

SESTEK vs. kore.ai

AI AGENTS BATTLECARD

STRENGTHS

- Market-leading Arabic Speech Recognition**
With 10+ years of expertise in the MEA region, our AI-powered Arabic Speech Recognition delivers ~98% accuracy and customizable solutions, including industry terms and advanced TTS.
- Flexible LLM Solutions**
Enable private LLMs for data privacy and control, while supporting public LLMs like OpenAI.
- In-House Biometrics Expertise**
Advanced security and faster authentication with features like advanced voice-based security, emotion detection, and natural-sounding TTS technologies.
- Customizable Deployment Options for Data Privacy**
Offer on-premises, hybrid, SaaS deployments options, and private cloud solutions ideal for businesses with strict data privacy needs.
- All in One**
SR, TTS, NLU, orchestrator and design studio. All in a single solution. No need for 3rd party involvement.
- Advanced Multi-Language Bots Capabilities**
Deploy multi-language bots with tailored SR and support for multiple TTS options.

CONNECTIVITY

	SESTEK	kore.ai
Channel & Integration	Omni Channel (Voice & Written)	Omni Channel (Voice & Written)
Supported Languages	In-house Developed Speech Recognition in 37 Monolingual and 11 Multilingual models. + Outsourcing SR	Outsourcing 3rd party Speech Recognition services

FEATURE COMPARISON

FEATURES	SESTEK	kore.ai
AWS Compliancy	✓	✓
Language Detection	✓	✓
Sentiment Analysis	✓	✓
Live Agent Application	✓	✓
AWS Compliancy	✓	✓
Translation Services*	✓	✓
SaaS & Onprem	✓	✗
In-house Text-to-Speech	✓	✗

*SESTEK has separate product called Knowvu Virtual Translator.