Virtual Academy/Savant Learning Systems Accessibility Conformance Report

Revised Section 508 Edition (Based on VPAT® Version 2.5)

Name of Product/Version: Virtual Academy Learning Management System 7.12.3

Report Date: July 2025

Product Description: A web-based Learning Management System that allows for agencies to take Virtual Academy produced public safety training content, upload their own training content, and manage policies/procedures and training records.

Contact Information: Kelly Sanders-Kelley, kelly.kelley@virtualacademy.com

Evaluation Methods Used: Testing is based on general product knowledge alongside manual testing.

Applicable Standards/Guidelines: This report covers the degree of conformance for the following accessibility standard/guidelines.

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines (WCAG) 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 Standards published June 5, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: The LMS partially supports these standards.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All non-text content that is presented to the user has a text alternative that serves the equivalent purpose.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No Pre-recorded audio-only or video-only content is being used. User-generated content may contain links, images, audio, or video, the content author has control over their context/behavior.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Captions are provided for prerecorded courses and micro learnings. User-generated content may contain links, images, audio, or video, the content author has control over their context/behavior.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Audio descriptions are not included for all prerecorded videos. User-generated content may contain links, images, audio, or video, the content author has control over their context/behavior.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Information, structure,and relationships conveyed through presentation can be programmatically determined or are available in text.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Instructions provided do not refer to things solely based on their sensory characteristics such as shape, size, visual location, orientation, color, or sound.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Some functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires in put that depends on the path of the user's movement and not just the endpoints.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface.

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not applicable	We do not have any keyboard shortcuts in our application.
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	For each time limit that is set by the content, at least one of the following is true: ● **Extend:** The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action, and the user is allowed to extend the time limit at least ten time; or ● **Essential Exception:** The time limit is essential and extending it would invalidate the activity.

2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	For moving, blinking, scrolling, or auto-updating information, all of the following are true: ● **Moving, blinking, scrolling:** For any moving, blinking, or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it; and ● **Auto-updating:** For any auto-dating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.
Criteria	**Conformance Level**	**Remarks and Explanations**
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Supports	A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508	Supports	Web pages have titles that describe the topic or purpose.

• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.
2.5.1 Pointer Gestures (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • • 602.3 (Support Docs)	Not applicable	The application does not have any content that requires a zoom feature.

2.5.2 Pointer Cancellation (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not applicable	
2.5.3 Label in Name (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		All labels on the site are tagged with the text in the label.
2.5.4 Motion Actuation (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not applicable	Our application does not have any motion control.

3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The default human language of each Web page can be programmatically determined.
Criteria	**Conformance Level**	**Remarks and Explanations**
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	When any user interface component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	If an input error is automatically detected, the item that is in error is identified and described to the user in text.
4.1.1 Parsing (Level A) Also applies to: WCAG 2.0 – Always answer 'Supports' Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	In content implemented using markup languages, elements have complete start and end tags, elements, are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software)	Supports	Most user interface controls provide names, states, roles, and values.

• 504.2 (Authoring Tool) • 602.3 (Support Docs)		



Table 2: Success Criteria, Level AA

Notes: The LMS partially supports these standards.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	No live audio content in video is being used.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Audio description is not provided for all prerecorded video content in synchronized media. User-generated content may contain links, images, audio, or video, the content author has control over their context/behavior.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does not support	The visual presentation of text and images of text does not have a contrast ratio of at least 4.5:1 across the LMS.

1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Browser Zoom in Silverlight is supported.
Criteria	**Conformance Level**	**Remarks and Explanations**
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text. User-generated content may contain links, images, audio, or video, the content author has control over their context/behavior.
1.4.10 Reflow (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)upports • • 602.3 (Support Docs)	Supports	
1.4.11 Non-Text Contrast (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All text entry fields have clearly defined borders.

1.4.12 Text Spacing (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Our text spacing styles meet these guidelines.
1.4.13 Content on Hover or Focus (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	We do not have any pop-up boxes that hide any content without refocus.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Supports	More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Headings and labels describe the topic or purpose.

2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Any keyboard is operable user interface has a mode of operation where the keyboardfocus indicator is visible.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The han language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated unless a change is initiated by the user.
Criteria	**Conformance Level**	**Remarks and Explanations**
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated unless a change is initiated by the user.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	No web pages that cause legal commitments or financial transactions for the user exist.

4.1.3 Status Messages (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Some, but not all, status confirmations use toast messages that will be screen reader friendly.



Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.3.6 Identify Purpose (Level AAA)	Web:	Web:

1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Supports	In our system, users retain their current session and activities until they actively navigate away from the page they are using.
2.2.6 Timeouts (Level AAA) Revised Section 508 – Does not apply	Supports	Our timeout period is 24 hours.
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web:	Web:

2.3.3 Animation from Interactions (Level AAA) Revised Section 508 – Does not apply	Supports	There are no animations.
Criteria	**Conformance Level**	**Remarks and Explanations**
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Supports	All hyperlinks provided are clearly visible and not obscured from the user.
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Supports	All section headings are clearly labeled.
2.5.5 Target Size (Level AAA) Revised Section 508 – Does not apply	Supports	The buttons in the application meet these standards.
2.5.6 Concurrent Input Mechanisms (Level AAA) Revised Section 508 – Does not apply	Supports	Since this is a web application, input mechanism is based on browser settings and preference.
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Partially Supports	Certain forms utilize autosave functionality, which may circumvent the standard change request process.

3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Partially Supports	While not all user inputs or interactions are supported by an integrated help system, direct access to our technical support team is consistently available on every page.
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Supports	All forms requiring user data submission include a confirmation step to finalize the process.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	The core functionality of Virtual Academy LMS is accessible to assistive technology users.
302.2 With Limited Vision	Supports	The ore functionality of Virtual Academy LMS is accessible to assistive technology users.
302.3 Without Perception of Color	Supports	Application is in conformance with providing alternative formats to convey information such as through text, font weight, and shape.
302.4 Without Hearing	Partially Supports	Captions are provided for prerecorded courses, but not for prerecorded roll calls. User-generated content may contain links, audio, or video, the content author has control over their context/behavior.
302.5 With Limited Hearing	Partially Supports	Captions are provided for prerecorded courses, but not for prerecorded roll calls. User-generated content may contain links, audio, or video, the content author has control over their context/behavior.
302.6 Without Speech	Supports	The LMS does not require the use of voice or speech.
302.7 With Limited Manipulation	Supports	Most LMS functionality is operable for people with limited manipulation.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Supports	LMS does not require motions that need complex gestures, reach, or strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Users with limited language, cognitive and learning disabilities may have issues using the LMS. Element text is meaningful within context, error messages are presented with meaningful information to resolve the issue in most cases, and Multimedia playback can be controlled. Error prevention is provided when applicable.

Chapter 4: Hardware

Notes: The product is not being evaluated for this level of the criteria. The table for “Chapter 4: Hardware” has been omitted from the VPAT.

Chapter 5: Software

Notes: The product is not being evaluated for this level of the criteria. Virtual Academy is a web application and is not subject to the requirements of this section. The table for Chapter 5: Software has been omitted from this VPAT.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	No Support Documentation
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	No Support Documentation
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	No Support Documentation
603.3 Accommodation of Communication Needs	Not Applicable	No Support Documentation

Legal Disclaimer Virtual Academy/Savant Learning Systems

This document is provided for information purposes only and the contents hereof are subject to change without notice. Virtual Academy/Savant Learning Systems does not warrant that this document is error-free, nor does it provide any warranties or guarantees, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. purpose. Virtual Academy/Savant Learning Systems specifically disclaims any liability with respect to this document and no contractual obligations are created either directly or indirectly by this document. Virtual Academy/Savant Learning Systems further makes no representation or warranty concerning the ability of assistive technologies or other products to interoperate with Virtual Academy/Savant Learning Systems products.