



# Discover Patient-Driven Med Sync with AdhereIQ

**Improve medication adherence, reduce return-to-stock, and free pharmacy staff to focus on higher-value patient care.**

Medication synchronization programs are proven to improve adherence and patient outcomes — but traditional, staff-driven workflows create operational burden that limits scale. Manual enrollment, follow-up calls, and reactive medication changes leave tasks missed, and only 29% of patients remain on therapy after one year.

AdhereIQ from EnlivenHealth reimagines medication synchronization as a patient-driven experience. Patients are guided through enrollment, refill confirmation, and medication additions via automated text workflows — reducing manual workload for pharmacy staff while delivering a more consistent, personalized experience for every patient. The result is more fills, fewer returns to stock, and a sync program that increases adherence while improving pharmacy efficiency.

## A Smarter Way to Run Your Adherence Program



### Automate Enrollment & Refill Coordination

Patient-driven workflows guide patients through sync enrollment, medication additions, and refill confirmation via SMS — reducing manual tasks and allowing your program to scale without proportional increases in staff time.



### Reduce Return-to-Stock & Wasted Fills

Informed Refill gives patients the ability to confirm which medications they actually need before each fill, cutting unnecessary dispensing and downstream labor associated with returned scripts.



### Improve Adherence & Drive Incremental Fills

AdhereIQ patients generate 1.58 incremental 30-day fills per medication annually, supporting better health outcomes and improving revenue for your pharmacy.



### Deliver a Better Patient Experience

Patients engage on their own schedule through guided SMS interactions — completing workflows in under a minute and enjoying a more connected, consistent pharmacy experience that keeps them in the program longer.

## How it works



## Key Benefit Content

### Optimize Medication Adherence

- Patient-driven enrollment syncs all eligible medications to a single pickup date, reducing gaps in therapy
- Informed Refill confirms patient intent before each fill, ensuring medications dispensed are medications patients actually need
- Automated SMS workflows prompt patients to add newly prescribed medications to their existing sync schedule

### Improve Patient Care & Loyalty

- Guided digital workflows give patients more visibility and control over their own medication schedules
- 24/7 self-service access allows patients to manage their program outside pharmacy hours, and post-visit SMS follow-ups keep patients engaged between pickups
- Patients enrolled in a synchronized program are less likely to switch pharmacies, improving long-term retention

### Increase Pharmacy Efficiency

- Automated enrollment saves 3 minutes of staff time per patient, adding up to 18+ hours saved per 350 patients enrolled
- Informed Refill reduces return-to-stock by 4%, cutting wasted fills and the downstream labor required to process them
- Scalable workflows allow adherence programs to grow across locations without proportional increases in staff effort

EnlivenHealth AdhereIQ — a medication synchronization solution that lets patients manage their own sync program

EnlivenHealth, a division of Omnicell, enables pharmacies with connected patient engagement, clinical, and financial workflows, resulting in an elevated patient-pharmacy experience, exceptional patient care, and enhanced financial performance. We advocate for a world where pharmacy teams stand at the forefront of healthcare, empowering them to practice at the top of their licenses and aiding them with their commitment to patient care, collaboration, and continuous learning.

Contact EnlivenHealth today to discover how AdhereIQ can transform your pharmacy's.

**EnlivenHealth**<sup>®</sup>  
an Omnicell<sup>®</sup> Innovation

✉ [sales@enlivenhealth.co](mailto:sales@enlivenhealth.co)

☎ 877-778-1714

🌐 [www.enlivenhealth.co/request-a-demo](http://www.enlivenhealth.co/request-a-demo)