

WORKMANSHIP WARRANTY CERTIFICATE

25 YEAR MANUFACTURER AND WORKMANSHIP GUARANTEE | SPRAY FOAM INSULATION

SAMPLE CERTIFICATE - CLIENT DETAILS REMOVED

ISSUED TO

Client name

INSTALLATION COMPLETED

18 September 2026

SITE ADDRESS

Site address

REFERENCE

Invoice reference

Certificate issued 28 September 2026

DESCRIPTION OF WORKS

140mm closed cell spray foam insulation to the underside of the metal mezzanine deck, 340 m², applied over a Morrells Mako 2K etch primer and finished with Bostik vapour control coating to the agreed areas, 310 m².

Period of warranty: **25 Years**

Warranty activation: **Upon receipt of the final balance under the invoice**

SCOPE OF WARRANTY

- Delamination of the insulation from the applied surface
- Breakdown, shrinkage or change in density of the insulation material
- Impact of the insulation on the building fabric, including damage to the substrate
- Any residual damage to the property directly attributable to the installation works

AREAS NOT COVERED

- * Defects resulting from third party damage to the installed insulation
- * Discolouration of the insulation following installation, as colour may naturally darken over time
- * Damage to the insulation arising from structural damage to the property

HOW TO MAKE A WARRANTY CLAIM

- Submit a written claim by email to accounts@holvem.co.uk
- Include photographs or videos where applicable
- Provide a full explanation of the issue or concern
- Allow up to 14 working days for assessment and response

OUR WARRANTY RESPONSE

- Acknowledge and respond to your claim within 14 days by email
- Arrange access to the property for a site survey where required
- Clearly explain the scope of any remedial works deemed necessary
- Commence remedial works within 60 days of the warranty claim being accepted
- Where remedial works are not possible, discuss and agree alternative solutions

MANUFACTURER PRODUCT WARRANTY

- The spray foam insulation product carries a 25 year manufacturer's product warranty, issued directly by the approved product manufacturer.
- This covers product performance, material integrity and product related defects for the full 25 year period from the date of installation.
- Your manufacturer warranty certificate will be issued separately and sent directly to you by the manufacturer.

* **Disclaimer.** This certificate applies solely to the spray foam insulation installation described above and does not extend to any other works or materials. Please retain this document safely, as it serves as your official proof of warranty and may be required to support any future claim.