

Your chart audits, handled.

*Simple answers to the questions
providers ask most.*



FAQ: Sherpas Audit-Related Chart Retrieval Services

1

What do you do?

- We manage audit-related medical record requests on your behalf – from intake to delivery. One partner, one process, zero extra work for your team.

2

What's the cost?

- \$0 for provider organizations. We bill requesters directly.

3

What are the benefits?

- Reduce staff burden – we manage retrievals so your team can stay focused on patients
- Gain full visibility – track the status of every record request through our portal
- Offload the traffic – route audit requests and requester calls directly to Sherpas

4

What about HIPAA?

- Your data is protected. Our team is HIPAA-trained, and a signed BAA gives you full peace of mind.

5

How do we get started?

- Schedule a brief demo
- Sign the BAA
- Complete a 30-minute onboarding and meet your provider advocate

→ Get Your 15 Min Demo:



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