

Quality Policy



At Smedley Technical & Strategic (SmedTech), quality is an integral part of our corporate business Principles. Our company strives to achieve sustainable growth through consistently satisfying the diverse needs and expectations of our clients.

SmedTech is committed to the effective implementation of the quality management system (QMS) in compliance with the ISO 9001 standard.

To achieve this objective, we will:

- provide services that meet or exceed the standards prescribed in relevant agreements, contracts, codes and statutory obligation;
- deliver value to our clients by identifying, monitoring and responding to their needs, expectations and levels of satisfaction;
- set measurable targets and seek to continually improve the delivery of our services;
- continually review and improve the effectiveness of the management system;
- in providing quality services, we will embrace new ideas, technology and innovation. We will strive for continuous improvement, setting new benchmarks to maintain our strong reputation within the industry;
- deliver our projects on time and meet or exceed client expectations; and
- ensure our suppliers, contractors and visitors operate in accordance with this policy.

This policy aligns with SmedTech's company values that guide the actions and behaviours of our team. As a team, we want to deliver excellence in everything we do, we don't settle for the standard and quality of others, we always deliver.

Authorised By

Shaun Smedley / Director

Dated 21 July 2026

