise agreed in writing.

The Licensor reserves the right to define an end-of-support date for specific hardware models, beyond which updates, spare parts, and support will no longer be provided.

## 4 Liability And Warranties

### 4.1 Warranty Period

The Licensor warrants that the software and hardware will be free from material defects for twelve (12) months from the delivery date.

The warranty does not cover damages caused by improper installation, unauthorized modifications, or misuse.

Additional support available during or after the warranty period may be available under separate agreements.

## 4.2 Liability Limitation

The Licensor's liability shall be capped at the total fees paid by the Licensee under this agreement during the preceding twelve (12) months.

The Licensor shall not be liable for indirect, consequential, or incidental damages, including but not limited to loss of profits, data loss, or operational downtime.

The Licensor makes no warranties, express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, or non-infringement.

The Licensor shall not be liable for damages arising from third-party products, services, or integrations, including but not limited to software incompatibilities, data corruption, or security vulnerabilities introduced by external providers.

The Licensor shall not be liable for loss, corruption, or unauthorized access to data, nor for any cybersecurity breaches, malware, or unauthorized access resulting from use of the software or hardware.

## 5 Termination

The Licensor may terminate this agreement with immediate effect if the Licensee breaches any material term of this agreement.

## 6 Commercial Terms

### 6.1 Pricing and Payment

License fees and payment terms are set forth in the Purchase Agreement.

### 6.2 Transferability & Assignment

The license may not be transferred to any third party or subcontractor without prior written approval from the Licensor.

## 7 Compliance And Security

### 7.1 Export Controls

The Licensee agrees to comply with all applicable Norwegian export control laws and regulations, including providing the necessary documentation for getting the export license from Norway.

The Licensee shall indemnify the Licensor for any breach of these obligations.

### 7.2 Security Standards

The Licensee is responsible for ensuring that the technology is used in accordance with applicable laws and security regulations.

The Licensee must implement reasonable security measures to prevent unauthorized access, use, or distribution of the software.

## 8 Force Majeure

The Licensor shall not be liable for any failure or delay in performance due to causes beyond its reasonable control, including but not limited to natural disasters, war, terrorism, cyberattacks, governmental actions, pandemics, epidemics, public health emergencies, supply chain disruptions, or labor disputes.

## 9 Reverse Engineering

The Licensee is strictly prohibited from undertaking, directly or indirectly, any form of reverse engineering, decompilation, disassembly, or other attempt to derive, reconstruct, or access the source code, internal logic, algorithms, hardware schematics, cryptographic structures, or design architecture of any Software or Hardware provided under this Agreement. This prohibition applies without limitation to:

- Executable software, firmware, binaries, modules, or compiled code.
- Hardware components, including internal circuitry, embedded systems, secure elements, communication interfaces, or protective enclosures.
- Proprietary protocols, data exchanges, or communication flows utilized within the Product.

The Licensee shall not attempt to circumvent or interfere with security mechanisms, licensing controls, encryption features, or integrity protections. Any analysis intended to reveal protected functionality or confidential methods is forbidden.

No exception is valid unless granted through prior, explicit, written authorization from the Licensor. A breach constitutes a material violation, permitting immediate termination and legal action.

## 10 Approved Material And Design

The Licensee acknowledges that all Software, Hardware, documentation, and design materials related to the Product are proprietary intellectual property of the Licensor. To safeguard operational integrity, compliance, and security, the following applies:

### 10.1 Use of Approved Materials

The Licensee shall exclusively use materials and components expressly approved or supplied by the Licensor, including:

Power components and designated cabling.

Cryptographic modules or secure memory devices.

Spare parts for preventive or corrective maintenance.

## 10.2 Preservation of Design Integrity

The Licensee shall not modify, tamper with, or extend the Software or Hardware design without prior written approval. All installation and integration must follow the Licensor's official documentation.

## 10.3 Prohibition of Unauthorized Modifications

Any unapproved modification—physical, electrical, or software-based—immediately invalidates warranties, support rights, and SMA obligations.

## 10.4 Quality, Compliance, and Audit Rights

The Licensor may inspect or audit installations to confirm adherence to approved specifications. The Licensee must cooperate and implement corrective actions if required.

## 10.5 Support and End-of-Life Eligibility

Only installations using approved materials are eligible for technical support, updates, and security patches. Use of non-approved materials may lead to service refusal or update restrictions.

## 11 Governing Law And Dispute Resolution

Any dispute, controversy or claim arising out of or in connection with this agreement, or the breach, termination or invalidity thereof, and which is not settled by mutual agreement, shall be subject to the jurisdiction of the ordinary courts of Norway, with Oslo District Court as the agreed legal venue.