

Welcome to **CONNECT** BENEFIT

- A quick tutorial to guide you through the **Connect Benefit** process



Making “benefits” a benefit again

YOUR EMPLOYER is offering you a very exciting benefit!

- By using a **Connect Benefit** provider, your medical procedures could be paid at **100%**
- Your employer is waiving your deductible, copays and out of pocket expenses for most of your medical services!

• YOU PAY ZERO!!!!

Types of Services Covered

- General Surgery
- Orthopedic Surgery
- Sleep Disturbances
- Oncology
- Medical Equipment
- Physical Therapy
- Ear, Nose, Throat Surgery
- Eye Surgery (cataracts, eye muscle)
- Cardiovascular Surgery
- Urology Procedures
- Pain Management
- Digestive procedures
- Lab
- Vascular Procedures
- Virtual Mental Health

How do I use this benefit

- It's EASY – Just...

Step 1 - STOP

(before any medical procedure call Connect Benefit)

Step 2 - DROP

(your insurance card and call Connect Benefit)

Step 3 - ROLL

(into savings by using a Connect Benefit Provider)

Call: 855-624-SAVE

Text: 405-267-2472

email: Info@connectbenefit.com



Step One

1

Talk to Your
Physician to
see if you
require
testing or a
specialists



Surgery, lab, imaging, a procedure or specialist recommended?

If lab, imaging, surgery or procedure is recommended, or if they suggest you see a specialist, tell them you have a **special benefit that pays 100%** if you use a Connect provider.

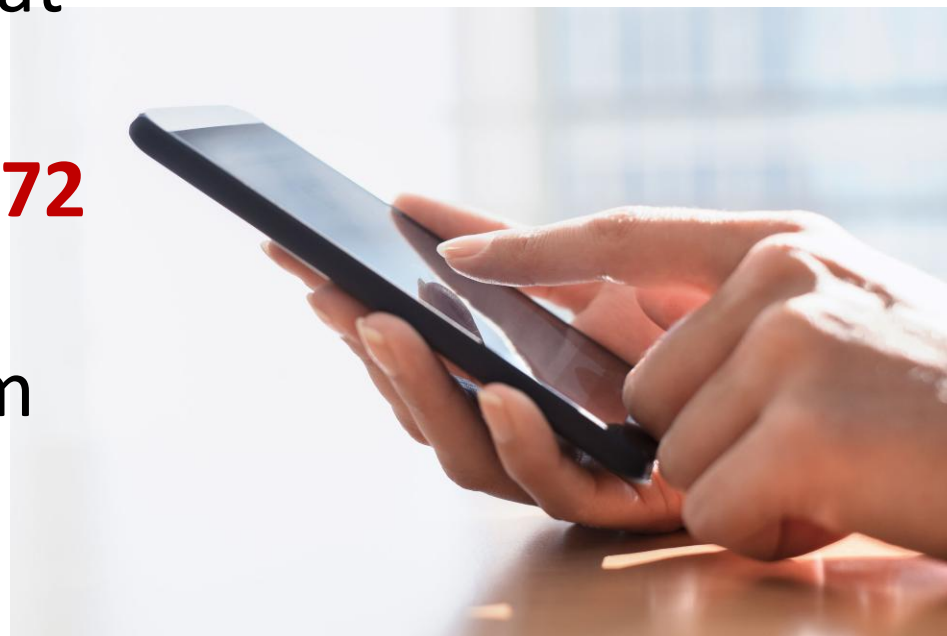
***Ask for a written order or referral**



Step Two



Call your Connect Team at
855-624-SAVE
or text us at 405-267-2472
OR email us at
info@connectbenefit.com



Or visit our website www.connectbenefit.com



We will handle the rest!

It's Easy!



Connect Medical Voucher

You will
receive
a
Medical
Voucher



Medical Care Voucher

Group/Group #:

Patient Name:

Date of Birth:

Phone:

Email:

Procedure:

Provider:

Date of Service:

The above patient has been referred by Connect Benefit. Claims will be sent directly to Connect Benefit. Patient will have zero deductible, zero copay and zero out of pocket expense.

Please submit claims to: Connect Benefit
5930 E. 31st Suite 305
Tulsa, OK 74135

Fax to: 405-703-9132

Email to: claims@connectbenefit.com

For questions please call 405-655-5678

**this is not a guarantee of benefits. Member must be eligible at time of service.*

***For precertification needs/requirements you must contact the claims administrator*



Step Three

3

Our **Connect Benefit** providers will call you to schedule your appointment



Your employer will pay your claims at 100%

- You will not receive bills
- You will not have to make payments
- All you have to worry about is your health

No bills...no payments...no worries!

The Benefit Doesn't Stop There...

- If your surgeon orders after-surgery care such as medical equipment, physical therapy, home care, and more

Call us at **855-624-SAVE**, we have providers for this also.



Again, the number to call is

855-624-SAVE

PPO Option

• MRI	\$\$
• Hysterectomy	\$\$\$
• Knee Replacement	\$\$\$\$
• Cardiac Bypass	\$\$\$\$\$
• Oncology Treatment	\$\$\$\$\$
• Gallbladder Surgery	\$\$\$
• Hernia Repair	\$\$\$
• CT Scan	\$\$
• Sinus Surgery	\$\$\$

Connect Option

• MRI	\$0
• Hysterectomy	\$0
• Knee Replacement	\$0
• Cardiac Bypass	\$0
• Oncology Treatment	\$0
• Gallbladder Surgery	\$0
• Hernia Repair	\$0
• CT Scan	\$0
• Sinus Surgery	\$0

Who can use this benefit??

Members on the PPO plan

- Any member on your health plan that this is the primary insurance.
- This benefit does not apply to any dependents who have another insurance payer such as with their employer, Medicare or Medicaid.

High Deductible Plan members

- Per IRS guidelines, employers CAN NOT pay for any medical expenses until you have satisfied your annual deductible.
- You must let Connect Benefit know that you are on the HDHP plan and you may still have access to our providers at our discounted rates but you will be responsible for your portion of your deductible at time of service.

Chelsea Mckee– Account Manager



Chelsea@connectbenefit.com



855-624-SAVE ext. 103



Handles managing account



Reporting



Billing Issues



Escalated Issues



Care Navigator's



Brooke@connectbenefit.com
OR
Aubrey@connectbenefit.com



855-624-SAVE ext. 104 OR
ext. 111



Handles all calls from
employees



Helps you get connected to
providers



Issues vouchers



Helps you navigate your
health plan to make sure you
are getting the best care
possible