

STRENGTHS

- All in One Conversational AI Platform**
Provides an all-in-one in-house solution with proprietary speech recognition, TTS, NLU, orchestrator, and design studio—no reliance on external providers.
- In-House Biometrics Expertise**
Advanced security and faster authentication with features like advanced voice-based security, emotion detection, and natural-sounding text-to-speech (TTS) technologies.
- Market-leading Speech Recognition**
SESTEK delivers ~98% accuracy and customizable solutions, including industry terms and advanced TTS.
- Built In-House, Consistent AI**
Built and hosted in-house, our AI Agents ensures full control over data and delivers consistent, reliable responses that build user trust.
- Customizable Deployment Options**
Supports cloud, hybrid, and full on-prem deployment—ideal for regulated environments, ensuring full control over infrastructure and data.

CONNECTIVITY

FEATURES	SESTEK	yellow.ai
Channel & Integration	Omni-Channel (Voice & Written)	Omni-Channel (Voice & Written)
Supported Languages	In-house Developed Speech Recognition in 40 Monolingual and 15 Multilingual models. + Outsourcing SR	Outsourcing 3rd party Speech Recognition services

FEATURE ANALYSIS

FEATURES	SESTEK	yellow.ai
Agentic AI	✓	✓
Omni-channel Capabilities	✓	✓
Data Masking	✓	✓
LLM Orchestration	✓	✓
Live Agent Application	✓	✓
Multi-lingual Bots	✓	✓
Translation Services	✓	✓
In-house Biometrics	✓	✗
In-house Speech Recognition (SR)	✓	✗
In-house Text-to-Speech (TTS)	✓	✗
Deployment Type	SaaS & On-prem	SaaS Only